

## Canberra Health Services

Ref FOI18-86



Dear

### Freedom of Information Request - FOI18-86

I refer to your revised application received by Canberra Health Services on 2 October 2018 in which you sought access to information under the *Freedom of Information Act 2016* (the FOI Act).

In your application you have requested:

- Briefings prepared for the relevant Ministers in the health portfolio on the Canberra Hospital urology department between 2014 and 2018, including Estimates, Annual Reports, Question Time, and other Ministerial briefs;
- Briefings prepared for the relevant Ministers on the Medical Imaging area of the Canberra Hospital between 2017 and 2018, including Estimates, Annual Reports, Question Time, and other Ministerial briefs.

I am an Information Officer appointed by the Chief Executive Officer under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Canberra Health Services, were required to provide a decision on your access application by 20 November 2018.

### Decision on access

Searches were completed for relevant documents and 28 documents were identified that fall within the scope of your request.

I have decided to grant full access to 13 documents and partial access to 15 documents.

I have included as <u>Attachment A</u> to this decision the schedule of relevant documents. This provides a description of each document that falls within the scope of your request and the access decision for each of those documents.

My access decisions are detailed further in the following statement of reasons and the documents release to you as Attachment B to this letter.

I have decided to grant access, under section 50 of the Act, to copies of documents with redactions applied to information that I consider would be contrary to the public interest to disclose.

In reaching my access decision, I have taken the following into account:

- The FOI Act
- The contents of the documents that fall within the scope of your request
- The views of relevant third parties; and
- The Human Rights Act 2004

My reasons for deciding not to grant access to components of these documents are as follows.

Folios 6,7,10,12-15, 17,20-21, and 24-28 of the identified documents are composed of, or contain information that I consider, on balance, to be contrary to the public interest to disclose under the test set out in section 17 of the Act as the information contained in these folios is personal information about individuals.

I have identified that there are no factors favouring disclosure of this information under Schedule 2, section 2.1 and I have identified that the following factor favours non-disclosure:

• Schedule 2 2.2 (ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights ACT 2004*.

On balance, the information identified is contrary to the public interest and I have decided not to disclose this information.

Folio 28 contains personal health information which is deemed to be a health record under the *Health Records (Privacy & Access) Act 1997*. Under section 12 of the FOI Act, access to this information cannot be provided as the FOI Act does not apply to information held in a health record. All personal health information has deleted from the identified documents to enable the documents to be partially released to you. These deletion are in addition to those outlined above in my decision on access

#### Charges

Processing charges are not applicable to this request.

### Online publishing - disclosure log

Under section 28 of the Act, ACT Health maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you in response to your access application will be published in the ACT Health and Canberra Health Services disclosure log not less than three days but not more than 10 days after the date of this this decision. Your personal contact details will not be published.

### Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in the ACT Health and Canberra Health Services disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman GPO Box 442 CANBERRA ACT 2601

Via email: ACTFOI@ombudsman.gov.au.

### ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal Level 4, 1 Moore St GPO Box 370 Canberra City ACT 2601 Telephone: (02) 6207 1740 http://www.acat.act.gov.au/

If you have any queries concerning Canberra Health Services processing of your request, or would like further information, please contact the FOI Coordinator on 6205 1340 or email <a href="mailto:HealthFOI@act.gov.au">HealthFOI@act.gov.au</a>.

Yours sincerely

Chris Bone

**Deputy Director-General** 

Canberra Health Services

19 November 2018



### FREEDOM OF INFORMATION REQUEST SCHEDULE

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <a href="http://www.health.act.gov.au/public-information/consumers/freedom-information">http://www.health.act.gov.au/public-information/consumers/freedom-information</a>

| NAME | WHAT ARE THE PARAMETERS OF THE REQUEST  | File No  |
|------|---|----------|
|      | <ul> <li>Briefings prepared for the relevant Ministers in the health portfolio on the Canberra Hospital urology department between 2014 and 2018, including Estimates, Annual Reports, Question Time, and other Ministerial briefs;</li> <li>Briefings prepared for the relevant Ministers on the Medical Imaging area of the Canberra Hospital between 2017 and 2018, including Estimates, Annual Reports, Question Time, and other Ministerial briefs.</li> </ul> | FOI18-86 |

| Ref<br>No | No of<br>Folios | Description   | Date     | Status       | Reason for non-<br>release or deferral | Open Access<br>release status |
|-----------|-----------------|---|----------|--------------|--|-------------------------------|
| 1.        | 1-12            | Ministerial Brief MIN18/1591                                      | 28/09/18 | Full release |  | Yes                           |
| 2.        | 13              | Question Time Brief GBC18/554 -<br>medical Imaging 23 August 2018 | 11/09/18 | Full release |  | Yes                           |
| 3.        | 14-18           | Question Time Brief GBC18/554 –<br>Radiology Accreditation        | 10/09/18 | Full release |  | Yes                           |

| 4.  | 19    | Talking Points – Radiology<br>Accreditation – GBC18/521                       | Undated       | Full release    |                              | Yes |
|-----|-------|---|---------------|-----------------|------------------------------|-----|
| 5.  | 20-24 | Question Time Brief GBC18/408 –<br>Radiology Accreditation                    | Undated       | Full release    |                              | Yes |
| 6.  | 25-34 | Ministerial Brief GBC18/504   | 21/08/18      | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 7.  | 35-59 | Caveat Brief - Attaches<br>Accreditation Site Visit Report -<br>RANZCR        | 14/05/18      | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 8.  | 60-61 | Annual Report Hearing 2016-17 –<br>Medical Imaging Wait Times                 | November 2017 | Full release    |                              | Yes |
| 9.  | 62    | Annual Report Hearing 2015-16 –<br>Medical Imaging Wait Times                 | March 2017    | Full release    |                              | Yes |
| 10. | 63    | ACT Health Assembly Brief   | 18/07/16      | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 11. | 64-65 | ACT Health Assembly Brief   | 13/07/16      | Full release    |                              | Yes |
| 12. | 66    | ACT Health Assembly Brief   | 25/05/16      | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 13. | 67-68 | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital | 17/05/16      | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 14. | 69    | ACT Health Assembly Brief   | 26/04/16      | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 15. | 70-71 | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital | 22/04/16      | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 16. | 72-73 | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital | 22/03/16      | Full release    |                              | Yes |

| 17. | 74-75  | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital   | 07/03/16 | Partial release | Schedule 2, section 2.2 (ii) | Yes |
|-----|--------|---|----------|-----------------|------------------------------|-----|
| 18. | 76-77  | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital   | 28/01/16 | Full release    |                              | Yes |
| 19. | 78-79  | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital   | 12/11/15 | Full release    |                              | Yes |
| 20. | 80     | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital   | 09/10/15 | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 21. | 81     | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital   | 08/09/15 | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 22. | 82     | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital   | 02/09/15 | Full release    |                              | Yes |
| 23. | 83     | ACT Health Assembly Brief –<br>Urology Training Posts at Canberra<br>Hospital   | 10/08/15 | Full release    |                              | Yes |
| 24. | 84-95  | Ministerial Brief GBC15/276   | 15/09/15 | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 25. | 96-98  | Ministerial Brief MIN15/717   | 15/05/15 | Partial release | Schedule 2, section 2.2 (ii) | Yes |
| 26. | 99-171 | Ministerial Brief MIN14/1514 –<br>attaches On Site review of Urology<br>Services at ACT Health – Canberra<br>Hospital & Calvary Hospital<br>November 2014 | 17/03/15 | Partial release | Schedule 2, section 2.2 (ii) | Yes |

| 27. | 172-173 | Ministerial Brief – Urology Review                         | 23/09/14 | Partial release | Schedule 2, section 2.2 (ii) | Yes |
|-----|---------|--|----------|-----------------|------------------------------|-----|
| 28. | 174-182 | Ministerial Brief – Response to<br>Letter plus attachments | 10/11/14 | Partial release | Schedule 2, section 2.2 (ii) | Yes |
|     |         |  | Total No | of Docs         |                              |     |

