

# Consumer and Carer Feedback Form

If you are happy about our service, or have a suggestion or complaint, talk to one of our staff or fill in this form.

*we are*  
**listening & learning**

**Consumer Feedback and Engagement Team**

**PH: 6207 7627**

Delivery Address:  
GPO Box 825  
CANBERRA ACT 2601

No stamp required  
if posted in Australia



  
Consumer Feedback and Engagement Team  
Health Directorate  
Reply Paid 825  
CANBERRA ACT 2601

## Staff Use Only

Date .....

Staff name .....

Area .....

Forwarded to .....

Resolved Yes  No

Action taken .....

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Further action required.....

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## What do I do with the form?

Give the form to one of our staff, place it in the 'drop boxes' that are located in service areas throughout Health, or seal and post it using the reply paid address panel.

## When will you hear from us?

We will phone or write to you within 5 days of receiving your feedback. If you haven't heard from us, please contact the Consumer Feedback and Engagement Team.

## The Consumer Feedback and Engagement Team

Canberra Hospital & Health Services:

- Cancer, Ambulatory & Community Health Support
- Clinical Support Services
- Critical Care
- Medicine
- Mental Health, Justice Health & Alcohol and Drug Services
- Pathology
- Rehabilitation, Aged & Community Care
- Surgery & Oral Health
- Women, Youth & Children

Other:

- Business and Infrastructure (facilities management, parking, food services, cleaning)  
(02) 6207 7627
- Calvary Public Hospital  
(02) 6201 6111

## Need help with the form?

If you need help to fill in the form please ask a staff member.

Tear off and keep this section

