

Our reference: **CHSFOI23-24.11**

Dear [REDACTED]

DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by Canberra Health Services (CHS) Wednesday 23 August 2023 and was then updated with a revised scope on Monday 28 August 2023.

This application requested access to:

“All documents prepared in relation to a media request from The Canberra Times about accreditation and training reviews sent by [REDACTED] on Friday, August 18.

This request includes draft responses and correspondence relating to the request.”

I am an Information Officer appointed by the Chief Executive Officer of Canberra Health Services (CHS) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. CHS was required to provide a decision on your access application by **Tuesday 10 October 2023**.

I have identified 22 documents holding the information within scope of your access application. These are outlined in the schedule of documents included at Attachment A to this decision letter.

Decisions

I have decided to:

- grant full access to five documents; and
- grant partial access to 17 documents.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as Attachment B to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act;
- The contents of the documents that fall within the scope of your request; and
- The *Human Rights Act 2004*.

Full Access

I have decided to grant full access to the information in scope of your application within five documents at references 5-6, 8, 17 and 19.

Partial Access

I have decided to grant partial access to 17 documents at references 1-4, 7, 9-16, 18 and 20-22. These documents contain information that I consider, on balance, to be contrary to the public interest to disclose under the test set out in Section 17 of the FOI Act.

Public Interest Factors Favouring Disclosure

The following factors were considered relevant in favour of the disclosure of the documents:

- Schedule 2, 2.1 (a)(i) promote open discussion of public affairs and enhance the government's accountability; and
- Schedule 2, 2.1 (a)(ii) contribute to positive and informed debate on important issues or matters of public interest.

Public Interest Factors Favouring Non-Disclosure

The following factors were considered relevant in favour of the non-disclosure of the documents:

- Schedule 2, 2.2 (a)(ii) prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004.

Documents at references 1-4, 7, 9-16, 18 and 20-22 have redactions to personal information such as mobile numbers and email addresses of ACT Government employees and non-ACT Government employees that has not been disclosed as this could reasonably be expected to prejudice the protection of the individual's right to privacy.

On balance, the information identified factors favouring disclosure were outweighed by the factors favouring non-disclosure as I have determined that the information would be expected to prejudice involved individuals' right to privacy therefore, I determined the information identified is contrary to the public interest and have decided not to disclose this information.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, CHS maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: ACTFOI@ombudsman.gov.au
Website: ombudsman.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Allara House
15 Constitution Avenue
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email HealthFOI@act.gov.au.

Yours sincerely



David Jean
Executive Branch Manager
Strategy and Communications



October 2023

FREEDOM OF INFORMATION SCHEDULE OF DOCUMENTS

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <http://www.health.act.gov.au/public-information/consumers/freedom-information>

APPLICANT NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	FILE NUMBER
[REDACTED]	All documents prepared in relation to a media request from The Canberra Times about accreditation and training reviews sent by [REDACTED] on Friday, August 18. This request includes draft responses and correspondence relating to the request	CHSFOI23-24.11

Ref Number	Page Number	Description	Date	Status Decision	Factor	Open Access release status
1.	01 - 03	Email - RE FOR FACTCHECK and APPROVAL CT enquiry on training accreditation	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
2.	04 - 06	Email - RE FOR ACTION CT media request re training programs (response due midday Monday)	18 August 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
3.	07 - 09	Email - RE MR training programs	18 August 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	

4.	10 - 15	Email - RE FOR ACTION CT media request re training programs (response due by 4pm Monday)	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
5.	16	Accreditation Timeline May 2022	May 2022	Full Release		
6.	17 - 18	CT response on training accreditation - 230821	21 August 2023	Full Release		
7.	19 - 21	Email - CT response re training accreditation	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
8.	22 - 25	Email - RE For approval response to Canberra Times enquiry about Accreditation	21 August 2023	Full Release		
9.	26 - 29	Email - Re MR training programs	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
10.	30 - 32	Email - FW MR training programs	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
11.	33 - 39	Email - FW MR training programs	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
12.	40 - 44	Email - RE FOR ACTION CT media request re training programs (response due by 4pm Monday) - for clearance	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
13.	45 - 47	Email - FW FOR REVIEW CT response re training accreditation	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
14.	48 - 57	Email - Re FOR APPROVAL CT enquiry on training accreditation	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
15.	58 - 65	Email - RE FOR ACTION CT media request re training programs (response due by 4pm Monday) - for clearance	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
16.	66 - 75	Email - RE FOR ACTION CT media request re training programs (response due by 4pm Monday) - for clearance	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
17.	76 - 77	Email - FW FOR ACTION CT media request re training programs (response due by 4pm Monday) - for clearance	23 August 2023	Full Release		

18.	78 - 85	FW FOR ACTION CT media request re training programs (response due by 4pm Monday) - for clearance 2282023 551	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
19.	86 - 87	Email - RE Enquiry	Multiple	Full Release		
20.	88 - 92	Email - RE FOR REVIEW CT response re training accreditation	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
21.	93 - 96	Microsoft Teams correspondence	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
22.	97 - 102	Email - FW MR training programs	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	
Total Number of Documents						
22						

From: Pulli, Tracey (Health)
Sent: Tuesday, 22 August 2023 9:05 AM
To: Stevenson, Nicole (Health); Canberra Health Services Media
Subject: RE: FOR FACTCHECK and APPROVAL: CT enquiry on training accreditation

Categories: Tracey

OFFICIAL

Thanks Nic.

From: Stevenson, Nicole (Health) <Nicole.Stevenson@act.gov.au>
Sent: Tuesday, 22 August 2023 9:05 AM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>
Subject: FW: FOR FACTCHECK and APPROVAL: CT enquiry on training accreditation

Sorry for the delay, this one is good to go 😊

From: CHS COO <CHSCOO@act.gov.au>
Sent: Monday, 21 August 2023 6:55 PM
To: CEOHealth <CEOHealth@act.gov.au>; Stevenson, Nicole (Health) <Nicole.Stevenson@act.gov.au>
Cc: Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: FW: FOR FACTCHECK and APPROVAL: CT enquiry on training accreditation

OFFICIAL

Hi Nic – as per my text

Thank you

Maddy

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 5:31 PM
To: CHS COO <CHSCOO@act.gov.au>
Cc: CHS, DCEO <CHSDCEO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: FOR FACTCHECK and APPROVAL: CT enquiry on training accreditation

OFFICIAL

Hi Maddy

Please see attached the DRAFT response to this media enquiry for Susie's factcheck/review and then for COO/DCEO approval.

Please also see attached the email from NCH, with their responses. These have been used to inform the collective CHS response attached. You will note that we are still waiting for NCH input on the question about reports received. NCH are going to respond about this in the morning, as they needed further clarification on the question being asked.

Minister's office would like to receive this response tonight for consideration, with the CT deadline in the morning.

Please give me a call to discuss further if you need – [REDACTED]

Cheers
Trace

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Hi everyone,
Just following the AMA's comments yesterday -

- Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
[REDACTED]
General news reporter
The Canberra Times

[REDACTED]
A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.



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From: Canberra Health Services Media
Sent: Friday, 18 August 2023 3:11 PM
To: CHS COO; Canberra Health Services Media
Cc: CEOHealth; CHS, DCEO; Jean, David (Health)
Subject: RE: FOR ACTION: CT media request re: training programs (response due midday Monday)

Categories: Tracey

OFFICIAL

Yes, let's speak further on Monday morning. 😊 Ill come to you at 9 as I have a 9.30...

From: CHS COO <CHSCOO@act.gov.au>
Sent: Friday, 18 August 2023 2:55 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: CEOHealth <CEOHealth@act.gov.au>; CHS, DCEO <CHSDCEO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due midday Monday)

OFFICIAL

Thanks Trace

Had a chat with Nic and Grant. Can we chat about this one on Monday morning? Let me know when suits you. Maybe between 9-10?

Maddy

Madeline Bartlett | A/g Executive Officer

Phone: 02 5124 5804 | Email: CHSCOO@act.gov.au

Office of the Chief Operating Officer | Canberra Health Services | ACT Government

Building 28, Level 2, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

Canberra Health Services acknowledges the Ngunnawal people as traditional custodians of the ACT and recognises any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and contribution to the life of this region.



From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Friday, 18 August 2023 2:43 PM

To: CHS COO <CHSCOO@act.gov.au>
Cc: CEOHealth <CEOHealth@act.gov.au>; CHS, DCEO <CHSDCEO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due midday Monday)

OFFICIAL

Ho COO team

Have spoken to the journalist and deadline for this enquiry is now 9am on Tuesday.

Cheers
Trace

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Friday, 18 August 2023 2:02 PM
To: CHS COO <CHSCOO@act.gov.au>
Cc: Canberra Health Services Media <CHSmedia@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS, DCEO <CHSDCEO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: FOR ACTION: CT media request re: training programs (response due midday Monday)
Importance: High

OFFICIAL

Hi COO team

Please see below a media request that we have received from The Canberra Times on training accreditation. It is a follow up on the story they ran this morning on comments from the AMA regarding training accreditation.

Are you able to work on a draft response to the questions? We will also leave coordination for NCH input with your office for this response.

The request is for response by midday on Monday 21 August. Please let me know if this will be possible? If not, I can go back to the journalist.

Cheers
Trace

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,
Just following the AMA's comments yesterday -

- Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

- Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
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- Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

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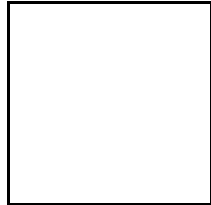
[REDACTED]
[REDACTED]
General news reporter

The Canberra Times

[REDACTED]
A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.