## MINISTERIAL BRIEF



### Health Directorate

|  | UNCLASSIFIED  |  |
|--|---|--|
| To:  | Minister for Health and Wellbeing   | Tracking No.: MIN18/3591  27. SEP 2018   |
| From:  | Michael De'Ath, Interim Director-General                                  |  |
| Subject:   | Minor capital project variation to repurpose<br>imaging equipment project | funds for the new medical  |
| Critical Date:   | 28 September 2018   | The state of the s |
| Critical Reason:   | To ensure appropriate time is provided for p                              | procurement activities.  |
| DG   | <i>1</i>  |  |
| Purpose To seek your agree Equipment capital Recommendations That you: |   | -19 new medical imaging  |
| 1. Note the i  | nformation contained in this brief;                                       |  |
|  |   | Noted Please Discuss   |
| 2. Agree to the  | he minor project variation to repurpose the fu                            | nds; and   |
|  | (Agreed)  | Not Agreed / Please Discuss  |
| 3. Sign the at   | tached letter to the Treasurer (Attachment A)                             |  |
|  | (Signed)  | Not Signed / Please Discuss  |
|  | Meegan Fitzharris MLA   | hay 28,9,18  |
| Minister's Office Fe<br>Please ade<br>available<br>new equ             | edback what rist managem with current egolipr ipment is unotall           | nent before  |
| - 1  |   |  |

#### UNCLASSIFIED

#### Background

- As part of the 2017-18 budget review, a business case for the Territory wide imaging service was submitted. The aim of the submission was to procure and replace diagnostic imaging equipment in both Calvary Public Hospital Bruce (CPHB) and the Canberra Hospital (TCH) under a Territory wide strategy to improve patients' access to diagnostic imaging.
- 2. As a result, capital funding of \$0.5 million was appropriated in 2018-19 under the capital project "new medical imaging equipment" for the procurement of the diagnostic imaging equipment at CPHB. A recent decision by CPHB to not enter into an agreement to deliver the Territory wide diagnostic service has resulted in a realignment of the procurement strategy where ACT Health must ensure that it can continue to deliver improved medical imaging access to its patients. Under the revised strategy, the replacement of the fluoroscopy screening room at TCH is required.
- 3. A fluoroscopy screening room is a type of X-ray diagnostic imaging device that displays a continuous X-ray image. The image is transmitted to a monitor so the movement of a body part or contrast agent (X-ray dye) can be seen in detail. The fluoroscopy device enables physicians to look at many body systems, including the skeletal, digestive, urinary, respiratory, and reproductive systems.
- 4. The upgrade of the fluoroscopy screening room is included in the original business case submission to address Territory wide medical imaging equipment upgrades and replacements. <u>Attachment B</u> has the original business case submission that included the \$0.5 million for the upgrade of the X-ray machines.

#### ssues

- 5. Since the 2017-18 budget review process, a rapid decline in the clinical capabilities of TCH fluoroscopy screening room have been observed. The decline has resulted in poor image quality (including lateral imaging and pediatrics imaging), an increased dose of radiation required to patients (especially pediatric patients) and an outdated and cumbersome operating system.
- An option analysis has identified that it is not cost effective to upgrade the imaging
  equipment as it is not deemed beneficial from a clinical, patient or revenue perspective.
  A full replacement is the preferred option.
- The current fluoroscopy screening room is also reaching the end of life for Medicare
  Capital Sensitivity which is currently sitting at 50 per cent. This means that for every
  dollar available from Medicare, TCH can only recover 50 cents of the available \$1.00.
- The replacement fluoroscopy screening room will be procured through the NSW medical device panel and will be the same as the "Philips Diagnostic Screening" model at the University of Canberra Hospital (UCH). Therefore, no timing or cost issues are envisaged.
- Pending the approval of the minor project variation, it is anticipated the fluoroscopy screening room will be installed and operational by the end of the 2018-19 financial year.

### Financial Implications

 The total replacement cost for the fluoroscopy screening room is approximately \$484,823 (\$444,823 for equipment and an estimated \$40,000 for minor building works based on previous industry experience) with no further funding required.

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11. Attachment C is the NSW Standing agreement used for UCH.

#### Consultation

### Internal

12. Canberra Hospital Medical Imaging and the Strategic Finance Branch.

#### Cross Directorate

13. Not applicable.

#### External

14. Not applicable.

### Work Health and Safety

- 15. The current fluoroscopy screening room does not have an appropriate overhead moveable shield. This can lead to a higher occupational dose of radiation to operators and therefore, reducing this occupational dose is consistent with good practice.
- 16. Due to the fluoroscopy screening room age and an update to standards, there are a number of Work, Health & Safety issues identified, these include:
  - a. Table height and width (too narrow for today's patient demographic)
  - Table weight limit of 170kg (has resulted in ACT Health having to decline an increasing number of patients)
  - c. Patient transfers difficult due to height restriction of bed and tube
  - d. Lack of appropriate lead shielding on ceiling and room

#### Benefits/Sensitivities

- There are a number of significant benefits in replacing the existing fluoroscopy screening room, these include;
  - a. Lower radiation dose for pediatric patients
  - Improved ergonomic access for patients weighing +200kgs
  - c. Ergonomic screen monitors
  - d. Improvement in revenue of \$50,000 per year
  - e. Increased activity due to a more efficient use of the fluoroscopy screening room
  - f. Significantly improved Diagnostic Image quality and therefore, better patient

### Communications, media and engagement implications

18. Not applicable.

Signatory Name:

Trevor Vivian

Phone: 62078441

Action Officer:

Lee Henning

Phone: 62058768

### Attachments

| Attachment   | Title  |
|--------------|--|
| Attachment A | Letter to the Treasurer                                      |
| Attachment B | 2017-18 business case for the Territory wide imaging service |
| Attachment C | Cost estimate for the fluoroscopy screening room             |

Original Sent by Minister's Office



2 8 SEP 1472

# Meegan Fitzharris MLA

Minister for Health and Wellbeing Minister for Higher Education Minister for Medical and Health Research Minister for Transport Minister for Vocational Education and Skills Member for Yerrabi

Mr Andrew Barr MLA Treasurer ACT Legislative Assembly London Circuit CANBERRA ACT 2601

Dear Treasurer andnew,

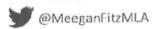
I am writing to request a minor project variation for the new medical imaging equipment capital project. The minor project variation is required to address the Territory wide imaging service with the replacement of the aged fluoroscopy screening room, a type of diagnostic imaging equipment, which is coming to the end of its life at Canberra Hospital.

Capital funding of \$0.5 million was originally appropriated in 2018-19 for the procurement of the diagnostic imaging equipment at Calvary Public Hospital Bruce (CPHB). However, a recent decision by the CPHB to not enter into an agreement to deliver a Territory wide diagnostic service has resulted in a realignment of the procurement strategy where ACT Health must ensure that it can continue to deliver improved medical imaging to its patients.

The fluoroscopy screening room at Canberra Hospital is in urgent need of replacement. Failure to replace this machine will result in a rapid decline of the clinical capability of Canberra Hospital and an increased risk of radiation doses to patients.

The current fluoroscopy screening room was installed in 2006 and is reaching the end of its useful life for Medicare Capital Sensitivity purposes, which currently sits at a 50 per cent recovery rate.

Due to the above reasons, the screening room was originally included in the 2017-18 business case submission. An option analysis to upgrade the existing machine has been considered, however, the upgrade is not deemed beneficial from both a clinical and revenue perspective. Total cost of replacing the fluoroscopy screening room is \$484,823.







It would be greatly appreciated if you could approve this minor capital project variation to proceed with the procurement of the fluoroscopy screening room to address risks with the current machine. ACT Health will liaise with Treasury to enact the variation to the appropriation.

