

Accessing Disability and Aged Care supports through Rehabilitation, Aged and Community Services



Information for referrers

What services does Rehabilitation, Aged and Community Services offer?

Rehabilitation, Aged and Community Services (RACS) is a division of Canberra Health Services. We are committed to ensuring all Canberrans can access the community-based health services they need.

These RACS services provide disability and aged care specific supports to the Canberra community. Some services (marked with an asterix *) also provide services to local regional NSW residents:

- Client Support Services including:
 - Clinical Technology Workshop* – equipment repairs and maintenance
 - Prosthetics and Orthotics Services*
- Community Care Nursing and Allied Health Services including:
 - Nursing
 - Nutrition
 - Occupational Therapy
 - Podiatry
 - Physiotherapy
 - Social Work
 - Specialised Wheelchair and Posture Seating Service*
- Brindabella Ambulatory Rehabilitation Services*

Who can use these services?

There are eligibility criteria for each of these services. Please visit our website at www.health.act.gov.au for further details or contact Central Health Intake (CHI) on (02) 5124 9977.

CHI will be able to help identify client eligibility for services, and direct queries to the relevant area related to funding options.

How are these services funded?

While access to these services is available to all clients who meet their eligibility criteria, the funding source will vary depending on a client's circumstances. Sources of funding used include:

Commonwealth Home Support Program (CHSP)

To be eligible for services funded under CHSP a client must be:

- 65 years or older (50 years or older for Aboriginal or Torres Strait Islander people), or
- 50 years or older (45 years or older for Aboriginal or Torres Strait Islander people) and on a low income, homeless, or at risk of being homeless.

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Clients must be referred via My Aged Care. This can be done by contacting My Aged Care on 1800 200 422. Information is also available at www.myagedcare.gov.au

National Disability Insurance Scheme (NDIS)

To be eligible for services funded under NDIS, a client must have an NDIS plan and need services related to their NDIS recognised disability.

Clients can be referred via CHI on (02) 5124 9977. Once the referral is received the service will contact the client to ensure the supports they need are NDIS eligible. More information about the NDIS can be accessed at www.ndis.gov.au or by phoning 1800 800 110.

Department of Veterans Affairs (DVA)

Only Client Support Services are available through DVA funding. Clients can be referred via CHI on (02) 5124 9977 or by contacting the Village Creek Centre on (02) 5124 1057. More information about accessing DVA funded services can be found at www.dva.gov.au or by phoning 1800 555 254.

Compensation / Insurance / Private funding

Client Support Services, Community Nursing, Specialised Wheelchair and Posture Seating, and Brindabella Ambulatory Rehabilitation Services can be accessed via private funding options. Clients can be referred via CHI on (02) 5124 9977. If a client has third party funding, please contact the insurer for more details about accessing services under this funding.

Concession, Health Care and Asylum Seeker cardholders not eligible under alternate funding

To access service without one of the above funding options a client must:

- meet service eligibility criteria
- have no other funding available to them.

For clients to be provided services under this option evidence that they are not eligible under alternate funding may be needed. Clients can be referred via CHI on (02) 5124 9977.

ACCESSIBILITY

If you have difficulty reading a standard printed document and would like an alternative format, please phone 13 22 81.



If English is not your first language and you need the Translating and Interpreting Service (TIS), please call 13 14 50.

For further accessibility information, visit: www.health.act.gov.au/accessibility

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