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From: Canberra Health Services Media
Sent: Friday, 18 August 2023 2:42 PM
To: [REDACTED] Canberra Health Services Media
Cc: [REDACTED]
Subject: RE: MR: training programs

Categories: Tracey

OFFICIAL

Thanks [REDACTED] – that sounds good. Hope the both of you have a good weekend and Monday off 😊

From: [REDACTED]
Sent: Friday, 18 August 2023 2:17 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: Re: MR: training programs

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Thanks Tracey - turns out [REDACTED] will be away on Monday as well, so by 9am on Tuesday please. Thanks

On Fri, 18 Aug 2023 at 14:10, Canberra Health Services Media <CHSmedia@act.gov.au> wrote:

This Message Is From an External Sender

This message came from outside your organization.

OFFICIAL

Hi [REDACTED]

Emailing to let you know that we have received your enquiry. Not sure we will be able to meet the deadline you have requested but I'll keep you posted.

Cheers

Trace

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,

Just following the AMA's comments yesterday -

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- Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?
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- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

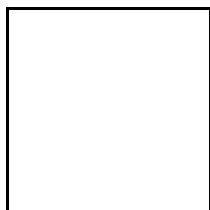
Thank you,

--

[REDACTED]
General news reporter
The Canberra Times

[REDACTED]
A 9 Pirie Street, Canberra Times, ACT, 2609
W www.canberratimes.com.au

I am living and working on Ngunnawal Land.



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From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Monday, 21 August 2023 5:11 PM
To: Canberra Health Services Media; Davis, MelissaD
Cc: Jean, David (Health); CHS COO; Connor, Brienne (Health); CEOHealth
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Categories: Tracey

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Hi All

Thanks for the clarification. We will come back to you in the morning.

Thanks

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

HOSPITALITY | HEALING | RESPECT | STEWARDSHIP



ACT
Government

**Canberra Health
Services**

Acknowledgement of Country



We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 5:06 PM
To: Davis, MelissaD <MelissaD.Davis@act.gov.au>
Cc: Jean, David <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Connor, Brienne <Brienne.Connor@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

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UNOFFICIAL

Thanks very much Melissa.

We are interpreting this question as “how many reports has Canberra Health Services **received** this year about training programs?” – reports following visits. For example, since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital. Does that provide some further context to respond to this question? If so, is this some detail you are able to provide to us tomorrow morning for inclusion in the response?

Many thanks
Trace

From: CEOHealth <CEOHealth@act.gov.au>
Sent: Monday, 21 August 2023 4:18 PM
To: Davis, MelissaD <MelissaD.Davis@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Connor, Brienne (Health) <Brienne.Connor@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

UNOFFICIAL

Thank you Melissa.

Kind regards

Olivia Tzavalas
Executive Officer to the Chief Executive Officer
 Canberra Health Services | ACT Government
 Phone: 5124 2100 | Email: olivia.tzavalas@act.gov.au
 Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Monday, 21 August 2023 4:12 PM
To: CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

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Good afternoon

Please see NCH responses to the highlighted questions below:

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

- No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur due to the acquisition.

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

- Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

- No

What programs are scheduled for a review this year?

- Obstetrics and gynaecology.

How many reports has Canberra Health Services this year about training programs?

- Unclear, incomplete question.

For **CHS information only**, attached is some additional context pertaining to the timeline for college reviews.

Due in 2023

1. O&G – no info provided from Michelle Thinius

Due in 2022 and no information provided by CHS (run by CHS and not NCH/Calvary)

2. Ophthalmology – August 2022
3. Psychiatry – October 2022

Regards

Melisa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

HOSPITALITY | HEALING | RESPECT | STEWARDSHIP



ACT
Government

**Canberra Health
Services**



Acknowledgement of Country

We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: CEOHealth <CEOHealth@act.gov.au>

Sent: Monday, August 21, 2023 12:34 pm

To: Canberra Health Services Media <CHSmedia@act.gov.au>; Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>; Davis, MelissaD <MelissaD.Davis@act.gov.au>

Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS

COO <CHSCOO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

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OFFICIAL

Hi Team,

Can you please include Melissa Davis in any media requests that involve NCH.

Melissa is the Executive Officer.

Kind regards

Olivia Tzavalas

Executive Officer to the Chief Executive Officer

Canberra Health Services | ACT Government

Phone: 5124 2100 | **Email:** olivia.tzavalas@act.gov.au

Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Canberra Health Services Media <CHSmedia@act.gov.au>

Sent: Monday, 21 August 2023 11:57 AM

To: Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>

Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>

Subject: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Importance: High

OFFICIAL

Hi Kanta

Please see below a media request that we have received from The Canberra Times on training accreditation. It is a follow up on the story they ran this morning on comments from the AMA regarding training accreditation.

As you will see, some of the questions are specific to North Canberra and some to CHS as a whole that will also need NCH input. I have highlighted all questions that need NCH input in yellow.

This response is due to the Minister's office by COB today, so can you please get back to us with responses, by 4pm today please?

Please feel free to contact me on [REDACTED] to discuss this further or get in contact directly with the COO's office.

Cheers

Tracey

CHS Media

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Hi everyone,

Just following the AMA's comments yesterday -

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle? No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur because of the acquisition.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle? Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves. No

What programs are scheduled for a review this year? Obstetrics and gynaecology

How many reports has Canberra Health Services this year about training programs? Unclear incomplete question

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
General news reporter
The Canberra Times

A 9 Pirie Street, Canberra Times, ACT, 2609
W www.canberratimes.com.au

I am living and working on Ngunnawal Land.

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CPHB Training Colleges Accreditation Timeline					
Colleges	Person Responsible	Yearly Cycle for Accreditation	Last Accreditation	Next Site Visit and Date	Certificate
CRMEC	DCSM	4 years	2022 April	2026 April	
RACP Basic Physician Training	Dr Ken Khoo Director of Physician Training	5 years	2020 February	2025 February	Yes
RACP General & Acute Care Medicine AT's	Dr Mary Ann Kulh Director of GRACE	3 years	2021 August	2024 August	Yes
RACP Neurology AT	Dr Ronak Patel, A/g Director Department of Neurology Stroke	5 years	2020 April	2025 April	Yes
RACP Palliative Care CHH	Dr Suharsha Kanathigoda, Director of Palliative Care	5 years	2021 February	2026 February	Yes
RACP Cardiology AT	Dr Chris Hii, A/g Director of Cardiology	5 years	2022 February	2027 February	Yes
ACEM Emergency Medicine	Dr Mike Hall, Director of Emergency Medicine	5 years	2019 December	2024 December	Yes
RACS General Surgery	Dr Frank Piscioneri, Director of Surgery	5 years	2021 December	2024 December	Yes
RANZCOG O&G	Dr Alison Porteous, Director of Obstetrics and Gynaecology	4 years	2022 May	2023 May ??? With provisos waiting for Director to send	
ANZCA Anaesthetics	Dr Graeme Gibson, Director of Anaesthetics	5 years	2020 January	2025 January	Yes
RANZCO Ophthalmology	Dr Kate Reid Ophthalmology CHS	3 years	2018 June	29/08/2022	
RANZCP Psychiatrists	Dr Florian Wertenuer, Director of Psychiatry	We have not been involved in the accreditation for psych We were not sent any information prior to May 2022		2022 October	
ICU	Dr Godfrey Wright	5 years	5th July 2022	2027	Yes

Attributable to a Canberra Health Services (CHS) spokesperson:

This year's Budget invests more than \$8 million to improve the wellbeing of our Junior Medical Officers. This includes expanding pastoral support for young doctors and putting a new Director of Clinical Training to help with the coordination of recognised training programs that occur within CHS.

Training accreditation is a continuous cycle of review and re-accreditation. This includes ongoing monitoring in between to inform this process. We welcome this process as a key opportunity to review and improve the learning environments in our hospitals.

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

We are not aware of other training accreditation programs at Canberra Hospital or North Canberra Hospital under review by a specialist college or accreditor, other than those recently reported on. No other training programs at either hospital have been suspended in 2023.

CHS has written to the ACT Branch of the Australian Medical Association to ask them to provide details on any additional information they have regarding college accredited programs at risk of suspension, so that appropriate measures can be considered where these areas have not been identified.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

There have been no approaches outside the regular cycle at either hospital. Training accreditation is a continuous cycle, and we work closely with speciality colleges on an ongoing basis throughout the year.

For example, in March 2022, following a visit by the Royal Australasian College of Surgeons (RACS), CHS were not accredited for an Early Surgical Educational and Training (SET) trainee for Paediatric Surgery. In May this year, following a follow-up visit by the college and extensive work to address the college's feedback from the previous year, CHS was re-accredited for one SET trainee for five years. The college provided the following feedback:

"The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee."

What programs are scheduled for a review this year?

CHS is advised by the individual speciality colleges immediately prior to planned visits. At this stage, we are not aware of any planned visits, although individual units may have had some preliminary discussions with colleges about upcoming visits.

How many reports has Canberra Health Services this year about training programs?

Since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital.

Commented [PT(1)]: Content approved by Lisa Gilmore...

Susie - is this the only other area other than those previously reported (FMU) that had an accreditation issue in 2022? I am asking this as, so I can tell the journalist this on background...