Yours sincerely

Meegan Eitzharris MLA

Minister for Health and Wellbeing

28/9/18

# 2017-18 BUDGET REVIEW: BUSINESS CASE

Proposal name:

Establishment of the Territory Wide Imaging Service

**Brief Description:** 

Ensure that Medical Imaging can deliver on the territory wide diagnostic

imaging service by undertaking a medical imaging asset replacement program

Minister:

Electorate:

All

Government priority:

Health and education investment

Offset:

Impact on Aboriginal and

No

Torres Strait Islander People:

**Funding Categories:** 

Base Pressure

**Existing Program:** 

No

Year to Cease Funding:

Ongoing

Link to Budget Consultation:

No

Costings agreed with

Pending

Treasury1:

Offsets(b)

| Financial Impacts Summary       | 2017-18 | 2018-19 | 2019-20 | 2020-21 | Totals |
|---------------------------------|---------|---------|---------|---------|--------|
|                                 | \$1000  | \$'000  | \$'000  | \$'000  | \$'000 |
| Capital Impacts                 | ,       |         |         |         |        |
| Capital                         | 2,500   | 2,100   | 4,450   | 750     | 9,800  |
| Expense Impacts(a)              |         |         |         |         |        |
| Expenses                        |         | 25      | 71      | 162     | 258    |
| Expenses – depreclation         |         | 250     | 460     | 905     | 1,615  |
| Revenue/Savings/Offsets Impacts |         |         |         |         |        |
| Revenue                         |         |         |         |         |        |
| Savings                         |         |         |         |         |        |

| Staffing Impact |  |
|-----------------|--|

| Staffing Impact                | 2017-18 | 2018-19 | 2019-20 | 2020-21 | Total |
|--------------------------------|---------|---------|---------|---------|-------|
| Total Additional ETEs (number) |         |         |         |         |       |

Total Additional FTEs (number)

(a) For capital works proposals, this should be the whole of life cost

(b) Applies also to expenses associated with capital works and ICT proposals

Business case contact officer and phone number:

<sup>1</sup> This does not indicate support for the spending proposal, but indicates agreement that the proposed cost reflects the financial parameters and assumptions presented in the business case.

### Part A: The Business Case

### 1. Proposal Executive Summary

- The business case is to support the strategic asset replacement of Diagnostic Imaging equipment at Canberra Hospital and Health Services (CHHS) and Calvary Hospitals.
- The business case supports the implementation and delivery of Territory Wide Diagnostic Imaging Service including, CHHS, Calvary and University of Canberra Hospital (UCPH).
- Over the next four (4) years there are a number of Diagnostic Imaging assets that require replacement as they will reach the MBS capital sensitivity expiration date.
- As a result without additional funding over the next four (4) years to replace these Diagnostic Imaging equipment assets, ACT Health will suffer significant revenue losses.

### 2. Objectives and Needs/Benefits Analysis

- To continue to meet increasing demand for services funding is required to ensure that this can be met.
- To improve the speed of diagnostic imaging services to continue to increase activity and drive additional outpatient revenue.
- Reducing scan times will improve the patient experience by reducing patient anxiety.
- Continue to reduce outpatient waitlists.
- Support strategies to improve NEAT performance.

### 3. Description

- The proposal is for additional funding to support the asset replacement strategy in Medical Imaging.
- Assets under this proposal include all devices that captures an image.
- Clinical areas include, Medical Imaging, Emergency Department, ICU and Radiation Oncology.
- The activity to be funded will be undertaken over the next four (4) years.

### 4. Policy Alignment

- There can be no question that Diagnostic Imaging has revolutionised the provision of health care. Its
  ability to help make appropriate diagnosis, guide focussed treatment and avoid unnecessary
  exploratory procedures is astonishing.
- In order for the Territory to continue this Diagnostic Imaging revolution and improve care (while managing costs) in the ACT it is essential that we seek out opportunities to extend the provision of services in a collaborative approach. To be in a position to capitalise on the combined strengths of the two public imaging facilities the provision of a Territory Wide Diagnostic Imaging service is critical to ensure we can maximise operational capability and capacity and deliver the following benefits to patients across the ACT:
  - Better access to Diagnostic Imaging services ensures that patients are treated within the times that are clinically indicated for their condition;
  - Improve access to Diagnostic Imaging for patients;

- Reduce the length of stay for patients by reducing the need for more complex and costly intervention procedures;
- That services are delivered efficiently and cost effectively;
- That the image and report (inc images) can be shared internally and externally;
- That imaging requests are evidence-based, that is:
  - that the relevant clinical information is available (including prior imaging); and
  - that the right image is performed and correctly acquired;
- That the study is reported in a clinically relevant timeframe; and
- Improves the health outcomes of the community as a whole and reduces the long term burden of disease which could result from delays to care.
- In delivering Territory wide Diagnostic Imaging services via a "single" provider the proposed model
  will enable the Territory to have the capacity and structure in place to achieve significant cost
  savings whilst providing improved access for patients.

### 5. Options Analysis

- In 2016 CHHS Medical Imaging began a service improvement journey with the aim of:
  - Building capacity to support NEAT;
  - Improving productivity and efficiency;
  - Reducing imaging response and wait times by;
  - Improving demand management;
  - Improving access;
  - Improve utilisation of assets;
  - Reduce response times;
  - Reduce outpatients waitlist;
- As a result of this improvement journey CHHS Medical Imaging achieved the following results:
  - Of the 14 key measures CHHS ranked in the top 3 hospitals for 11 measures;
  - Of the remaining 3 measures CHHS were ranked in the top 6 Hospitals;
  - MRI Outpatient studies increased by 30.7%;
  - MRI Inpatient studies increased by 11.9%;
  - CT Outpatient visits increased by 4%;
  - CT Inpatient visits increased by 13.5%;
  - PET Inpatient visits increased by 28.1%; and
  - The replacement of assets will support the ongoing patient access improvements seen in the last 12 months at CHHS.

### 6. Stakeholders and consultation with other Directorates

o n/a

#### 7. Communications

e n/a

### 8. Further cost details

### 8.1. Preliminary cost estimate

The preliminary cost estimate for the proposal is \$9.8 million and funding includes

|                    |              | 2017-18 | 2018-19 | 2019-20 | 2020-21 | Total |
|--------------------|--------------|---------|---------|---------|---------|-------|
| Canberra Hospital  |              |         |         |         |         |       |
| Medical Imaging    | GAMMA CAMERA | 1,500   |         |         |         | 1,500 |
| Medical Imaging    | ULTRASOUND   | 300     |         |         |         | 300   |
| ED/ICU             | ULTRASOUND   | 200     |         |         |         | 200   |
| Medical Imaging    | CT           |         | 1,000   |         |         | 1,000 |
| Medical Imaging    | XRAY         |         | 500     |         |         | 500   |
| Medical Imaging    | ULTRASOUND   |         |         | 100     |         | 100   |
| Medical Imaging    | MRI          |         |         | 1,500   |         | 1,500 |
| Medical Imaging    | CT           |         |         |         | 750     | 750   |
| Breastscreen       | MAMMOGRAM    |         |         | 800     |         | 800   |
| Breastscreen       | ULTRASOUND   |         |         | 200     |         | 200   |
| Radiation Oncology | CT           |         |         | 1,000   |         | 1,000 |
| Sub Total          |              | 2,000   | 1,500   | 3,600   | 750     | 7,850 |
| Calvary Hospital   |              |         |         |         |         |       |
| Medical Imaging    | X-ray        |         | 500     |         |         | 500   |
| Medical Imaging    | ULTRASOUND   |         | 100     |         |         | 100   |
| Medical Imaging    | ULTRASOUND   |         |         | 100     |         | 100   |
| Medical Imaging    | CT           |         |         | 750     |         | 750   |
| Medical Imaging    | MRI          | 500     |         |         |         | 500   |
| Sub Total          |              | 500     | 600     | 850     | 0       | 1,950 |
| Total              |              | 2,500   | 2,100   | 4,450   | 750     | 9,800 |

- A further breakdown is provided at Attachment A);
- CHH5 Medical Imaging, Radiation Oncology, Emergency Department and ICU, and
- · Calvary Hospital (as part of the Territory Wide Diagnostic Service)
- Expenses relates to repairs and maintain at 0% year 1, 1% year 2 and 2% thereafter.

### 8.2. Other funding sources

n/a

### 8.3. Offsets

o n/a

### 8.4. Unit costs

· N/A

### 9. Implementation

### 9.1. Key deliverables and timetable

- The key deliverable for the proposal is to continue to improve access for patients, reduce waitlists and response times for diagnostic imaging services.
- The key delivery date is over the next 4 years.

#### 9.2. Governance and resources

- The proposal will be implemented by the Executive Director, Medical Imaging and the Medical Imaging management team.
- The governance for implementation of the proposal sits with the DDG Canberra Hospital & Health Service.

#### 10.Risk

### 10.1. Risk identification and management

- If this initiative did not occur, we would see decreases in revenue as services that are available in the
  private marketplace are not able to be offered to the ACT community within CHHS Medical Imaging
  department.
- Reputational damage by providing clinically inferior procedures than that used in hospitals of similar size and complexity.
- · An increase in waiting times for Diagnostic Imaging procedures to be performed.

### 11.Performance Measures and Evaluation

- Achievement in the reduction of Outpatient waitlists.
- · An increase in the Inpatient response times for Diagnostic Imaging.

