



ACT
Government

**Canberra Health
Services**

Our reference: FOI20/09

Dear [REDACTED]

DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by Canberra Health Services (CHS) on Wednesday 11 March 2020.

This application requested access to:

1) *"For the incident where there was an ambulance with its siren on and lights flashing on Limestone Avenue on Tuesday 8 October, 2019 between about 6:30 and 7:00 AM, a copy of the following information on any handover report or Patient Care Report for patient care transfer from the ACT Ambulance Service to the Canberra Hospital at Garran or the Calvary Public Hospital at Bruce or the University of Canberra Hospital, including –*

- *date, time and location of the incident;*
- *at destination time or 'ambulance arrival' at the hospital time;*
- *ambulance patient handover time or 'at handover' time; and*
- *priority response.*

2) *For the incident where there was an ambulance with its siren on and lights flashing on Cooyong Street near Ainslie Avenue on 13 February, 2020 at about 12:10 PM, a copy of the following information on any handover report or Patient Care Report for patient care transfer from the ACT Ambulance Service to the Canberra Hospital at Garran or the Calvary Public Hospital at Bruce or the University of Canberra Hospital at Belconnen, including –*

- *date, time and location of the incident;*
- *at destination time or 'ambulance arrival' at the hospital time;*
- *ambulance patient handover time 'at handover' time; and*
- *priority response.*

3) *For the incident where there was an ambulance parked off King Edward Terrace on 10 October, 2019 at about 4:13 PM, a copy of the following information on any handover report or Patient Care Report for patient care transfer from the ACT Ambulance Service to the Canberra Hospital at Garran or the Calvary Public Hospital at Bruce or the University of Canberra Hospital, including –*

- *date, time and location of the incident;*
- *at destination time or 'ambulance arrival' at the hospital time;*
- *ambulance patient handover time 'at handover' time; and*
- *priority response."*

I am an Information Officer appointed by the Chief Executive Officer of Canberra Health Services (CHS) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act.

CHS was required to provide a decision on your access application by **Wednesday 8 April 2020**.

Decisions

A thorough search has been conducted and in accordance with section 35(1)(b), CHS do not hold any documents relevant to the scope of your request that can be assessed under the FOI Act.

Documents may exist in health records, however, records that include health information cannot be provided under the FOI Act as stated in section 12 This Act does not apply to information in a health record under the *Health Records (Privacy and Access) Act 1997*.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, CHS maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: ACTFOI@ombudsman.gov.au
Website: ombudsman.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email HealthFOI@act.gov.au

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lisa Gilmore', written in a cursive style.

Lisa Gilmore
Executive Director
Division of Critical Care

17 March 2020