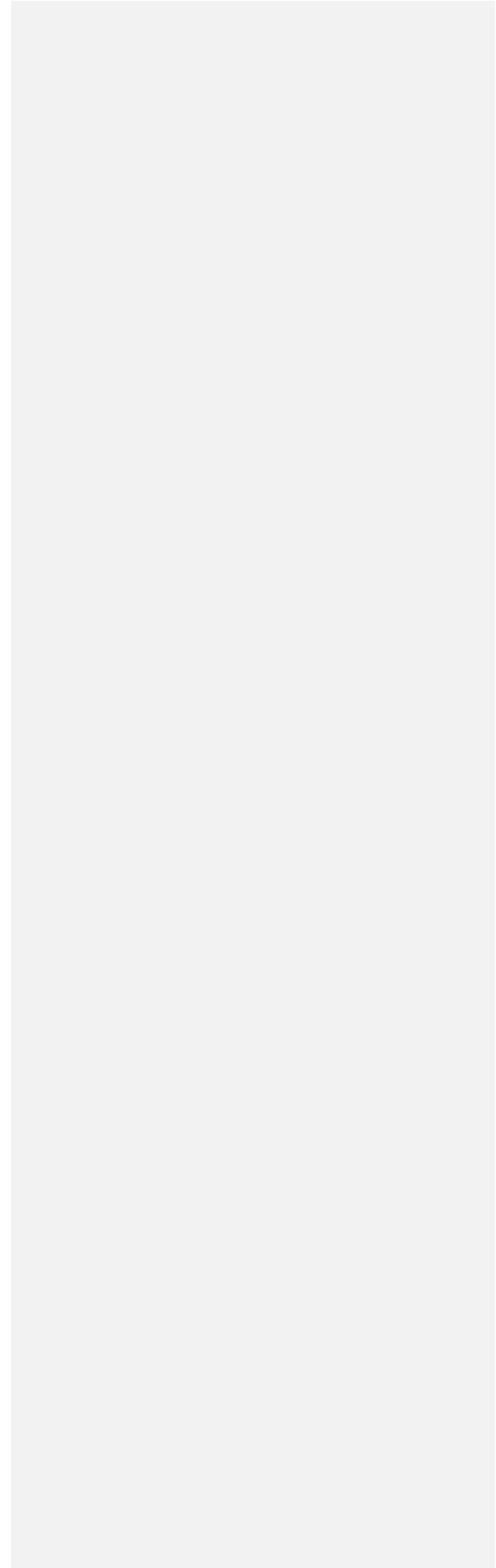
Commented [BM(2R1)]: Suze confirmed this is the only we're aware of.

Commented [PT(3)]: Will explain to the journalist on background that the work with colleges is done at a unit level and organisationally we are told about visits as they are being scheduled

Commented [PT(4)]: Have gone back to NCH to clarify the question and ask for them to provide their input tomorrow.

I will explain to the journalist on background that we are answering about CH only to respond to their deadline, and that NCH response is coming.

ENDS



From: Doyle, Tom
Sent: Tuesday, 22 August 2023 6:22 PM
To: Pulli, Tracey (Health); Canberra Health Services Media
Subject: CT response re training accreditation

Categories: COMPLETE

Hey Trace – below is good to go, with response to last question to be provided tomorrow.

Attributable to a Canberra Health Services (CHS) spokesperson:

This year's Budget invests more than \$8 million to improve the wellbeing of our Junior Medical Officers. This includes expanding pastoral support for young doctors and putting a new Director of Clinical Training to help with the coordination of recognised training programs that occur within CHS.

Training accreditation is a continuous cycle of review and re-accreditation. This includes ongoing monitoring in between to inform this process. We welcome **these key opportunities** to have **external review and continual improvement** of the learning environments in our hospitals.

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

We are not aware of other training accreditation programs at Canberra Hospital or North Canberra Hospital under review by a specialist college or accreditor, other than those recently reported on. No other training programs at either hospital have been suspended in 2023.

CHS has written to the ACT Branch of the Australian Medical Association to ask them to provide details on any additional information they have regarding college accredited programs at risk of suspension, so that appropriate measures can be considered where these areas have not been identified.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

There have been no **other known** approaches outside the regular cycle at either hospital **in 2023**. Training accreditation is a continuous cycle, and we work closely with speciality colleges on an ongoing basis **as part of core business**.

For example, in March 2022, following a visit by the Royal Australasian College of Surgeons (RACS), CHS were not accredited for an Early Surgical Educational and Training (SET) trainee for Paediatric Surgery. In May this year, following a follow-up visit by the college and extensive work to address the college's feedback from the previous year, CHS was re-accredited for one SET trainee for five years. The college provided the following feedback:

“The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee.”

In addition, another example is work that has been underway with the Royal Australian College of Physicians (RACP) on Cardiology at Canberra Hospital to ensure the department continues to meet its accreditation requirements, following the changes underway in recent years to improve both the culture and operating model for cardiology services.

What programs are scheduled for a review this year?

CHS is advised by the individual speciality colleges immediately prior to planned visits. At this stage, we are not aware of any planned visits, although individual units may have had some preliminary discussions with colleges about upcoming visits.

ENDS

From: [REDACTED]
 Sent: Friday, 18 August 2023 12:59 PM
 To: Canberra Health Services Media <CHSmedia@act.gov.au>
 Cc: [REDACTED]
 Subject: MR: training programs

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Hi everyone,
 Just following the AMA's comments yesterday -

1. Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
2. Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
3. Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
4. Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?
5. Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
6. What programs are scheduled for a review this year?
7. How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
 General news reporter
 The Canberra Times
 [REDACTED]

A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.

<image001.jpg>

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From: Gilmore, Lisa (Health)
Sent: Monday, 21 August 2023 6:46 PM
To: Pulli, Tracey (Health); Fox, Emma (Health); Green, Margot (Health)
Subject: RE: For approval: response to Canberra Times enquiry about Accreditation

OFFICIAL

Welcome

Kind Regards

Lisa Gilmore | Executive Director

Phone: 02 5124 3515 | Email: lisa.gilmore@act.gov.au

Division of Surgery | Canberra Health Services | ACT Government

Building 28, Level 2, Canberra Hospital GARRAN ACT 2605 | canberrahealthservices.act.gov.au

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Canberra Health Services acknowledges the Ngunnawal people as traditional custodians of the ACT and recognises any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and contribution to the life of this region.



From: Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>
Sent: Monday, 21 August 2023 6:17 PM
To: Gilmore, Lisa (Health) <Lisa.Gilmore@act.gov.au>; Fox, Emma (Health) <Emma.Fox@act.gov.au>; Green, Margot (Health) <Margot.Green@act.gov.au>
Subject: Re: For approval: response to Canberra Times enquiry about Accreditation

OFFICIAL

Thanks very much Lisa.

New sig Get [Outlook for iOS](#)

From: Gilmore, Lisa (Health) <Lisa.Gilmore@act.gov.au>
Sent: Monday, August 21, 2023 5:27:59 PM
To: Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; Fox, Emma (Health) <Emma.Fox@act.gov.au>; Green, Margot (Health) <Margot.Green@act.gov.au>
Subject: RE: For approval: response to Canberra Times enquiry about Accreditation

OFFICIAL

Thank you all

Approved

Kind Regards

Lisa Gilmore | Executive Director

Phone: 02 5124 3515 | Email: lisa.gilmore@act.gov.au

Division of Surgery | Canberra Health Services | ACT Government

Building 28, Level 2, Canberra Hospital GARRAN ACT 2605 | canberrahealthservices.act.gov.au

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From: Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>

Sent: Monday, 21 August 2023 5:02 PM

To: Fox, Emma (Health) <Emma.Fox@act.gov.au>; Gilmore, Lisa (Health) <Lisa.Gilmore@act.gov.au>; Green, Margot (Health) <Margot.Green@act.gov.au>

Subject: RE: For approval: response to Canberra Times enquiry about Accreditation

OFFICIAL

Many thanks Emm 😊

From: Fox, Emma (Health) <Emma.Fox@act.gov.au>

Sent: Monday, 21 August 2023 5:01 PM

To: Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; Gilmore, Lisa (Health) <Lisa.Gilmore@act.gov.au>; Green, Margot (Health) <Margot.Green@act.gov.au>

Subject: RE: For approval: response to Canberra Times enquiry about Accreditation

OFFICIAL

Of course – I just figured better to give more detail and then cut it back with your magical writing prowess!

Lisa is in a meeting but we will flag this with her ASAP.

From: Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>

Sent: Monday, 21 August 2023 4:59 PM

To: Fox, Emma (Health) <Emma.Fox@act.gov.au>; Gilmore, Lisa (Health) <Lisa.Gilmore@act.gov.au>; Green, Margot (Health) <Margot.Green@act.gov.au>

Subject: RE: For approval: response to Canberra Times enquiry about Accreditation

OFFICIAL

Thanks Very much Emm.

Just to shorten this slightly, are you happy with the below text being included:

In March 2022, following a visit by the Royal Australasian College of Surgeons (RACS), CHS were not accredited for an Early Surgical Educational and Training (SET) trainee for Paediatric Surgery. In May this year, following a follow-up visit by the college and extensive work to address the college's feedback from the previous year, CHS was re-accredited for one SET trainee for five years. The college provided the following feedback:

"The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee."

Cheers
Trace

From: Fox, Emma (Health) <Emma.Fox@act.gov.au>
Sent: Monday, 21 August 2023 4:28 PM
To: Gilmore, Lisa (Health) <Lisa.Gilmore@act.gov.au>; Green, Margot (Health) <Margot.Green@act.gov.au>
Cc: Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>
Subject: For approval: response to Canberra Times enquiry about Accreditation
Importance: High

OFFICIAL

Hi Lisa

The Canberra Times are wanting detail on which sub-specialities have had their accreditation revoked in 2023. EDMS suggested we should be inclusive about Paeds Surgery in 2022.

Would you be comfortable with the below being provided in response to their query:

Following a visit on 4 march 2022 the Royal Australasian College of Surgeons (RACS) did not allocate an Early Surgical Educational and Training (SET) trainee until the issues identified in their visit had been appropriately addressed. The College also requested a written progress report in six months time.

A progress report was provided in December 2022. This report addressed the issues raised by the College:
 Appointment of a Unit Director;
 Integration of a new Consultant position within the Department;
 Reengagement with a more structured training program;
 Improvement of clinical governance and audit processes;
 Developing a mechanism for the discussion of variations in clinical practice; and
 Allocation of non-clinical time to allow the Surgical Supervisor to fulfil their responsibilities.

The College revisited on 19 May 2023 and provided the following feedback: The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee. CHS was re-accredited for one SET trainee for 5 years.

This is due to the Canberra Times today so I have cc'd in Tracey from comms who is preparing the response.

