

Patient Connect Via Direct Link Telehealth / Video Visit

Last updated 13/11/2022 based on Epic version May 2022

If you are a patient who is scheduled for a video visit but you don't have a MyDHR account the health service can send you a Direct Link via SMS or email to join the consultation.

Direct Link

Email Direct Link

An email direct link will provide an Invitation to Join Video Visit with a link within the email body – Join Video Visit, it will be clearly labelled MyDHR in the header of the email.

SMS / Text Direct Link

An SMS direct link will provide a hyperlink to enable you to join the consultation, the hyperlink will be similar to the screen shot below.

Join your video visit: <https://apac-ehrconnectorsvc.teams.microsoft.com/joinmeetingtest>

Each visit will have a different meeting number.

This will take you to another page, where you will be required to enter your name and click join now.

To provide feedback on this tip sheet please email digital.support@act.gov.au

Should you print this tip sheet please be aware that you may miss updates to this document.

© 2020 Epic Systems Corporation. All rights reserved. PROPRIETARY INFORMATION - This item and its contents may not be accessed, used, modified, reproduced, performed, displayed, distributed, or disclosed unless and only to the extent expressly authorized by an agreement with Epic. This item is a Commercial Item, as that term is defined at 48 C.F.R. Sec. 2.101. It contains trade secrets and commercial information that are confidential, privileged and exempt from disclosure under the Freedom of Information Act and prohibited from disclosure under the Trade Secrets Act. After Visit Summary, Analyst, App Orchard, ASAP, Beacon, Beaker, BedTime, Bones, Break-the-Glass, Buggy, Caboodle, Cadence, Canto, Care Everywhere, Charge Router, Chronicles, Clarity, Cogito ergo sum, Cohort, Colleague, Comfort, Community Connect, Cosmos, Cupid, Epic, EpicCare, EpicCare Link, Epicenter, Epic Earth, EpicLink, EpicWeb, Garden Plot, Good Better Best, Grand Central, Haiku, Happy Together, Healthy Planet, Hyperspace, Kaleidoscope, Kit, Limerick, Lucy, Lumens, MyChart, OpTime, OutReach, Patients Like Mine, Phoenix, Powered by Epic, Prelude, Radar, Radiant, Resolute, Revenue Guardian, Rover, Share Everywhere, SmartForms, Sonnet, Stork, System Pulse, Tapestry, Trove, Welcome, Willow, Wisdom, With the Patient at Heart, and WorldWise are registered trademarks, trademarks, or service marks of Epic Systems Corporation in the United States of America and/or other countries. Other company, product, and service names referenced herein may be trademarks or service marks of their respective owners. Patents Notice: www.epic.com/patents