Drug and Alcohol Program
Alcohol and Drug Services provides the following:
- 24 Hour helpline
- Opioid and Withdrawal Services
- Counselling and Treatment Services and group sessions
- Diversion Services
- Specialist Medical and Consultation/Liaison Services.

Dental Health Program
- Preventative and restorative care to adults and children
- Emergency treatment
- Dentures
- Oral surgery
- Endodontic treatment.

Other
- Chronic Disease Management – Telephone Coaching and Home tele-monitoring service.
- Cancer Support Services.

Further information
For more help please visit the ACT Health website:
www.health.act.gov.au
Community Health Intake: Phone 6207 9977
Who are we?
Community Health Intake (CHI) offers a single point of entry for residents of the ACT who wish to use ACT Government Health Directorate services in the community.

Our staff will help you by:
• Giving information about our services,
• Confirming your eligibility for each service,
• Making appointments,
• Referring on to other services.

Our staff will answer your calls from 8am to 5pm Monday to Friday (excluding Public Holidays).

Who can use the service?
This service is available to residents of the ACT. However some of our services have eligibility criteria. You can access the service by ringing 6207 9977 and one of our staff will be happy to help you.

What happens when you call?
Our client service representative will register your details and ask specific questions about your health care needs. You may be transferred to one of our nurses for further assessment in order to determine eligibility and arrange the most appropriate service.

Please be aware that your personal details and health information will be collected and stored in our confidential database according to the Health Records (Privacy and Access ) Act 1997.

As this is not an Emergency Service, please ring Health Direct (1800 022 222) if you need immediate health advice or dial 000 for an emergency.

Service Support
The Health Directorate offers many services as listed below to residents of the ACT Please be aware that some services have eligibility criteria.

Rehabilitation Aged and Community Care (RACC) Community Care Program
• Community Nursing 
• Continence Clinic 
• Domiciliary Physiotherapy 
• Falls & Falls Injury Prevention 
• Independent Living Centre 
• Living a Healthy Life with a Long-Term Conditions 
• Nutrition/Heart Fare/ Adult Health Weight Group 
• Occupational Therapy (OT) 
• Physiotherapy 
• Podiatry 
• Social Work 
• Stoma Clinic 
• Wound Clinic.

RACC Aged Care
• Aged Care Assessment 
• Day Care for the Elderly 
• Transitional Therapy Care Program 
• RADAR.

Women Youth and Children Community Health Program
• Asthma Support 
• Audiometry 
• Child Health Clinics 
• Child Health Medical Officer 
• Early Days 
• Immunisations 
• New Parent Group 
• Nutrition 
• Orthoptist 
• Physiotherapy 
• Postnatal referrals to Maternal and Child Health Nurse (MACH) via MACH Liaison Officer 
• QEII Family Care Centre 
• Sleep groups 
• Social Work.

ACT Health Diabetes Services
• Individual Diabetes education and nutrition 
• Group Education 
• Periodic Diabetic Review Service 
• Diabetes Social worker.