Kind regards

Emm

Emma Fox | Executive Officer & Operations Manager
Phone: 02 5124 3936 | Email: Emma.Fox@act.gov.au |
Division of Surgery | Canberra Health Services | ACT Government
PO Box 11, Woden ACT 2606 | health.act.gov.au
RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>

Sent: Monday, 21 August 2023 4:04 PM

To: Fox, Emma (Health) <Emma.Fox@act.gov.au>

Subject:

OFFICIAL

Hi Emm

See below:

In **month 2022**, following a visit from **INSERT college**, training accreditation for paediatric surgery was temporarily suspended. This accreditation was reinstated **earlier this year in month** following **XXX**.

Cheers

Trace

From: [REDACTED]
Sent: Tuesday, 22 August 2023 12:36 PM
To: Canberra Health Services Media
Cc: [REDACTED]
Subject: Re: MR: training programs

Categories: Tracey

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Thanks for letting us know

On Tue, 22 Aug 2023 at 10:11, Canberra Health Services Media <CHSmedia@act.gov.au> wrote:

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OFFICIAL

Hi [REDACTED]

Just letting you know that I might not be able to get you something until after lunch. Very sorry but I am working around availability. Hopefully I can get it back to you sooner but wanted to give you the heads up.

Cheers

Trace

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Tuesday, 22 August 2023 7:55 AM
To: [REDACTED] Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: RE: MR: training programs

OFFICIAL

Hi [REDACTED]

I won't be able to get you a response at 9 this morning, but hopefully not far off this morning. Sorry about that. As soon as I am in, I will follow it up.

Cheers

Trace

From: [REDACTED]
Sent: Friday, 18 August 2023 2:17 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: Re: MR: training programs

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Thanks Tracey - turns out [REDACTED] will be away on Monday as well, so by 9am on Tuesday please. Thanks

On Fri, 18 Aug 2023 at 14:10, Canberra Health Services Media <CHSmedia@act.gov.au> wrote:

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OFFICIAL

Hi [REDACTED]

Emailing to let you know that we have received your enquiry. Not sure we will be able to meet the deadline you have requested but I'll keep you posted.

Cheers

Trace

From: [REDACTED] >
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,

Just following the AMA's comments yesterday -

- Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

- Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

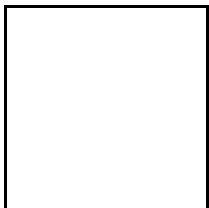
Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [redacted]

Thank you,

--

[redacted]
 General news reporter
The Canberra Times
 [redacted]
 A 9 Pirie Street, Canberra Times, ACT, 2609
 W www.canberratimes.com.au

I am living and working on Ngunnawal Land.



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From: Canberra Health Services Media
Sent: Tuesday, 22 August 2023 6:39 PM
To: CHS COO; CEOHealth
Cc: Jean, David (Health)
Subject: FW: MR: training programs

OFFICIAL

Hi team

Heads up that I have responded to CT this evening with most of the response on training accreditation. See below with final response cleared through MO. Still waiting to confirm NCH input to the last question on reports received, so will provide this separately tomorrow.

Cheers
Trace

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Tuesday, 22 August 2023 6:32 PM
To: [REDACTED]
Cc: [REDACTED] Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: RE: MR: training programs

OFFICIAL

Hi [REDACTED]

Please see below and apologies for the delay in getting back to you. As discussed, still working on the response to your last question, so I will send that through separately tomorrow.

Attributable to a Canberra Health Services (CHS) spokesperson:

This year's Budget invests more than \$8 million to improve the wellbeing of our Junior Medical Officers. This includes expanding pastoral support for young doctors and putting a new Director of Clinical Training to help with the coordination of recognised training programs that occur within CHS.

Training accreditation is a continuous cycle of review and re-accreditation. This includes ongoing monitoring in between to inform this process. We welcome these key opportunities to have external review and continual improvement of the learning environments in our hospitals.

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

We are not aware of other training accreditation programs at Canberra Hospital or North Canberra Hospital under review by a specialist college or accreditor, other than those recently reported on. No other training programs at either hospital have been suspended in 2023.

CHS has written to the ACT Branch of the Australian Medical Association to ask them to provide details on any additional information they have regarding college accredited programs at risk of suspension, so that appropriate measures can be considered where these areas have not been identified.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

There have been no other known approaches outside the regular cycle at either hospital in 2023. Training accreditation is a continuous cycle, and we work closely with speciality colleges on an ongoing basis as part of core business.

For example, in March 2022, following a visit by the Royal Australasian College of Surgeons (RACS), CHS were not accredited for an Early Surgical Educational and Training (SET) trainee for Paediatric Surgery. In May this year, following a follow-up visit by the college and extensive work to address the college's feedback from the previous year, CHS was re-accredited for one SET trainee for five years. The college provided the following feedback:

"The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee."

In addition, another example is work that has been underway with the Royal Australian College of Physicians (RACP) on Cardiology at Canberra Hospital to ensure the department continues to meet its accreditation requirements, following the changes underway in recent years to improve both the culture and operating model for cardiology services.

What programs are scheduled for a review this year?

CHS is advised by the individual speciality colleges immediately prior to planned visits. At this stage, we are not aware of any planned visits, although individual units may have had some preliminary discussions with colleges about upcoming visits.

ENDS

Cheers
Tracey

CHS Media


From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,

Just following the AMA's comments yesterday -

- Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
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- Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc 

Thank you,

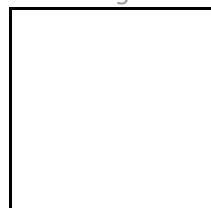
--

 
General news reporter
The Canberra Times


A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.



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From: Canberra Health Services Media
Sent: Tuesday, 22 August 2023 5:59 PM
To: Melissa Davis; Canberra Health Services Media; CHS COO; CEOHealth
Cc: Jarrad Nuss (Calvary); Kathryn Daveson; Pulli, Tracey (Health); O'Neill, Cathie (Health)
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Categories: Tracey

OFFICIAL

Thanks very much Melissa – and for the chat just now.

As this is a question for reports received by CHS on training programs, I don't think requests for reports from us is consistent with the way we have responded for Canberra Hospital on this question. I will have another conversation with the COO and CEO's office in the morning to confirm this and get back to you.

Again, very much appreciate your work on this media request and speak further in the morning.

Cheers
Trace

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Tuesday, 22 August 2023 5:08 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

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Apologies Cathie – looping you into the response.

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager
Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au
North Canberra Hospital | Canberra Health Services | ACT Government
Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au



ACT
Government

**Canberra Health
Services**



Acknowledgement of Country

We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Melissa Davis

Sent: Tuesday, 22 August 2023 5:06 PM

To: 'Canberra Health Services Media' <CHSmedia@act.gov.au>

Cc: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey <Tracey.Pulli@act.gov.au>

Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Importance: High

Hi Tracey

Please see response to Q5 in yellow below:

How many reports has Canberra Health Services received this year about training programs?

1. NCH has received 1 request from RANZOG in August 2023.

Please note –Transition Team to provide advice on information below

NCH is aware Calvary Public Hospital Bruce also received a request from RANZOG in March 2023, however advice from the Transition Team is required about whether it is permissible to share information about requests made to Calvary Bruce Public Hospital.

Kind regards

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

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Acknowledgement of Country

We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 4:35 PM

To: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Cc: O'Neill, Cathie <Cathie.O'Neill@act.gov.au>

Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Importance: High

Hi Melissa

Cleared to go – I recommend that any pre 2 July information is not included in the response from CHS until such time we understand the pre transition situation.

Cathie, please note reference to transition team advice being sought.

Jarrad Nuss | Chief Financial Officer & Director Corporate Services

Phone: 02 6201 6818 | Email: jarrad.nuss@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

From: Canberra Health Services Media <CHSmedia@act.gov.au>

Sent: Monday, 21 August 2023 5:06 PM

To: Davis, MelissaD <MelissaD.Davis@act.gov.au>

Cc: Jean, David <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>;

Connor, Brienne <Brienne.Connor@act.gov.au>; Canberra Health Services Media

<CHSmedia@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

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UNOFFICIAL

Thanks very much Melissa.

We are interpreting this question as “how many reports has Canberra Health Services **received** this year about training programs?” – reports following visits. For example, since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital. Does that provide some further context to respond to this question? If so, is this some detail you are able to provide to us tomorrow morning for inclusion in the response?

Many thanks

Trace

From: CEOHealth <CEOHealth@act.gov.au>

Sent: Monday, 21 August 2023 4:18 PM

To: Davis, MelissaD <MelissaD.Davis@act.gov.au>; Canberra Health Services Media

<CHSmedia@act.gov.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>

Cc: Jean, David (Health) <David.Jean@act.gov.au>; CHS COO

<CHSCOO@act.gov.au>; Connor, Brienne (Health) <Brienne.Connor@act.gov.au>

Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Importance: High

UNOFFICIAL

Thank you Melissa.

Kind regards

Olivia Tzavalas

Executive Officer to the Chief Executive Officer

Canberra Health Services | ACT Government

Phone: 5124 2100 | **Email:** olivia.tzavalas@act.gov.au

Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Sent: Monday, 21 August 2023 4:12 PM

To: CEOHealth <CEOHealth@act.gov.au>

Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>

Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Importance: High

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Good afternoon

Please see NCH responses to the highlighted questions below:

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

1. No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur due to the acquisition.

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

2. Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

3. No

What programs are scheduled for a review this year?

4. Obstetrics and gynaecology.

How many reports has Canberra Health Services this year about training programs?

5. Unclear, incomplete question.

For CHS information only, attached is some additional context pertaining to the timeline for college reviews.

Due in 2023

1. O&G – no info provided from Michelle Thinius

Due in 2022 and no information provided by CHS (run by CHS and not NCH/Calvary)

2. Ophthalmology – August 2022
3. Psychiatry – October 2022

Regards

Melisa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

<image001.png>

From: CEOHealth <CEOHealth@act.gov.au>

Sent: Monday, August 21, 2023 12:34 pm

To: Canberra Health Services Media <CHSmedia@act.gov.au>; Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>; Davis, MelissaD <MelissaD.Davis@act.gov.au>

Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

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OFFICIAL

Hi Team,

Can you please include Melissa Davis in any media requests that involve NCH.

