

Patient – MyDHR Video Visit / Telehealth

Last updated 14/11/2022 based on Epic version May 2022

If you are a patient who is scheduled for a video visit, and you have a MyDHR account you will be required to sign into your MyDHR account, either via the app on a mobile device or via a web browser.

MyDHR

1. Sign into MyDHR either using the MyDHR mobile app on your mobile device or via <https://www.mydhr.act.gov.au> on a web browser.
2. On the Welcome screen, find the banner with:



3. Click on the **Begin visit**.
4. On the next screen you will have more details about your Telehealth/Video Visit, where you can Join Video Visit, Confirm your appointment or complete Pre-arrival tasks.
5. Once you have completed the necessary tasks, click on the **Join video visit**.
6. A Teams browser will now open for your video visit to take place.
7. You will land on a screen that says, **Your provider hasn't started the meeting yet. You'll join automatically.**
8. Once the clinician is ready the consultation will automatically take place.

To provide feedback on this tip sheet please email digital.support@act.gov.au

Should you print this tip sheet please be aware that you may miss updates to this document.

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