Part B: Business Case Authorisations

## Capital Works and Plant & Equipment Authorisations (sign-offs essential)

| Authorisation |   | Name, position, signature and date |  |
|---------------|---|------------------------------------|--|
| 1.            | Functional brief/output specifications at Attachment [] are sufficiently progressed in order to go to market under the delivery model selected and within the procurement timeline outlined in the business case. | (PCW representative)*              |  |
| 2.            | The benefits/needs analysis is based on evidence.   | (Treasury representative)*         |  |
| 3.            | The delivery model selected is appropriate for the project risk profile and value.  | (PCW representative)*              |  |

<sup>\*</sup>This signature does not represent support for the proposal as a spending proposition.

TABLE 8 - DIGITAL RADIOGRAPHIC (FLUORIGSCOPIC: TOMOGRAPHY (REIT) UNIT - as get Technical Particulars Clause TIME

Ecopment Brans / Motor No. Flat Planel Defector

Geometric Octyon

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GBC18/554 Portfolio/s Health & Wellbeing

MEDICAL IMAGING 23 AUGUST 2018

### Talking points:

ISSUE:

- Canberra Hospital uses an offsite radiology service for specialist reporting of diagnostic imaging studies at such times as after hours and when unplanned (sick) leave arises.
- Patients are not required to go offsite for this process. They have their
  imaging performed onsite, and their images are electronically sent to an
  external radiology provider, who reads the images and provides a
  specialist report, to be acted on by the patient's treating team. This
  ensures the continuity of high quality, efficient patient care.
- This is a recognised strategy in many hospitals, particularly in regional areas, for ensuring continuity of person centred services. Patients and their treating teams want to know their results as soon as possible. The use of an offsite radiology service supports this person centred approach.

### **Key Information**

- Management of leave was cited as a concern in the Royal Australia and New Zealand College of Radiology (RANZCR) report on accreditation of the radiology training program at Canberra Hospital.
- In response, recruitment for two new radiologists has closed and interviews have occurred.
- This does not mean that Canberra Hospital will stop using the offsite radiology service when required. All other avenues for onsite reporting are used first, but once these are exhausted, images are sent offsite to ensure the continuity of a person centred approach.

Cleared as complete and accurate:

Cleared by:

Information Officer name: Contact Officer name:

Lead Directorate:

11/09/2018

Deputy Director-General

Chris Bone

Tonia Alexander

Health

Ext: 42728

Ext: 42169

TRIM Ref:

GBC18/554



GBC18/554 Portfolio/s Health & Wellbeing

ISSUE: RADIOLOGY ACCREDITATION

### Talking points:

- The training program in the Radiology Department at Canberra Hospital and Health Services (CHHS) is accredited by the Royal Australian and New Zealand College of Radiologists (RANZCR).
- Although the RANZCR accreditation occurred at around the same time as the CHHS national healthcare standards accreditation, the two matters are not related in any way.
- As a result of this process, the CHHS radiology training program was downgraded from level A to level D, which warns that significant issues that seriously impact the quality of training require immediate action.
   Failure to meet these recommendations would put future accreditation of the radiology training program in doubt.
- Patients are not at risk. The report relates specifically to teaching and training, and not patient care.
- The final RANZCR report was provided to CHHS on 2 August 2018. The College considers the report to be privileged.
- Fundamentally, RANZCR found that a breakdown in communication between two previous Directors of Training had unfortunately affected the management of trainees.
- Arrangements are already in place to meet all of the College's 16 recommendations. ACT Health is currently implementing changes towards achieving Level A RANZCR accreditation.
- A report is due and will be made to RANZCR on the hospital's progress by 25 October 2018.

Cleared as complete and accurate:

Cleared by:

Information Officer name: Contact Officer Name:

Lead Directorate:

10/09/18

Deputy Director-General

Chris Bone

Christine Whittall

Health

Ext: 42728

Ext: 45804



- RANZCR and CHHS are confident that with a collaborative approach, all the recommendations outlined in the report will be met over the 12 month timeline.
- Recent feedback from CHHS radiology registrars indicates that they are very positive about the changes made so far, and reporting greater confidence in the training program.

### **Key Information**

- The two newly appointed Directors of Training in radiology have moved swiftly to implement improvements in line with the RANZCR recommendations, including:
  - Integrating a formal teaching program which aligns with the curriculum. Four first year trainees have already commenced completion of all the key conditions.
  - Working with the College's 'Trainee in difficulty pathway and remediation plans' for trainees who need additional assistance with their training.
  - o Recording and reinvigorating the registrar training schedule.
- Additional actions that have been taken to make improvements in the Medical Imaging Department include:
  - National and local advertising for two new radiologists has been undertaken and interviews have occurred.
  - A departmental orientation program has been implemented with all radiologists and trainees receiving a copy of the new program.
  - All trainees are being offered two and three year contracts to align with their training schedule, and will not be required to undertake interviews.
  - Neonatal x-rays have been returned to the department for reporting and paediatric x-rays will be returned once the two new consultants have been appointed.
- At the time of the accreditation review, the Clinical Director was required to oversee all rostering. The newly appointed Directors of Training are now required to oversee the rostering of trainees, to ensure training requirements are being met.

Cleared as complete and accurate:

10/09/18

Cleared by:

Deputy Director-General

Christine Whittall

Ext: 42728

Information Officer name: Contact Officer Name:

Chris Bone

Ext: 45804

Lead Directorate:

Health



- Rostering ensures the department's clinical and training needs are being met. The compilation of the roster is undertaken by a non-clinician manager, which is a legitimate process that reduces clinician time on administrative tasks. Suggestions that the rostering did not have clinical input are misleading.
- RANZCR incorrectly noted that some medical imaging equipment was out of date or not compliant with national standards. It has been confirmed that all equipment meets Medicare requirements and has full appropriate accreditation to June 2020.
- The Medical Imaging Department is also installing a new \$1 million
   Single Photon Emission Computered Tomography (SPECT) camera and is currently procuring three new ultrasound units.
- The Department is performing well, with no wait lists for paediatric MRI under general anaesthetic, or for breast imaging. Waiting times for inpatient, emergency and outpatient diagnostic procedures are solid and improving, comparing favourably with peer hospitals in this respect.
- Suggestions that patient deaths can be linked to poor performance of the Medical Imaging Department at CHHS are unfounded. Isolated cases of patient mortality within Canberra Hospital have been appropriately investigated under the Canberra Hospital Clinical Review committee, a quality Assurance Committee under the ACT Health Act.

### Background information:

- The assessors noted that the most significant issue was the negative environment in the department, in particular the poor working relationship between the Directors of Training, the Head of Department, the Director of Medical Imaging, and the Hospital executive. The report cited:
  - A lack of clinical control over the department;
  - Clinical leaders having minimal involvement with the recruitment of new trainees;
  - Issues with rostering of the clinical staff; and
  - Lack of rural rotation and network.

#### Recommendation Timeframes

The RANZCR report gives timeframes of three, six and 12 months for Canberra
Hospital to implement its recommendations. A three month timeframe signals a
recommendation that requires immediate action, as it presents a significant risk to

Cleared as complete and accurate:

10/09/18

Cleared by:

Deputy Director-General

Ext: 42728

Information Officer name:

Chris Bone

Contact Officer Name: Lead Directorate: Christine Whittall Health Ext: 45804



the training program. Seven of the 16 recommendations fall within this timeframe and Canberra Hospital is on track to meet these within the timeframe, with five already complete.

- For example, the development and delivery of a departmental orientation program with relevant documentation for all trainees commencing at Canberra Hospital.
- A further seven recommendations are within the six months timeframe and again the department is on track to meet these on time.
  - For example, the immediate recruitment to the two vacant consultant positions to ensure that the department has appropriate levels of resourcing to ensure safe practice for patients and trainee supervision.
- The last two recommendations are within the 12 month timeframe because they
  require more time for full implementation due to the complexity of the actions
  required.
  - For example, Canberra Hospital needs to establish a network including private and rural sites to enable trainees to rotate during their training. In response, Canberra hospital has commenced discussion with Orange base hospital as a network site, with registrars rotating to Orange commencing in 2019 planned.