Melissa is the Executive Officer.

Kind regards

Olivia Tzavalas
Executive Officer to the Chief Executive Officer
 Canberra Health Services | ACT Government
 Phone: 5124 2100 | Email: olivia.tzavalas@act.gov.au
 Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 11:57 AM
To: Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>
Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

OFFICIAL

Hi Kanta

Please see below a media request that we have received from The Canberra Times on training accreditation. It is a follow up on the story they ran this morning on comments from the AMA regarding training accreditation.

As you will see, some of the questions are specific to North Canberra and some to CHS as a whole that will also need NCH input. I have highlighted all questions that need NCH input in yellow.

This response is due to the Minister's office by COB today, so can you please get back to us with responses, by 4pm today please?

Please feel free to contact me on [REDACTED] to discuss this further or get in contact directly with the COO's office.

Cheers
 Tracey

CHS Media

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,

Just following the AMA's comments yesterday -

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Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle? No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur because of the acquisition.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle? Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves. No

What programs are scheduled for a review this year? Obstetrics and gynaecology

How many reports has Canberra Health Services this year about training programs? Unclear incomplete question

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
[REDACTED]
General news reporter
The Canberra Times

[REDACTED]
A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.

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From: Stevenson, Nicole (Health)
Sent: Tuesday, 22 August 2023 12:51 PM
To: Canberra Health Services Media
Subject: FW: FOR REVIEW: CT response re: training accreditation

Categories: Tracey

All approved Trace, thanks

From: Docherty, Brendan (Health) <Brendan.Docherty@act.gov.au>
Sent: Tuesday, 22 August 2023 12:44 PM
To: Stevenson, Nicole (Health) <Nicole.Stevenson@act.gov.au>
Subject: RE: FOR REVIEW: CT response re: training accreditation

OFFICIAL

Yumalundi

Yup, looks good to me

Warm regards and dhjan yimaba (thank you),
Brendan

Brendan Docherty

Executive Director, Division of Medicine and Emergency, Adjunct Senior Fellow,
Canberra Health Services. Faculty of Health and Medical Sciences,
The University of Adelaide.
Level 2, Building 28, Canberra Hospital,
Yamba Drive, Garran, Canberra, ACT2605.

Exec Asst: (02) 5124 3603

Email: Brendan.Docherty@act.gov.au

Web: health.act.gov.au

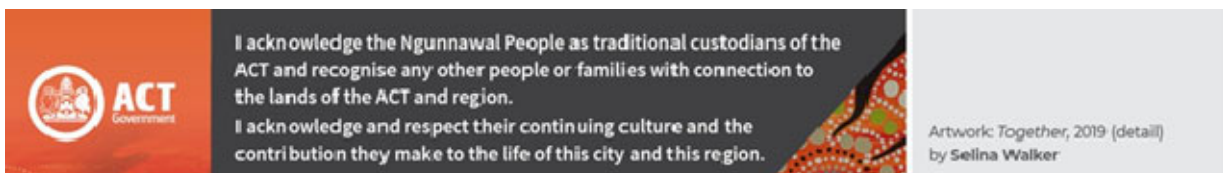
OUR VALUES: Reliable | Progressive | Respectful | Kind

OUR VISION: Creating exceptional healthcare together

OUR ROLE: To be a health service that is trusted by our community

'Patient time is the most valuable currency in healthcare. Let's make every minute count' (Prof Brian Dolan, OBE)

Managing work flexibly – I may send and respond to emails out of hours – there is no expectation for you to do the same.



From: Stevenson, Nicole (Health) <Nicole.Stevenson@act.gov.au>
Sent: Tuesday, 22 August 2023 12:39 PM
To: Docherty, Brendan (Health) <Brendan.Docherty@act.gov.au>
Subject: FW: FOR REVIEW: CT response re: training accreditation

Hi Brendan

Please see the para below for inclusion in a media response. Are you happy with this being included?

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Tuesday, 22 August 2023 12:18 PM
To: Stevenson, Nicole (Health) <Nicole.Stevenson@act.gov.au>; CHS COO <CHSCOO@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: RE: FOR REVIEW: CT response re: training accreditation

OFFICIAL

Hi Nic

The Minister's office have been in contact on the CT media response re: training accreditation. They would like to include another example in this media response on cardiology and the work they have been doing with the RACP. I have included a para but would appreciate you looking at this and getting it approved for inclusion.

[@CHS COO](#) – Maddy for your awareness as well.

Cheers
Trace

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Tuesday, 22 August 2023 9:15 AM
To: Doyle, Tom <Tom.Doyle@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: FOR REVIEW: CT response re: training accreditation

OFFICIAL

Hi Tom

Please see below the proposed response to the CT media enquiry on training accreditation for MO review and approval. I have emailed [REDACTED] this morning to let her know that we would be late with the response...

As discussed yesterday, I am still waiting for NCH to respond to the last question. I am hoping I get this through early this morning, so we can incorporate into the response before we go back to [REDACTED]. If not, I will call [REDACTED] to let her know we are answering about CH only to get them a response as quickly as possible, and that NCH response is coming.

Attributable to a Canberra Health Services (CHS) spokesperson:

This year's Budget invests more than \$8 million to improve the wellbeing of our Junior Medical Officers. This includes expanding pastoral support for young doctors and putting a new Director of Clinical Training to help with the coordination of recognised training programs that occur within CHS.

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CHS has written to the ACT Branch of the Australian Medical Association to ask them to provide details on any additional information they have regarding college accredited programs at risk of suspension, so that appropriate measures can be considered where these areas have not been identified.

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For example, in March 2022, following a visit by the Royal Australasian College of Surgeons (RACS), CHS were not accredited for an Early Surgical Educational and Training (SET) trainee for Paediatric Surgery. In May this year, following a follow-up visit by the college and extensive work to address the college's feedback from the previous year, CHS was re-accredited for one SET trainee for five years. The college provided the following feedback:

"The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee."

In addition, another example is work that has been underway with the Royal Australian College of Physicians (RACP) on Cardiology at Canberra Hospital to ensure the department continues to meet its accreditation requirements, following the changes underway in recent years to improve both the culture and operating model for cardiology services.

What programs are scheduled for a review this year?

CHS is advised by the individual speciality colleges immediately prior to planned visits. At this stage, we are not aware of any planned visits, although individual units may have had some preliminary discussions with colleges about upcoming visits.

How many reports has Canberra Health Services this year about training programs?

Since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital.

ENDS

Please give me a call to discuss further if you need.

Cheers
Trace

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,
Just following the AMA's comments yesterday -

- Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

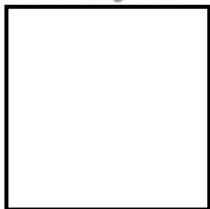
Thank you,

--

[REDACTED]
General news reporter
The Canberra Times

[REDACTED]
A 9 Pirie Street, Canberra Times, ACT, 2609
W www.canberratimes.com.au

I am living and working on Ngunnawal Land.



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From: Peffer, Dave (Health)
Sent: Tuesday, 22 August 2023 9:00 AM
To: Stevenson, Nicole (Health)
Subject: Re: FOR APPROVAL: CT enquiry on training accreditation

OFFICIAL

Hi Nic - good to go thanks.

Dave

From: Stevenson, Nicole (Health) <Nicole.Stevenson@act.gov.au>
Sent: Tuesday, August 22, 2023 6:57:18 AM
To: Peffer, Dave (Health) <Dave.Peffer@act.gov.au>
Subject: FW: FOR APPROVAL: CT enquiry on training accreditation

Hi Dave

Hoping you can please review the attached response to CT on our training accreditation.

We need to get this across to MO as soon as possible.

Thanks
Nic

From: CHS COO <CHSCOO@act.gov.au>
Sent: Monday, 21 August 2023 6:55 PM
To: CEOHealth <CEOHealth@act.gov.au>; Stevenson, Nicole (Health) <Nicole.Stevenson@act.gov.au>
Cc: Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: FW: FOR FACTCHECK and APPROVAL: CT enquiry on training accreditation

OFFICIAL

Hi Nic – as per my text

Thank you

Maddy

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 5:31 PM
To: CHS COO <CHSCOO@act.gov.au>
Cc: CHS, DCEO <CHSDCEO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: FOR FACTCHECK and APPROVAL: CT enquiry on training accreditation

OFFICIAL

Hi Maddy

Please see attached the DRAFT response to this media enquiry for Susie's factcheck/review and then for COO/DCEO approval.

Please also see attached the email from NCH, with their responses. These have been used to inform the collective CHS response attached. You will note that we are still waiting for NCH input on the question about reports received. NCH are going to respond about this in the morning, as they needed further clarification on the question being asked.

Minister's office would like to receive this response tonight for consideration, with the CT deadline in the morning.

Please give me a call to discuss further if you need – [REDACTED]

Cheers
Trace

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,

Just following the AMA's comments yesterday -

- Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
[REDACTED]
General news reporter
The Canberra Times

[REDACTED]
A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.



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From: O'Neill, Cathie (Health)
Sent: Wednesday, 23 August 2023 8:34 AM
To: Jarrad Nuss (Calvary)
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

UNOFFICIAL

Logged on this morning and looks like I never sent this! – Sorry – but great minds think alike – I have seen your reply

Jarrad

We haven't got a protocol as such as far as I'm aware.

I think the safest is to make it clear we are referring to North Canberra post 3 July and redirect the journo to Ross Hawkins for anything prior...

Cathie

From: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>
Sent: Tuesday, 22 August 2023 3:58 PM
To: O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
Cc: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance
Importance: High

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Hi Cathie

Where we are responding to ministerial correspondence that makes reference to Calvary, is there a protocol to follow to ensure we meet any commitments to Calvary?

tahnks

Jarrad Nuss | Chief Financial Officer & Director Corporate Services

Phone: 02 6201 6818 | Email: jarrad.nuss@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

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Services****Acknowledgement of Country**

We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 3:49 PM

To: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>

Cc: Aleksandra Kujovic <Aleksandra.Kujovic@calvary-act.com.au>

Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Importance: High

Hi all,

In checking with Aleks, I can advise that in March 2023, Michelle responded to a RANZOG request with a progress update re accreditation.

