



# Digital Health Record

## A new digital health record for the ACT public health system

From 12 November 2022, the ACT public health system will be using the new Digital Health Record (DHR).

The DHR is the new electronic health system that safely stores health information for patients who use any of the ACT's public health services.

Your Digital Health Record can be accessed and used by your healthcare team at any public health service location.

This will include the following services\*:

- Canberra Hospital
- Calvary Public Hospital Bruce
- Centenary Hospital for Women and Children
- University of Canberra Hospital
- Community Health Centres
- Walk-in-Centres in the ACT
- Clare Holland House

So, no matter where you seek medical treatment across the ACT public health system, your clinician has safe and secure access to your records – and more time to focus on your care needs.

Most of the health information that will be stored in the Digital Health Record is already being collected, either on paper or in existing clinical IT systems.

### Safe and secure

The DHR is hosted in multiple secure data centres in Canberra. These data centres have well established security controls that enable them to store secret data belonging to the Australian Federal Government.

### Remember to be patient and kind

If you're visiting a public health service from mid-November, you may notice some slight delays while your health care staff get better at using the new system – please be patient and kind to our staff who are working hard, in a busy environment.



Find out more  
[dhr.act.gov.au](https://dhr.act.gov.au)

*\* The DHR does not include private health facilities.*

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