### Recent Accreditation of other units

- The accreditation status of some other clinical teaching programs is outlined below:
  - In the Division of Surgery and Oral Health, several specialties were recently reaccredited by the Royal College of Surgeons (RACS), including Urology, Vascular Surgery, Orthopaedics, and General Surgery. There are no further RACS accreditations pending until 2019.
  - RACS also surveyed the Paediatric Surgery program for reaccreditation in July 2018. No feedback, formal or informal, has yet been received.
  - The Royal College of Physicians reviewed the Department of Paediatrics for Advanced Training in General Paediatrics in July 2018. Informal feedback indicates a good result and we anticipate receiving the full three year accreditation
  - The Royal Australian and New Zealand College of Obstetricians and Gynaecologists will review the training program in the Department of Obstetrics and Gynaecology in October 2018
  - The Medical Oncology program will be reaccredited later in 2018.
  - ACT Pathology is an Accredited Laboratory registered with the Royal College of Pathologists Australasia (RCPA), which regained accredited training status in December 2017 for a further three year period.

Cleared as complete and accurate:

Cleared by:

10/09/18

Deputy Director-General

Ext: 42728

Information Officer name: Contact Officer Name: Chris Bone

Ext: 45804

Lead Directorate:

Christine Whittall Health



 BreastScreen ACT was reaccredited in December 2017. The results were positive noting the excellent quality of service, in particular a commendation on high cancer detection and recall rates.

Cleared as complete and accurate:

Cleared by:

Information Officer name: Contact Officer Name:

Lead Directorate:

10/09/18

Deputy Director-General

Chris Bone

Christine Whittall

Health

Ext: 42728

Ext: 45804

### Talking Points - Radiology Accreditation - GBC18/521

- The training program in the Radiology Department at Canberra Hospital and Health Services (CHHS) is accredited by the Royal Australian and New Zealand College of Radiologists (RANZCR).
- Although the RANZCR accreditation occurred at around the same time as the CHHS national healthcare standards accreditation, the two matters are not related in any way.
- As a result of this process, the CHHS radiology training program was downgraded from level A to level D, which warns that significant issues which seriously impact the quality of training require immediate action.
   Failure to meet these recommendations would put future accreditation of the radiology training program in doubt.
- Patients are not at risk. The report relates specifically to teaching and training, and not patient care.
- The final RANZCR report was provided to CHHS on 2 August 2018. The College considers the report to be privileged. CHHS has asked the College for permission to have the report tabled in the Assembly. Subject to that permission being granted, the report will be tabled as soon as possible.
- Fundamentally, RANZCR found that a breakdown in communication between two previous Directors of Training had unfortunately affected the management of trainees.
- Arrangements are already in place to meet all of the College's sixteen recommendations and a process is underway to ensure that the department meets the remaining recommendations within three months.
   ACT Health is currently implementing changes towards achieving Level A RANZCR accreditation.
- A report is due and will be made to RANZCR on the hospital's progress by 25
  October 2018. RANZCR and CHHS are confident that with a collaborative
  approach, the recommendations outlined in the report will be met and
  reaccreditation of the department can be achieved.
- Recent feedback from CHHS radiology registrars indicates that they are very positive about the changes made so far, and reporting greater confidence in the training program.



GBC18/408

Portfolio/s Health & Wellbeing

ISSUE:

RADIOLOGY ACCREDITATION

### Talking points:

- The training program in the Radiology Department at Canberra Hospital and Health Services (CHHS) is accredited by the Royal Australian and New Zealand College of Radiologists (RANZCR).
- Although the RANZCR accreditation occurred at around the same time as the CHHS national healthcare standards accreditation, the two matters are not related in any way.
- As a result of this process, the CHHS radiology training program was downgraded from level A to level D, which warns that significant issues which seriously impact the quality of training require immediate action. Failure to meet these recommendations would put future accreditation of the radiology training program in doubt.
- Patients are not at risk. The report relates specifically to teaching and training, and not patient care.
- The final RANZCR report was provided to CHHS on 2 August 2018. The College considers the report to be privileged. CHHS has asked the College for permission to have the report tabled in the Assembly. Subject to that permission being granted, the report will be tabled as soon as possible.
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Cleared as complete and accurate:

09/08/18

Cleared by:

Deputy Director-General

Ext: 42728

Information Officer name:

Contact Officer Name:

Chris Bone Christine Whittall

Ext: 45804

Lead Directorate:

Health



- A report is due and will be made to RANZCR on the hospital's progress by 25 October 2018. RANZCR and CHHS are confident that with a collaborative approach, the recommendations outlined in the report will be met and reaccreditation of the department can be achieved.
- Recent feedback from CHHS radiology registrars indicates that they are very positive about the changes made so far, and reporting greater confidence in the training program.

### **Key Information**

- The two newly appointed Directors of Training in radiology have moved swiftly to implement improvements in line with the RANZCR recommendations, including:
  - Integrating a formal teaching program which aligns with the curriculum. Four first year trainees have already commenced completion of all the key conditions.
  - Working with the College's 'trainee in difficulty pathway and remediation plans' for trainees who need additional assistance with their training.
  - Recording and reinvigorating the registrar training schedule.
- Additional actions that have been taken to make improvements in the Medical Imaging Department include:
  - National and local advertising for two new radiologists has been undertaken and interviews will occur within the next two weeks.
  - A departmental orientation program has been implemented with all radiologists and trainees receiving a copy of the new program.
  - All trainees are being offered two and three year contracts to align with their training schedule, and will not be required to undertake interviews.
  - Neonatal x-rays have been returned to the department for reporting and paediatric x-rays will be returned once the two new consultants have been appointed.

Cleared as complete and accurate:

Cleared by:

Information Officer name:

Contact Officer Name: Lead Directorate: 09/08/18

Deputy Director-General

Chris Bone

Health

Christine Whittall

Ext: 42728

Ext: 45804



- The rostering of radiologists is required to be overseen by the Clinical Director of Radiology, who provides oversite of the roster and ensures the department's clinical needs are being met. The compilation of the roster is undertaken by a non-clinician manager, which is a legitimate process that reduces clinician time on administrative tasks. Suggestions that the rostering didn't have clinical input are misleading.
- RANZCR incorrectly noted that some medical imaging equipment was out of date or not compliant with national standards. It has been confirmed that all equipment meets Medicare requirements and has full appropriate accreditation to June 2020.
- The Medical Imaging Department is also installing a new \$1 million
   Single Photon Emission Computered Tomography (SPECT) camera
   and is currently procuring three new ultrasound units.
- The Department is performing well, with no wait lists for paediatric MRI under general anaesthetic, or for breast imaging. Waiting times for inpatient, emergency and outpatient diagnostic procedures are solid and improving, comparing favourably with peer hospitals in this respect.
- Suggestions that patient deaths can be linked to poor performance of the Medical Imaging Department at Canberra Hospital and Health Services (CHHS) are unfounded. Isolated cases of patient mortality within Canberra Hospital have been appropriately investigated under the Canberra Hospital Clinical Review committee, a quality Assurance Committee under the ACT Health Act.

### Background information:

- The assessors noted that the most significant issue was the negative environment in the department, in particular the poor working relationship between theDirectors of Training, the Head of Department, the Director of Medical Imaging, and theHospital executive. The report cited:
  - A lack of clinical control over the department
  - Clinical leaders having minimal involvement with the recruitment of new trainees
  - Issues with rostering of the clinical staff

Cleared as complete and accurate:

Cleared by:

ieared by.

Information Officer name: Contact Officer Name:

Lead Directorate:

09/08/18

Deputy Director-General

Chris Bone

Christine Whittall

Health

Ext: 42728

Ext: 45804



Lack of rural rotation and network.

#### **Recommendation Timeframes**

- The RANZCR report gives timeframes of 3, 6 and 12 months for Canberra Hospital
  to implement its recommendations. A three month timeframe signals a
  recommendation that requires immediate action, as it presents a significant risk
  to the training program. Seven of the 16 recommendations fall within this
  timeframe and Canberra Hospital is on track to meet these within the timeframe,
  with five already complete.
  - For example, the development and delivery of a departmental orientation program with relevant documentation for all trainees commencing at Canberra Hospital.
- A further Seven recommendations are within the six months timeframe and again the department is on track to meet these on time.
  - For example, the immediate recruitment to the two vacant consultant positions to ensure that the department has appropriate levels of resourcing to ensure safe practice for patients and trainee supervision.
- The last two recommendations are within the 12 month timeframe because they
  require more time for full implementation due to the complexity of the actions
  required.
  - For example, Canberra Hospital needs to establish a network including private and rural sites to enable trainees to rotate during their training. In response, Canberra hospital has commenced discussion with Orange base hospital as a network site.