Subsequently in August 2023, Michelle advised RANZOG of the transition to CHS and following this communication, RANZOG requested an additional package of information (follow up from the August 2023 progress update), this is due in mid-September 2023.

Do we wish to count this as 1 request or 2?

See draft response to Q5 in yellow below:

How many reports has Canberra Health Services received this year about training programs?

1. NCH has received 1 request and (a follow up) from RANZOG in 2023.

Is there a need to be in contact with the Transition Team /Calvary ahead of providing this information?

Thanks for your help Aleks

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

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Acknowledgement of Country

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From: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 1:37 PM

To: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

We have provided updated governance arrangements to training [programs post July 2023 to ensure colleges were aware of the post acquisition arrangements. This isn't considered a training report request in the normal sense.

K

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 12:51 PM

To: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Hi Kathryn

Haha.

Have we had any training reports requests following visits post July 2023?

Melissa

From: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 12:20 PM

To: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>

Cc: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Subject: Re: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Thems the big boss questions Jarrad!

Sent from my iPhone

On 22 Aug 2023, at 12:11 pm, Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au> wrote:

Hi

OK, we just need to be clear what was Calvary and what is NCH. If Calvary, do we have an obligation to contact them prior to release? I don't know the answer, but want to ensure we are OK.

Jarrad Nuss | Chief Financial Officer & Director Corporate Services

Phone: 02 6201 6818 | Email: jarrad.nuss@calvary-act.com.au

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Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

<image001.png>

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 10:11 AM

To: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Hi

This refers to any reports following visits in the 2023 calendar year.

Thanks

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

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Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

<image005.png>

From: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 9:56 AM

To: Melissa Davis <Melissa.Davis@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Melissa

Are we talking about NCH or inclusive of Calvary?

Jarrad Nuss | Chief Financial Officer & Director Corporate Services

Phone: 02 6201 6818 | Email: jarrad.nuss@calvary-act.com.au

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Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

<image006.png>

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 8:57 AM

To: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>

Cc: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

Hi Kathryn

Relates to reports following visits. For example, since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital.

Do we have more to add?

Melissa

From: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>
Sent: Monday, 21 August 2023 5:49 PM
To: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Cc: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>
Subject: Re: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

I have no idea what they mean by reports. I can't even postulate what they may be wanting....

Sent from my iPhone

On 21 Aug 2023, at 5:10 pm, Melissa Davis <Melissa.Davis@calvary-act.com.au> wrote:

Hi Kathryn,

Clarification on the final questions has been provided, specifically:

"how many reports has Canberra Health Services received this year about training programs?"

Are you able to provide any further detail? If so, it has been requested for tomorrow morning.

Thanks

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager
 Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au
 North Canberra Hospital | Canberra Health Services | ACT Government
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au
 <image001.png>

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 5:06 PM
To: Davis, MelissaD <MelissaD.Davis@act.gov.au>
Cc: Jean, David <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Connor, Brienne <Brienne.Connor@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

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UNOFFICIAL

Thanks very much Melissa.

We are interpreting this question as “how many reports has Canberra Health Services **received** this year about training programs?” – reports following visits. For example, since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital. Does that provide some further context to respond to this question? If so, is this some detail you are able to provide to us tomorrow morning for inclusion in the response?

Many thanks
Trace

From: CEOHealth <CEOHealth@act.gov.au>
Sent: Monday, 21 August 2023 4:18 PM
To: Davis, MelissaD <MelissaD.Davis@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Connor, Brienne (Health) <Brienne.Connor@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

UNOFFICIAL

Thank you Melissa.

Kind regards

Olivia Tzavalas
Executive Officer to the Chief Executive Officer
Canberra Health Services | ACT Government
Phone: 5124 2100 | **Email:** olivia.tzavalas@act.gov.au
 Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Monday, 21 August 2023 4:12 PM
To: CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

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Good afternoon

Please see NCH responses to the highlighted questions below:

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

1. No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur due to the acquisition.

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

2. Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

3. No

What programs are scheduled for a review this year?

4. Obstetrics and gynaecology.

How many reports has Canberra Health Services this year about training programs?

5. Unclear, incomplete question.

For **CHS information only**, attached is some additional context pertaining to the timeline for college reviews.

Due in 2023

1. O&G – no info provided from Michelle Thinius

Due in 2022 and no information provided by CHS (run by CHS and not NCH/Calvary)

2. Ophthalmology – August 2022
3. Psychiatry – October 2022

Regards

Melisa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

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Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

<image001.png>

From: CEOHealth <CEOHealth@act.gov.au>

Sent: Monday, August 21, 2023 12:34 pm

To: Canberra Health Services Media <CHSmedia@act.gov.au>; Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>; Davis, MelissaD <MelissaD.Davis@act.gov.au>

Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

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OFFICIAL

Hi Team,

Can you please include Melissa Davis in any media requests that involve NCH.

Melissa is the Executive Officer.

Kind regards

Olivia Tzavalas

Executive Officer to the Chief Executive Officer

Canberra Health Services | ACT Government

Phone: 5124 2100 | Email: olivia.tzavalas@act.gov.au

Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 11:57 AM
To: Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>
Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

OFFICIAL

Hi Kanta

Please see below a media request that we have received from The Canberra Times on training accreditation. It is a follow up on the story they ran this morning on comments from the AMA regarding training accreditation.

As you will see, some of the questions are specific to North Canberra and some to CHS as a whole that will also need NCH input. I have highlighted all questions that need NCH input in yellow.

This response is due to the Minister's office by COB today, so can you please get back to us with responses, by 4pm today please?

Please feel free to contact me on [REDACTED] to discuss this further or get in contact directly with the COO's office.

Cheers
Tracey

CHS Media

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,

Just following the AMA's comments yesterday -

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle? No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur because of the acquisition.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle? Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves. No

What programs are scheduled for a review this year? Obstetrics and gynaecology

How many reports has Canberra Health Services this year about training programs? Unclear incomplete question

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
 General news reporter
 The Canberra Times

A 9 Pirie Street, Canberra Times, ACT, 2609
 W www.canberratimes.com.au

I am living and working on Ngunnawal Land.

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From: O'Neill, Cathie (Health)
Sent: Wednesday, 23 August 2023 2:14 PM
To: Canberra Health Services Media; 'Melissa Davis'; CHS COO; CEOHealth
Cc: Jarrad Nuss (Calvary); 'Kathryn Daveson'; Pulli, Tracey (Health)
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Categories: Tracey

OFFICIAL

On that basis then I don't think there is anything for NCH to report on here – unless you have received a report since 3 July – which from your below response – you haven't – only a request for info

Cathie

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Wednesday, 23 August 2023 2:08 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>; 'Melissa Davis' <Melissa.Davis@calvary-act.com.au>; CHS COO <CHSCOO@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>; 'Kathryn Daveson' <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

OFFICIAL

Hi Melissa

Apologies for the delay in getting back to you on this. I have spoken to the COO's office and as the question is in relation to 'reports received by CHS regarding training programs', if you can advise on this rather than requests for reports to NCH that would be great. Hope that clarifies.

Cheers
Trace

From: Canberra Health Services Media
Sent: Tuesday, 22 August 2023 5:59 PM
To: Melissa Davis <Melissa.Davis@calvary-act.com.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

OFFICIAL

Thanks very much Melissa – and for the chat just now.

As this is a question for reports received by CHS on training programs, I don't think requests for reports from us is consistent with the way we have responded for Canberra Hospital on this question. I will have another conversation with the COO and CEO's office in the morning to confirm this and get back to you.

Again, very much appreciate your work on this media request and speak further in the morning.

Cheers
Trace

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Tuesday, 22 August 2023 5:08 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

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Apologies Cathie – looping you into the response.

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager
 Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au
 North Canberra Hospital | Canberra Health Services | ACT Government
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Acknowledgement of Country

We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Melissa Davis
Sent: Tuesday, 22 August 2023 5:06 PM
To: 'Canberra Health Services Media' <CHSmedia@act.gov.au>
Cc: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey <Tracey.Pulli@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance
Importance: High

Hi Tracey

Please see response to Q5 in yellow below:

How many reports has Canberra Health Services received this year about training programs?

1. NCH has received 1 request from RANZOG in August 2023.

Please note –Transition Team to provide advice on information below

NCH is aware Calvary Public Hospital Bruce also received a request from RANZOG in March 2023, however advice from the Transition Team is required about whether it is permissible to share information about requests made to Calvary Bruce Public Hospital.

Kind regards

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

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Acknowledgement of Country

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From: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 4:35 PM

To: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Cc: O'Neill, Cathie <Cathie.O'Neill@act.gov.au>

Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Importance: High

Hi Melissa

Cleared to go – I recommend that any pre 2 July information is not included in the response from CHS until such time we understand the pre transition situation.

Cathie, please note reference to transition team advice being sought.

Jarrad Nuss | Chief Financial Officer & Director Corporate Services

Phone: 02 6201 6818 | Email: jarrad.nuss@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

From: Canberra Health Services Media <CHSmedia@act.gov.au>

Sent: Monday, 21 August 2023 5:06 PM

To: Davis, MelissaD <MelissaD.Davis@act.gov.au>

Cc: Jean, David <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>;

Connor, Brienne <Brienne.Connor@act.gov.au>; Canberra Health Services Media

<CHSmedia@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>

Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

CAUTION: This email originated from outside of the Organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

UNOFFICIAL

Thanks very much Melissa.

We are interpreting this question as “how many reports has Canberra Health Services **received** this year about training programs?” – reports following visits. For example, since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital. Does that provide some further context to respond to this question? If so, is this some detail you are able to provide to us tomorrow morning for inclusion in the response?

