



Culture Review Implementation
our journey of positive change

Culture Connect

Welcome to Culture Connect
– keeping you updated and
informed about the Culture
Review Implementation project
across the ACT public health system.

Message from the Minister

In March, the Culture Review Oversight Group came together for our regular meeting as well as a practical workshop. We reiterated our commitment to driving positive workplaces across the ACT Health system.

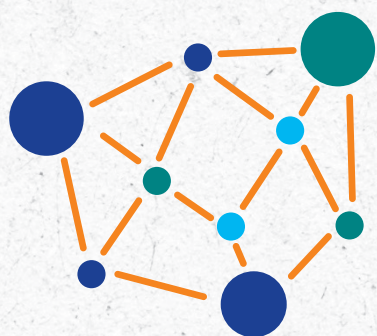
As a Group, we recognise the importance of having a culture

that supports the workforce to deliver a high standard of care that responds to changing community needs.

We also acknowledge culture change takes time. But, working together, real change is happening and more is on the way.



Minister for Health
Rachel Stephen-Smith



Workplace Culture Framework is here

The next phase of the Culture Review Implementation (CRI) is in full swing, following the recent launch of the Workplace Culture Framework.

The Framework is designed to guide system-wide approaches that support the delivery of high quality healthcare for the community and to be an employer of choice - now and into the future. Informed by evidence and backed by

research, it's about setting the system up for success with the most appropriate actions.

More information on the Workplace Culture Framework is available by emailing ourculture@act.gov.au or visiting www.health.act.gov.au/about-our-health-system/culture-review-implementation

The home of all things CRI

Have you checked out the updated Culture Review Implementation (CRI) page on the ACT Health website?

It's the place to go for all things CRI. From the latest news to meeting papers, to reviews and governance structures, it's designed it to make it easy to find what you need know: www.health.act.gov.au/about-our-health-system/culture-review-implementation



Culture in action

Across the system, there's some great work happening on the ground. Here's a snapshot of projects where we're working towards safer environments in our hospitals.

Speaking Up for Safety

Empowering staff to support each other and raise concerns of patient safety has been the focus at Calvary Public Hospital Bruce and Canberra Health Services (CHS), with the Speaking Up for Safety (SUFS) program.

SUFS aims to provide staff with the skills to feel confident to speak up respectfully and effectively about safety issues. The program uses a train-the-trainer model, giving the two organisations the capability to train their own staff.

This has seen:

- » Five Calvary Public Hospital Bruce staff completing the accredited training, with over 500 staff taking part in internal training sessions.
- » 24 staff representatives from a range of disciplines across CHS completing the two-day accredited training, ready to facilitate SUFS seminars to all staff between May and September 2021.

Safewards

Earlier this year, Canberra Health Services and Calvary Public Hospital Bruce kicked-off a pilot to combat conflict in wards. The Safewards program uses 10 simple actions to encourage staff and clients to work together to make the ward safer for everyone.

Currently underway in four wards, staff have been actively applying the evidence-based model. The pilot also provides Safewards ACT weekly updates, which includes a range of resources, tips and tools to support staff in implementing the program. Focus groups are set to be run with staff involved to support the trial's evaluation.

Wards involved in the Safewards trial

- » Canberra Hospital General Medical Ward 7B
- » Canberra Hospital Adult Acute Mental Health Unit
- » Calvary Public Hospital General Medical Ward 4B
- » Calvary Public Hospital Older Persons Mental Health Inpatient Ward

Choosing Wisely

Canberra Health Services (CHS) is a champion health service member of Choosing Wisely Australia—a global social movement aimed at improving the quality and safety of health care by encouraging a national conversation about reducing unnecessary tests, treatments and procedures.

As a champion member, CHS projects throughout 2021 will be focused on encouraging staff to involve consumers in all aspects of their care.

This follows a successful 2020 where CHS rolled out Choosing Wisely initiatives including Quality Pathology Blood Ordering Project and Quality Ordering Imaging Project.

Want more?

Have a culture related question or need more information? The Culture Review Implementation Branch can answer your queries. **Get in contact by emailing ourculture@act.gov.au**