#### Recent Accreditation of other units

- The accreditation status of some other clinical teaching programs is outlined below:
  - O In the Division of Surgery and Oral Health, several specialties were recently reaccredited by the Royal College of Surgeons (RACS), including Urology, Vascular Surgery, Orthopaedics, and General Surgery. There are no further RACS accreditations pending until 2019.
  - RACS also surveyed the Paediatric Surgery program for reaccreditation in July 2018. No feedback, formal or informal, has yet been received.
  - The Royal College of Physicians reviewed the Department of Paediatrics for Advanced Training in General Paediatrics in July 2018. Informal feedback indicates a good result and we anticipate receiving the full three year accreditation

Cleared as complete and accurate:

cleared as complete and accur

Cleared by:

Information Officer name: Contact Officer Name: Lead Directorate: 09/08/18

Deputy Director-General

Chris Bone

Christine Whittall

Ext: 45804

Ext: 42728

Health



- The Royal Australian and New Zealand College of Obstetricians and Gynaecologists will review the training program in the Department of Obstetrics and Gynaecology in October 2018
- The Medical Oncology program will be reaccredited later in 2018.
- ACT Pathology is an Accredited Laboratory registered with the Royal College of Pathologists Australasia (RCPA), which regained accredited training status in December 2017 for a further three year period.
- BreastScreen ACT was reaccredited in December 2017. The results were positive noting the excellent quality of service, in particular a commendation on high cancer detection and recall rates.

Cleared as complete and accurate:

Cleared by:

Information Officer name: Contact Officer Name:

Lead Directorate:

09/08/18

Deputy Director-General

Chris Bone

Christine Whittall

Health

Ext: 42728

Ext: 45804

# MINISTERIAL BRIEF



### **Health Directorate**

|                              | UNCLASSIFIED   |   |  |  |  |  |
|------------------------------|--|---|--|--|--|--|
| То:                          | Minister for Health and Wellbeing  | Tracking No.: GBC18/504<br>1 5 AUG 2018 |  |  |  |  |
| From:                        | Karen Doran, Acting Interim Director-General   |   |  |  |  |  |
| Subject:                     | Establishment of Canberra Hospital Urology Quality Assurance Committee   |   |  |  |  |  |
| Critical Date:               | Not applicable.  |   |  |  |  |  |
| Critical Reason:             | al Reason: Not applicable.   |   |  |  |  |  |
| • DG//                       |  |   |  |  |  |  |
| Recommendations<br>That you: |  |   |  |  |  |  |
| 1. Note the in               | formation contained in this brief;   |   |  |  |  |  |
|                              |  | Noted / Please Discuss                  |  |  |  |  |
| approved m                   | plication Form ( <u>Attachment A),</u> Terms of Referent<br>embership of the Canberra Hospital Urology Qua<br>( <u>Attachment C)</u> ; and |   |  |  |  |  |
|                              | C  | Noted / Please Discuss                  |  |  |  |  |
|                              | ifiable Instrument to approve the establishment<br>logy Quality Assurance Committee at <u>Attachme</u>                                     |   |  |  |  |  |
|                              | Signed / Not   | Signed / Please Discuss                 |  |  |  |  |
| Me                           | egan Fitzharris MLA  | ay 21,8,10                              |  |  |  |  |
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| I note n                     | o women are on the OA  | C - us mus                              |  |  |  |  |
| a reflecti                   | on of the specialty/we   | orkforce!                               |  |  |  |  |
| Is there                     | a way to address this  | ?                                       |  |  |  |  |

26

#### UNCLASSIFIED

#### Background

- Amendments made to the Health Act 1993, which came into effect on 13 April 2011, stipulate that approval for a Quality Assurance Committee (QAC) is granted for a period of three years.
- 2. The Canberra Hospital Urology Quality Assurance Committee was approved as a QAC on 15 September 2015, and the approval expires on 14 September 2018.
- 3. As the Canberra Hospital Urology Quality Assurance Committee wishes to continue to function as a QAC, it requests approval to re-establish to continue operation for a further three years, until 2021.
- 4. The role of the Canberra Hospital Urology Quality Assurance Committee is to facilitate and conduct quality assurance activities for the purpose of assessing and evaluating health activities provided by the Canberra Hospital Urology Department.
- 5. The functions of the Canberra Hospital Urology Quality Assurance Committee are to provide a forum to evaluate and monitor the quality of health services provided by the Canberra Hospital Urology Department through:
  - clinical and record audits;
  - peer review;
  - investigation into disease and death;
  - review of health round table data of the Urology Department;
  - review of clinical complications and incidents, MET calls and blood borne infections occurring within the Urology Department;
  - review of cases referred to the Canberra Hospital Urology Quality Assurance Committee from other Quality Assurance Committees;
  - identifying areas for improvement in the provision of health services within the Urology Department; and
  - implementing, evaluating and monitoring improvements to the provision of services within the Urology Department.

#### Issues

- 6. The Canberra Hospital Urology Quality Assurance Committee agrees to comply with all stipulations outlined in the *Health Act 1993* regarding the functioning of QACs.
- 7. Section 28 of the Health Act 1993 states that the Minister may approve a committee as a QAC only if satisfied that the committee's functions would be facilitated by the members, and persons assisting the committee, being protected from liability; and that it is in the public interest for secrecy provisions to apply to information held by the committee members.
- 8. The Canberra Hospital Urology Quality Assurance Committee has advised that it is important for the committee members to be able to freely discuss cases without fear of litigation in order to develop quality improvement measures. The Chair of the committee has further advised that the quality of investigation, case presentation and discussion within the Urology Department has increased considerably with the secrecy provision.

#### UNCLASSIFIED

### **Financial Implications**

9. Not applicable.

#### Consultation

### Internal

10. Approved by the Interim Director-General, ACT Health.

### **Cross Directorate**

11. Not applicable.

### External

12. Not applicable.

### Benefits/Sensitivities

13. Not applicable.

### **Media Implications**

14. Not applicable.

Signatory Name:

Denise Lamb

Phone: 6207 7880

A/g Executive Director

Quality and Safety

Action Officer:

Jacinta Garry

Phone: 6205 0774

Medicolegal Team

### Attachments

| Attachment   | Title  |  |  |  |  |
|--------------|--|--|--|--|--|
| Attachment A | Signed application form, Canberra Hospital Urology Quality Assurance Committee     |  |  |  |  |
| Attachment B | Terms of Reference, Canberra Hospital Urology Quality Assurance<br>Committee       |  |  |  |  |
| Attachment C | Approved membership list, Canberra Hospital Urology Quality Assurance Committee    |  |  |  |  |
| Attachment D | nt D Notifiable Instrument, Canberra Hospital Urology Quality Assurar<br>Committee |  |  |  |  |