Many thanks

Trace

From: CEOHealth <CEOHealth@act.gov.au>
Sent: Monday, 21 August 2023 4:18 PM
To: Davis, MelissaD <MelissaD.Davis@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Connor, Brienne (Health) <Brienne.Connor@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

UNOFFICIAL

Thank you Melissa.

Kind regards

Olivia Tzavalas

Executive Officer to the Chief Executive Officer

Canberra Health Services | ACT Government

Phone: 5124 2100 | **Email:** olivia.tzavalas@act.gov.au

Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Monday, 21 August 2023 4:12 PM
To: CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

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Good afternoon

Please see NCH responses to the highlighted questions below:

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

1. No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur due to the acquisition.

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

2. Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

3. No

What programs are scheduled for a review this year?

4. Obstetrics and gynaecology.

How many reports has Canberra Health Services this year about training programs?

5. Unclear, incomplete question.

For CHS information only, attached is some additional context pertaining to the timeline for college reviews.

Due in 2023

1. O&G – no info provided from Michelle Thinius

Due in 2022 and no information provided by CHS (run by CHS and not NCH/Calvary)

2. Ophthalmology – August 2022
3. Psychiatry – October 2022

Regards

Melisa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

<image001.png>

From: CEOHealth <CEOHealth@act.gov.au>
Sent: Monday, August 21, 2023 12:34 pm
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Can you please include Melissa Davis in any media requests that involve NCH.

Melissa is the Executive Officer.

Kind regards

Olivia Tzavalas

Executive Officer to the Chief Executive Officer

Canberra Health Services | ACT Government

Phone: 5124 2100 | Email: olivia.tzavalas@act.gov.au

Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

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From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 11:57 AM
To: Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>
Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Jean, David (Health) <David.Jean@act.gov.au>
Subject: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

OFFICIAL

Hi Kanta

Please see below a media request that we have received from The Canberra Times on training accreditation. It is a follow up on the story they ran this morning on comments from the AMA regarding training accreditation.

As you will see, some of the questions are specific to North Canberra and some to CHS as a whole that will also need NCH input. I have highlighted all questions that need NCH input in yellow.

This response is due to the Minister's office by COB today, so can you please get back to us with responses, by 4pm today please?

Please feel free to contact me on [REDACTED] to discuss this further or get in contact directly with the COO's office.

Cheers
Tracey

CHS Media

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Hi everyone,

Just following the AMA's comments yesterday -

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle? No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur because of the acquisition.

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Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle? Unclear of timeline on this but no active requests

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What programs are scheduled for a review this year? Obstetrics and gynaecology

How many reports has Canberra Health Services this year about training programs? Unclear incomplete question

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
 General news reporter
 The Canberra Times
 [REDACTED]

A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.

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From: Canberra Health Services Media
Sent: Wednesday, 23 August 2023 4:41 PM
To: CHS COO
Cc: CEOHealth; CHS, DCEO; Canberra Health Services Media
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Categories: Tracey

OFFICIAL

Hi Maddy

NCH have confirmed that they have had no reports received.

In relation to our response to this question, see below the updated response for approval as per our conversation earlier.

Attributable to a Canberra Health Services (CHS) spokesperson:

How many reports has Canberra Health Services this year about training programs?

In 2023, CHS has record of 9 accreditation outcome reports received from colleges and accreditors.

ENDS

Cheers
Trace

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Wednesday, 23 August 2023 4:37 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>; Melissa Davis <Melissa.Davis@calvary-act.com.au>; CHS COO <CHSCOO@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

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Good afternoon,

Confirming that in regards to Q5, there were no reports received by Calvary or NCH regarding training programs in 2023.

Thanks

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager
 Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au
 North Canberra Hospital | Canberra Health Services | ACT Government
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au
HOSPITALITY | HEALING | RESPECT | STEWARDSHIP



ACT
Government

**Canberra Health
Services**



Acknowledgement of Country

We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>
Sent: Wednesday, 23 August 2023 4:33 PM
To: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Cc: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>
Subject: Re: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Cleared

Sent from my iPhone

On 23 Aug 2023, at 2:35 pm, Melissa Davis <Melissa.Davis@calvary-act.com.au> wrote:

Hi Jarrad for clearance below:

Hi Trace

There were no reports received by Calvary or NCH regarding training programs in 2023.

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager
 Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au
 North Canberra Hospital | Canberra Health Services | ACT Government
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au
 <image001.png>

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Wednesday, 23 August 2023 2:08 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>; Melissa Davis <Melissa.Davis@calvary-act.com.au>; CHS COO <CHSCOO@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey <Tracey.Pulli@act.gov.au>; O'Neill, Cathie <Cathie.O'Neill@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

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OFFICIAL

Hi Melissa

Apologies for the delay in getting back to you on this. I have spoken to the COO's office and as the question is in relation to 'reports received by CHS regarding training programs', if you can advise on this rather than requests for reports to NCH that would be great. Hope that clarifies.

Cheers
Trace

From: Canberra Health Services Media
Sent: Tuesday, 22 August 2023 5:59 PM
To: Melissa Davis <Melissa.Davis@calvary-act.com.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

OFFICIAL

Thanks very much Melissa – and for the chat just now.

As this is a question for reports received by CHS on training programs, I don't think requests for reports from us is consistent with the way we have responded for Canberra Hospital on this question. I will have another conversation with the COO and CEO's office in the morning to confirm this and get back to you.

Again, very much appreciate your work on this media request and speak further in the morning.

Cheers
Trace

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Tuesday, 22 August 2023 5:08 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>; O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
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Apologies Cathie – looping you into the response.

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager
 Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au
 <image001.png>

From: Melissa Davis
Sent: Tuesday, 22 August 2023 5:06 PM
To: 'Canberra Health Services Media' <CHSmedia@act.gov.au>
Cc: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey <Tracey.Pulli@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance
Importance: High

Hi Tracey

Please see response to Q5 in yellow below:

How many reports has Canberra Health Services received this year about training programs?

1. NCH has received 1 request from RANZOG in August 2023.

Please note –Transition Team to provide advice on information below

NCH is aware Calvary Public Hospital Bruce also received a request from RANZOG in March 2023, however advice from the Transition Team is required about whether it is permissible to share information about requests made to Calvary Bruce Public Hospital.

Kind regards

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager
 Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au
 North Canberra Hospital | Canberra Health Services | ACT Government
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au
 <image001.png>

From: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>
Sent: Tuesday, 22 August 2023 4:35 PM
To: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Cc: O'Neill, Cathie <Cathie.O'Neill@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance
Importance: High

Hi Melissa

Cleared to go – I recommend that any pre 2 July information is not included in the response from CHS until such time we understand the pre transition situation.

Cathie, please note reference to transition team advice being sought.

Jarrad Nuss | Chief Financial Officer & Director Corporate Services
 Phone: 02 6201 6818 | Email: jarrad.nuss@calvary-act.com.au
 North Canberra Hospital | Canberra Health Services | ACT Government

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 5:06 PM
To: Davis, MelissaD <MelissaD.Davis@act.gov.au>
Cc: Jean, David <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Connor, Brienne <Brienne.Connor@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
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UNOFFICIAL

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Kind regards

Olivia Tzavalas
Executive Officer to the Chief Executive Officer
Canberra Health Services | ACT Government

Phone: 5124 2100 | Email: olivia.tzavalas@act.gov.au
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Regards

Melisa

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Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 |

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Davis, MelissaD <MelissaD.Davis@act.gov.au>

Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>;

CEOHealth <CEOHealth@act.gov.au>; CHS COO

<CHSCOO@act.gov.au>; Jean, David (Health)

<David.Jean@act.gov.au>

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 Phone: 5124 2100 | Email: olivia.tzavalas@act.gov.au
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 CEOHealth <CEOHealth@act.gov.au>; CHS COO
 <CHSCOO@act.gov.au>; Jean, David (Health)
 <David.Jean@act.gov.au>
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 (response due by 4pm Monday)
Importance: High

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Cheers
 Tracey

CHS Media

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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What programs are scheduled for a review this year?
Obstetrics and gynaecology

How many reports has Canberra Health Services this year about training programs? Unclear incomplete question

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
General news reporter
The Canberra Times

[REDACTED]
A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.

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From: Schorsch, Kate (Health) on behalf of CHS, DCEO
Sent: Wednesday, 23 August 2023 5:25 PM
To: Zagari, Janet (Health)
Cc: CHS COO
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

OFFICIAL

FYI

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Wednesday, 23 August 2023 5:03 PM
To: CHS COO <CHSCOO@act.gov.au>
Cc: CEOHealth <CEOHealth@act.gov.au>; CHS, DCEO <CHSDCEO@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

OFFICIAL

Hi Maddy

This is what has previously been provided to the journalist yesterday.

Attributable to a Canberra Health Services (CHS) spokesperson:

This year's Budget invests more than \$8 million to improve the wellbeing of our Junior Medical Officers. This includes expanding pastoral support for young doctors and putting a new Director of Clinical Training to help with the coordination of recognised training programs that occur within CHS.

Training accreditation is a continuous cycle of review and re-accreditation. This includes ongoing monitoring in between to inform this process. We welcome these key opportunities to have external review and continual improvement of the learning environments in our hospitals.

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

We are not aware of other training accreditation programs at Canberra Hospital or North Canberra Hospital under review by a specialist college or accreditor, other than those recently reported on. No other training programs at either hospital have been suspended in 2023.

CHS has written to the ACT Branch of the Australian Medical Association to ask them to provide details on any additional information they have regarding college accredited programs at risk of suspension, so that appropriate measures can be considered where these areas have not been identified.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

There have been no other known approaches outside the regular cycle at either hospital in 2023. Training accreditation is a continuous cycle, and we work closely with speciality colleges on an ongoing basis as part of core business.

