

# Accessing NDIS supports through Canberra Health Services



## *Information for referrers*

### What NDIS supports does Canberra Health Services offer?

Canberra Health Services (CHS) is a registered NDIS provider for these community-based disability and health support services:

- Community Care
  - Nursing
  - Occupational therapy
  - Podiatry
  - Nutrition
- Specialised Wheelchair and Posture Seating Service\*
- Clinical Technology Workshop\* – equipment repairs and maintenance
- Prosthetics and Orthotics Service\*
- Brindabella Day and Ambulatory Rehabilitation Services\*

NDIS participants can access these services using funding in their NDIS plan for their disability related support needs.

### Who can access these services?

These services are available to all ACT residents who meet the service area's eligibility criteria. Those services marked with an asterisk (\*) also provide a range of services to local NSW residents. To find out more about eligibility for any of these services, please contact Central Health Intake (CHI) on (02) 5124 9977.

### How do I refer someone to these services?

To make a referral to any of these services contact CHI on (02) 5124 9977. When referring a NDIS participant, please include:

- their NDIS number
- contact details for the person who manages their NDIS funds (this may be the participant, a carer, a support coordinator or a registered plan manager)
- information about whether there is funding within their plan for the supports needed.

CHI will forward this information to the relevant service area for review and to start the intake process. The area will phone the participant or their contact person to arrange an intake appointment. The process for accessing the services and/or establishing a service agreement for NDIS funded supports will be discussed at this first appointment.

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### What if a person does not have funding in their NDIS plan for the services they need?

If there are not enough funds in a person's NDIS plan, a *Change of Circumstance Application* can be lodged with the NDIS. The NDIS recommend these applications be lodged with the help of a Support Coordinator or the Local Area Coordinator (LAC).

Canberra Health Services can provide more information about the disability related health supports needed. We can also work with person and/or their delegates to identify the best way to commence necessary services while funding is reviewed.

### What if the services needed aren't related to the person's disability?

These services can provide care not related to a client's disability. Upon intake we will check if the care needed is connected to the person's disability and so NDIS funded, or whether it should be provided through other funding.

### Who do I contact if I have questions about NDIS funded supports from Canberra Health Services?

- **Service eligibility** - Central Health Intake (CHI) on (02) 5124 9977
- **Clinical care once service has commenced** – the treating clinician
- **General NDIS process matters related to our services** – Rehabilitation Aged and Community Services NDIS Support Team via email at [chs.racsndis@act.gov.au](mailto:chs.racsndis@act.gov.au) or by phone (02) 5124 1057
- **NDIS funding or plan** - The NDIS on 1800 800 110 or access website information at [www.ndis.gov.au](http://www.ndis.gov.au)

#### ACCESSIBILITY

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If English is not your first language and you need the Translating and Interpreting Service (TIS), please call 13 14 50.

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