# Application for Approval as a Committee under the Health Act 1993

| energia<br>Olimpia  | TANK TEA                  | Send            | comple               | ted         | applica                | tions to:                | TOTAL STREET         |                                |  |  |
|---|---------------------------|-----------------|----------------------|-------------|------------------------|--------------------------|----------------------|--------------------------------|--|--|
|   | Qua                       | lity As         | ssuranc              | e Co        | mmittee                | Coordinat                | or                   |                                |  |  |
|   |                           | Clin            | cal Safe             | ety a       | nd Qual                | ity Unit                 |                      |                                |  |  |
| Variable Programme  |                           | 2016 2015       | TWO AT THE           |             | den AC1                |                          | 154 52               |                                |  |  |
| Or email: J   | acinta.garry              | @act            | gov.au               | /AC         | THealth                | QSUMedi                  | coLegal(             | @act.gov.au                    |  |  |
|   | 0                         |                 |                      |             |                        |                          |                      |                                |  |  |
| 1. What is the  | e name of<br>ittee and/o  | the o           | rganisa<br>/ity?     | ation       | that wi                | II be resp               | onsible              | for managing                   |  |  |
| The Canberra  | hospital                  |                 |                      |             |                        |                          |                      | <b>e</b> 5                     |  |  |
| 2. What is the  | e name of                 | the co          | mmitte               | e or        | activity               | ?                        |                      |                                |  |  |
| Urology Qualit  | y assurance               | com             | mittee               |             |                        |                          |                      |                                |  |  |
| 3. Who is the   | first point               | of cor          | ntact fo             | r this      | s applic               | ation?                   |                      |                                |  |  |
| Dr Andrew WS  | Mitchell                  |                 |                      |             |                        |                          |                      | •                              |  |  |
| 4. Who will be  | the Chair                 | of the          | comm                 | ittee       | ?                      |                          |                      |                                |  |  |
| Dr Andrew W   | S Witchell                |                 |                      |             |                        |                          |                      |                                |  |  |
| 5. Contact De   | tails (includ             | ding p          | ostal a              | ddre        | ss, tele               | phone an                 | d email              | address)                       |  |  |
| c/o TWSS<br>andrew.w.mitcl  | Buidling<br>nell@act.go   | 23<br>v,au      | level                | 2           | TCH                    | Garran                   | 2605                 | 0262076277                     |  |  |
| 6. What does  | the Commi                 | ttee a          | nd/or a              | ctivi       | ty invol               | ve? Tick all             | that apply           | (                              |  |  |
| This question v<br>Quality Assura<br>relate to the d<br>definition of a<br>legislation. | nce Commit<br>committee's | ttee ui<br>Fund | nder the<br>tions, t | Hea<br>he d | ilth Act 1<br>committe | 1993. If thè<br>e does n | activitie<br>ot meet | s below do not<br>the required |  |  |
| Assessing and evaluating the quality of a health service (S36)                          |                           |                 |                      |             |                        |                          | XΓ                   | Χ□                             |  |  |
| Clinical audits or records audits (S37)   |                           |                 |                      |             |                        |                          | ΧĽ                   | Χ□                             |  |  |
| Peer review (S37)   |                           |                 |                      |             |                        | Χ                        | Χ                    |                                |  |  |
| Quality review (S37)  |                           |                 |                      |             |                        |                          | ΧĽ                   | Χ□                             |  |  |
| nvestigation into disease and death (S37)   |                           |                 |                      |             |                        |                          | X                    | Χ                              |  |  |

The making of recommendations about the provision of health services as a result of an assessment, evaluation or study?

Other - please provide details

Click here to enter text.

#### 7. Public Interest

Before approving the establishment of a Quality Assurance Committee the Minister for Health must be satisfied that it is in the public interest to do so. Please explain how your committee's functions would be facilitated by the members or people assisting the committee being protected from liability.

Firstly to be an accredited unit by the College of Surgeons we must have such a committee. Canberra Hospital is thus accredited. To be able to freely discuss cases without fear of litigation is important in terms of open discussion.

Urology QAC over the last 12 months developed a number of quality improvement measures to increase the health of Canberrans while at the same time improve efficiency and drive down costs of healthcare.

Please explain why the Secrecy provisions relating to protected and sensitive information should apply to information held by committee members.

It has previously been shown that the Urologists will not meet to discuss complications and deaths of their patients in a forum without the secrecy provision. Since the implementation of this committee 3 years ago, attendance has been very high and the quality of investigation and presentation has improved considerably.

8. Declaration: I declare that the information provided in this form is accurate and truthful to the best of my knowledge.

Signature

Name

Dr Andrew WS Mitchell

Position in relation to committee

Chair

Date

4 July 2018

| Approval   |                |
|------------|----------------|
| Endorsed 🗹 | Not Endorsed 🗌 |
| Signature  |                |
| Di-        |                |

Director-General / Chief Executive Officer circle appropriate

## Attachments

The following documents should be submitted with the signed application form:

- Terms of Reference
- Membership list (already approved by the CEO if a private company)

## Canberra Hospital Urology Quality Assurance Committee

| TERMS OF REFERENCE     |  |  |
|------------------------|--|--|
| Role                   | To facilitate and conduct quality assurance activities for the purpose of assessing and evaluating health activities provided by the Canberra Hospital Urology Department.   |  |
| Reporting<br>mechanism | Monthly report to Quality and Safety Committee     Annually to the Minister for Health and Wellbeing   |  |
| Functions              | Provide a forum to evaluate and monitor the quality of health services provided by the Canberra Hospital Urology Department by:  Clinical and record audits Peer review Investigation into disease and death Review of health round table data of the Urology Department Review of clinical complications and incidents, MET calls and blood borne infections occurring within the Urology Department Review of cases referred to the Canberra Hospital Urology Quality Assurance Committees Identifying areas for improvement in the provision of health services within the Urology Implement, evaluate and monitor improvements to the provision of services within the Urology Department. |  |
| Membership             | Chair plus Consultant Urologists, advanced Urology Trainees and junior medical staff of Urology Department, CNC of Urology or delegate.  |  |
| Quorum                 | Chair or Deputy Chair plus two Consultants   |  |
| Chair                  | Dr Andrew W Mitchell   |  |
| Deputy<br>Chair        | Dr Simon McCredie  |  |

| Secretariat                       | Dr Andrew Mitchell<br>Deputy Secretariat Dr Daniel Gilbourd |
|-----------------------------------|---|
| Meeting<br>Frequency<br>/Duration | Monthly   |
| TOR Review<br>Frequency           | 3 yearly  |



# MEMBERSHIP OF QUALITY ASSURANCE COMMITTEE FOR APPROVAL Canberra Hospital Urology Quality Assurance Committee

Pursuant to Section 31 (1) of the Health Act 1993 I, Michael De'Ath, Director-General ACT Health, approve the membership of:

| NAME                                    | TITLE  |  |
|---|--|--|
| Dr Andrew W Mitchell                    | Chair, Administrator of Urology              |  |
| Dr Simon McCredie                       | Deputy Chair, Consultant Urologist           |  |
| A                                       | Supervisor of training, Consultant Urologist |  |
|   | Consultant Urologist                         |  |
|   | Consultant Urologist                         |  |
|   | Consultant Urologist                         |  |
| A A A A A A A A A A A A A A A A A A A   | Consultant Urologist                         |  |
|   | Consultant Urologist, Deputy Secretariat     |  |
| Dr Jonathon Kam                         | Urology SET Trainee 2018                     |  |
| Registrars, Urology Department          |  |  |
| Junior Medical Staff Urology Department |  |  |
| CNC Urology or delegate                 |  |  |

## **Approval**

AGREED / NOT AGREED / PLEASE DISCUSS

De.

Michael De'Ath

Director-General, ACT Health

July 2018

Australian Capital Territory

## Health (Canberra Hospital Urology Quality Assurance Committee) Quality Assurance Committee Approval 2018 (No 1)

Notifiable instrument NI2018 —

made under the

Health Act 1993, s 25 (Approval of health facility QACs)

### 1 Name of instrument

This instrument is the *Health (Canberra Hospital Urology Quality Assurance Committee) Quality Assurance Committee Approval 2018 (No 1).* 

### 2 Commencement

The instrument commences on the day after notification.

## 3 Approval

I approve the Canberra Hospital Urology Quality Assurance Committee as a quality assurance committee for Canberra Hospital and Health Services.

## 4 Revocation

This instrument revokes NI2015-550 Health (*Canberra Hospital Urology Quality Assurance Committee*) Quality Assurance Committee 2015 (No 1).

Meegan Fitzharris MLA

Minister for Health and Wellbeing

21 August 2018



## CAVEAT BRIEF

Client in Confidence

To:

Meegan Fitzharris MLA, Minister for Health and Wellbeing

Through:

Michael De'Ath, Interim Director-General, ACT Health

Subject:

Significant change in the accreditation status of the radiology department at

Canberra Hospital and Health Services (CHHS)

Cleared by:

Acting Executive Director, Medical Imaging (14/05/2018)

Deputy Director-General, Canberra Hospital & Health Services ( \_\_\_\_ )

The Radiology Department at Canberra Hospital and Health Services (CHHS) is accredited by The Royal Australian and New Zealand College of Radiologists (RANZCR). The department underwent accreditation on Monday 19 March 2018. Although this occurred in the same week as the hospital wide accreditation, it is not related.

This accreditation process is related to the training of junior doctors in the specialty of radiology. The accreditation standards have been developed around three goals and include:

- 1. Promote the welfare and interests of trainees:
- 2. Ensure trainees have the appropriate knowledge, skills and supervision to provide quality patient care; and
- 3. Support a wide range of educational and training opportunities for trainees to ensure that they are competent and safe.

Standards support components of each goal, and to fulfil the goal, a training site must comply with the objectives defined in the standard.

There is a significant change in the accreditation status of the radiology department at CHHS. Prior to accreditation occurring in 2018, the department had attained <a href="Level A">Level A</a> status, which outlines that the training site is completely satisfactory in all areas, with no significant issues and only suggestions for improvement are provided by the College. Following accreditation, the CHHS Radiology Department has been issued with a <a href="Level D">Level D</a> status which warms that multiple significant issues which seriously impact the quality of training are present. Immediate action is required. Failure to meet these recommendations would mean that future accreditation is in doubt.

There are 16 recommendations that are required to be addressed to ensure that CHHS can continue employing and teaching trainees. A copy of the preliminary report can be found at Attachment A, with recommendations on page 15. There are also 28 standards and criterion that do not meet the relevant standards required, and as such displays an unacceptable level of risk to the trainees and their wellbeing.

The assessors noted that the most significant issue facing CHHS radiology is the negative environment within the department, in particular the poor working relationship between the Directors of Training, the Head of Department, the Director of Medical Imaging, and the Hospital executive, including:

- A lack of clinical control over the department;
- Clinical leaders having minimal involvement with the recruitment of new trainees;
- Rostering of the clinical staff; and
- Lack of rural rotation and network.

RANCR also suggested as a recommendation that the CHHS employs additional consultants to ensure:

- The timely checking of studies reported by the trainees;
- Appropriate supervision of registrar rotations to meet college training requirements; and
- Registrar participation at clinical meeting and multidisciplinary meetings as well as formal and informal registrar teaching sessions.

It has been recommended that the Clinical Director and Directors of Training should work together with ACT Health Executive and Chief Medical Officer (CMO) to develop strategies to improve the culture within the department.

The accreditation report was provided to the Directors of Training, Head of the Department and Executive Director of Medical Imaging on Monday 14 May 2018.

There is a perceived high risk that the accreditation report will be provided to media. Media dot points have been provided to the communications and media team for review, and will be with your office by Tuesday 15 May 2018.

Considerable work will be occurring urgently in the medical imaging department to demonstrate compliance with conditions. The CMO and Executive Director, Medical Imaging will be convening an accreditation committee within the Radiology Department to address the preliminary report. The first meeting is being arranged by the Office of the Chief Medical Officer and is being proposed for 16 May 2018.

RANZCR and CHHS are confident that with a collaborative approach, the recommendations can be achieved as outlined in the report and reaccreditation of the department can be achieved.

### Next Steps

The draft report that has been received by ACT Health will now be checked for factual accuracy and comments made back to RANZCR. The final report will then be provided to the Directorate. We expect this to be provided within one month.

ACT Health will be required to work towards implementing the Report's recommendations, and a three month report will need to be provided to RANZCR outlining progress against those recommendations. If we can meet the recommendations, RANZCR have advised the Chief Medical Officer that our accreditation status will be upgraded to a Level C.

Following this, progress reports on meeting recommendations will be required to be provided to RANZCR at 6 month and 12 month intervals. The College Accreditation Committee will then decide whether accreditation will be granted and the timeframe for further review (which could be between 12 months and 3 years or 5 years).

It is ACT Health's view that it will take approximately 12 months for us to reach the level required by RANZCR to reattain Level A status.

Contact Officer: Dr Jeff Fletcher Contact Number: 6244 2728 Date: 14 May 2018

## **Accreditation Site Visit Report**



The Royal Australian and New Zealand College of Radiologists\*

Faculty of Clinical Radiology

Canberra Hospital
19 March 2018

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## INTRODUCTION

The Royal Australian and New Zealand College of Radiologist is the Peak Body who engages in accreditation of sites for the provision of training of clinical radiologists in Australia, New Zealand and Singapore.

The Australian Medical Council accredits the College and its training programs. AMC Standard 8.2 delegates accreditation of workplace training to the College. The College Accreditation Standards facilitate evaluation of a training site with the aim to ensure that a minimum acceptable standard of facilities (staff equipment, diversity of clinical material and tuition) is available to provide successful training in clinical radiology and providing a training environment that is supportive of trainee needs and meets curriculum and regulatory requirements. This is a shared responsibility of the College, training sites, training networks, clinical supervisors and trainees.

The Accreditation Standards have been developed around 3 goals:

- 1. Promote the welfare and interests of trainees
- 2. Ensure trainees have the appropriate knowledge, skills and supervision to provide quality patient care
- 3. Support a wide range of educational and training opportunities for trainees to ensure that they are competent and safe.

Several standards support each goal and to fulfil the goal a training site must comply with the objectives defined in the standard.

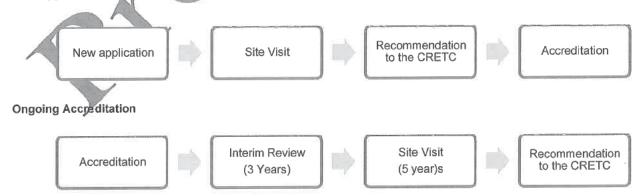
## **PURPOSE**

The purpose of this accreditation report is to summarise the training site's achievement in meeting the accreditation standards. This is demonstrated by the evidence provided in the pre-site documentation submitted to the College and discussions and observation that occurs during the site visitation. The complex nature of teaching, makes this report a central part of the process. It provides a framework for the training site to reference in conjunction with the current Clinical Radiology (Radiodiagnosis) Curriculum. An opportunity then exists for the training site to work with training networks and the College to address any outstanding standards. Through the provision of high quality training and appropriate supervision for the trainees, this ensures safeguarding trainees and trainee delivered patient whilst producing, high quality, competent and safe radiologists.

The accreditation standards work in combination with the Radiology Network Training Policy. Currently the accreditation cycle is five years with a paper based interim review at the three-year mark. Additionally, progress reports may be requested by the College to monitor any Non-compliance

The accreditation cyclic review is outlined below:

#### New Application for Accreditation



The assessors will award an accreditation status and compose a report that will be reviewed provisionally by the site in the first instance to fact check. The Chief Accreditation Officer will make a recommendation to the Clinical Radiology Education and Training Committee for approval.

A status of A or B-level sites (Full, Linked or Specialty) will normally be reviewed every three years by desk audit and every five years by a site visit, or more frequently if required. The status of C or D-level sites will be

reviewed as determined by the CAO and Branch Education Officer. Linked sites will be reviewed in conjunction with the linked Full site.

The accreditation status of a site or network may be reviewed at the request of that site or network, provided an accreditation report and supporting documentation (indicating the change of circumstances) are submitted.

The accreditation report for the Canberra Hospital is confidential and privileged. It is intended solely for the use by the training site to whom it is addressed and not for circulation without prior permission from the College.

## SITE VISIT

An accreditation site visit was conducted at the Canberra Hospital on Monday 19 March 2018, 10.00am to 4:30pm.

The Accreditation Panel consisted of

#### RANZCR Staff:

### Site Representatives:

The accreditation team met with the following representatives at the training site:

#### Consultants:

A number of Clinical Radiology consultants met with the accreditation team who were engaged during the assessment process.

#### Trainees:

The trainees (10) (except for those on study leave) met with the accreditation team who were also engaged during the assessment process.

### **Hospital Executive**

The accreditation team met with department and hospital management:

- .

The assessment panel where encouraged by the participation and interest of all parties during the site assessment and the level of feedback provided, which was consistent throughout the visit. Feedback and advice from previous consultants and trainees from the site was not deemed necessary.

#### Assessment Outcome

The assessment of accreditation for training at the Canberra Hospital has been determined from the documentation submitted to the College, from the training site, and discussions and observations made by the College Assessors at the site visit. The accreditation status of the Canberra Hospital is recommended to be downgraded to a Level D. The definition of this rating is: 'Multiple significant issues seriously impacting quality of training. Immediate action required, future accreditation in doubt.

The accreditation assessment report highlights extensive concerns that require immediate attention to address the impact they are having on the safe working conditions for trainees, particularly around provision of supervision, teaching and patient care.

An outcome summary has been provided on page 14 which includes a number of recommendations to be actioned to address the concerns raised.

## **CURRENT ACCREDITATION STATUS**

Accreditation valid until: 31 December 2018

| SITE NAME Canberra Hospital |        |           |     |  |  |  |
|-----------------------------|--------|-----------|-----|--|--|--|
| SITE CLASSIFICATION         |        |           |     |  |  |  |
| FULL                        | LINKED | SPECIALTY | NEW |  |  |  |
|                             |        |           |     |  |  |  |
| LEVEL OF ACCREDITA          | TION   |           |     |  |  |  |
| Α                           | В      | С         | D   |  |  |  |
|                             |        |           |     |  |  |  |
| PROVISIONAL                 |        |           |     |  |  |  |