For example, in March 2022, following a visit by the Royal Australasian College of Surgeons (RACS), CHS were not accredited for an Early Surgical Educational and Training (SET) trainee for Paediatric Surgery. In May this year, following a follow-up visit by the college and extensive work to address the college's feedback from the previous year, CHS was re-accredited for one SET trainee for five years. The college provided the following feedback:

"The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee."

In addition, another example is work that has been underway with the Royal Australian College of Physicians (RACP) on Cardiology at Canberra Hospital to ensure the department continues to meet its accreditation requirements, following the changes underway in recent years to improve both the culture and operating model for cardiology services.

What programs are scheduled for a review this year?

CHS is advised by the individual speciality colleges immediately prior to planned visits. At this stage, we are not aware of any planned visits, although individual units may have had some preliminary discussions with colleges about upcoming visits.

ENDS

From: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>
Sent: Wednesday, 6 September 2023 2:52 PM
To: Melissa Davis
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance 2282023 5:51

Kathryn Daveson | Executive Director Medical Services

Phone: 02 6201 6592 | Email: kathryn.daveson@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

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Services**



Acknowledgement of Country

We acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Tuesday, 22 August 2023 5:51 PM
To: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

You're right – its routine.

All answers except Q5 will be provided.

More fun on Q5 tomorrow.

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au



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**Canberra Health
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Acknowledgement of Country

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From: Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>

Sent: Tuesday, 22 August 2023 5:28 PM

To: Melissa Davis <Melissa.Davis@calvary-act.com.au>

Subject: Re: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Fine put it as the question 1. But technically it was re routine paperwork to be submitted from a 2022 visit. The august communication was already covered by previous generic input re contact to training bodies re the transition.

Sent from my iPhone

On 22 Aug 2023, at 5:08 pm, Melissa Davis <Melissa.Davis@calvary-act.com.au> wrote:

Apologies Cathie – looping you into the response.

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au

<image001.png>

From: Melissa Davis

Sent: Tuesday, 22 August 2023 5:06 PM

To: 'Canberra Health Services Media' <CHSmedia@act.gov.au>

Cc: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>; Kathryn Daveson <Kathryn.Daveson@calvary-act.com.au>; Pulli, Tracey <Tracey.Pulli@act.gov.au>

Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance

Importance: High

Hi Tracey

Please see response to Q5 in yellow below:

How many reports has Canberra Health Services received this year about training programs?

1. NCH has received 1 request from RANZOG in August 2023.

Please note –Transition Team to provide advice on information below

NCH is aware Calvary Public Hospital Bruce also received a request from RANZOG in March 2023, however advice from the Transition Team is required about whether it is permissible to share information about requests made to Calvary Bruce Public Hospital.

Kind regards

Melissa

Melissa Davis | Director | Executive Business Support | Office of the General Manager
 Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au
 North Canberra Hospital | Canberra Health Services | ACT Government
 Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 | canberrahealthservices.act.gov.au
 <image001.png>

From: Jarrad Nuss <Jarrad.Nuss@calvary-act.com.au>
Sent: Tuesday, 22 August 2023 4:35 PM
To: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Cc: O'Neill, Cathie <Cathie.O'Neill@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday) - for clearance
Importance: High

Hi Melissa

Cleared to go – I recommend that any pre 2 July information is not included in the response from CHS until such time we understand the pre transition situation.

Cathie, please note reference to transition team advice being sought.

Jarrad Nuss | Chief Financial Officer & Director Corporate Services
 Phone: 02 6201 6818 | Email: jarrad.nuss@calvary-act.com.au
 North Canberra Hospital | Canberra Health Services | ACT Government

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 5:06 PM
To: Davis, MelissaD <MelissaD.Davis@act.gov.au>
Cc: Jean, David <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Connor, Brienne <Brienne.Connor@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

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Thanks very much Melissa.

We are interpreting this question as “how many reports has Canberra Health Services **received** this year about training

programs?" – reports following visits. For example, since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital. Does that provide some further context to respond to this question? If so, is this some detail you are able to provide to us tomorrow morning for inclusion in the response?

Many thanks
Trace

From: CEOHealth <CEOHealth@act.gov.au>
Sent: Monday, 21 August 2023 4:18 PM
To: Davis, MelissaD <MelissaD.Davis@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; Connor, Brienne (Health) <Brienne.Connor@act.gov.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

UNOFFICIAL

Thank you Melissa.

Kind regards

Olivia Tzavalas
Executive Officer to the Chief Executive Officer
Canberra Health Services | ACT Government
Phone: 5124 2100 | **Email:** olivia.tzavalas@act.gov.au
 Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

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From: Melissa Davis <Melissa.Davis@calvary-act.com.au>
Sent: Monday, 21 August 2023 4:12 PM
To: CEOHealth <CEOHealth@act.gov.au>
Cc: Jarrad Nuss (Calvary) <Jarrad.Nuss@calvary-act.com.au>
Subject: FW: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

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Good afternoon

Please see NCH responses to the highlighted questions below:

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

1. No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur due to the acquisition.

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

2. Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

3. No

What programs are scheduled for a review this year?

4. Obstetrics and gynaecology.

How many reports has Canberra Health Services this year about training programs?

5. Unclear, incomplete question.

For **CHS information only**, attached is some additional context pertaining to the timeline for college reviews.

Due in 2023

1. O&G – no info provided from Michelle Thinius

Due in 2022 and no information provided by CHS (run by CHS and not NCH/Calvary)

2. Ophthalmology – August 2022
3. Psychiatry – October 2022

Regards

Melisa

Melissa Davis | Director | Executive Business Support | Office of the General Manager

Phone: 02 6201 6593 | Email: melissa.davis@calvary-act.com.au

North Canberra Hospital | Canberra Health Services | ACT Government

Cnr Belconnen Way & Haydon Drive Bruce ACT 2617 |

canberrahealthservices.act.gov.au

<image001.png>

From: CEOHealth <CEOHealth@act.gov.au>
Sent: Monday, August 21, 2023 12:34 pm
To: Canberra Health Services Media <CHSmedia@act.gov.au>;
 Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>; Davis, MelissaD <MelissaD.Davis@act.gov.au>
Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>;
 CEOHealth <CEOHealth@act.gov.au>; CHS COO
 <CHSCOO@act.gov.au>; Jean, David (Health)
 <David.Jean@act.gov.au>
Subject: RE: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)

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Hi Team,

Can you please include Melissa Davis in any media requests that involve NCH.

Melissa is the Executive Officer.

Kind regards

Olivia Tzavalas

Executive Officer to the Chief Executive Officer

Canberra Health Services | ACT Government

Phone: 5124 2100 | Email: olivia.tzavalas@act.gov.au

Building 28, Level 2, Canberra Hospital, Hospital Road, Garran ACT 2605

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From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Monday, 21 August 2023 11:57 AM
To: Kanta Toraskar (Calvary) <Kanta.Toraskar@calvary-act.com.au>
Cc: Connor, Brienne (Health) <Brienne.Connor@act.gov.au>;
 CEOHealth <CEOHealth@act.gov.au>; CHS COO
 <CHSCOO@act.gov.au>; Jean, David (Health)
 <David.Jean@act.gov.au>
Subject: FOR ACTION: CT media request re: training programs (response due by 4pm Monday)
Importance: High

OFFICIAL

Hi Kanta

Please see below a media request that we have received from The Canberra Times on training accreditation. It is a follow up on the

story they ran this morning on comments from the AMA regarding training accreditation.

As you will see, some of the questions are specific to North Canberra and some to CHS as a whole that will also need NCH input. I have highlighted all questions that need NCH input in yellow.

This response is due to the Minister's office by COB today, so can you please get back to us with responses, by 4pm today please?

Please feel free to contact me on [REDACTED] to discuss this further or get in contact directly with the COO's office.

Cheers
Tracey

CHS Media

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,

Just following the AMA's comments yesterday -

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle? No. We have provided a number of colleges updated information about the new structure proactively to ensure no impacts on trainees occur because of the acquisition.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle? Unclear of timeline on this but no active requests

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves. No

What programs are scheduled for a review this year?
Obstetrics and gynaecology

How many reports has Canberra Health Services this year about training programs? Unclear incomplete question

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

--

[REDACTED]
General news reporter
The Canberra Times

[REDACTED]
A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.

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From: Pulli, Tracey (Health)
Sent: Thursday, 24 August 2023 9:21 AM
To: CHS COO; Canberra Health Services Media
Cc: Stevenson, Nicole (Health)
Subject: RE: Enquiry

Categories: Tracey

OFFICIAL

Many thanks Maddy!

From: CHS COO <CHSCOO@act.gov.au>
Sent: Thursday, 24 August 2023 9:11 AM
To: Canberra Health Services Media <CHSmedia@act.gov.au>; Pulli, Tracey (Health) <Tracey.Pulli@act.gov.au>
Cc: Stevenson, Nicole (Health) <Nicole.Stevenson@act.gov.au>
Subject: FW: Enquiry
Importance: High

OFFICIAL

Good Morning Trace

Please see below cleared response.

Thank you

Maddy

Madeline Bartlett | A/g Executive Officer

Phone: 02 5124 5804 | Email: CHSCOO@act.gov.au

Office of the Chief Operating Officer | Canberra Health Services | ACT Government

Building 28, Level 2, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Zagari, Janet (Health) <Janet.Zagari@act.gov.au>
Sent: Wednesday, 23 August 2023 6:19 PM

To: CHS, DCEO <CHSDCEO@act.gov.au>; CHS COO <CHSCOO@act.gov.au>

Cc: Peffer, Dave (Health) <Dave.Peffer@act.gov.au>

Subject: RE: Enquiry

Importance: High

OFFICIAL

Dear Kate, Maddy,

How many reports has Canberra Health Services this year about training programs?

To date, coordination and oversight of Accreditation for specialist terms by Specialist Colleges has sat within our specialty departments. The recent investment into Better Support for Junior Medical Officers which was announced in the 23/24 budget includes the move to a centralised oversight and support function delivered in partnership with our specialties. This will ensure a central register of reports and recommendations from all accrediting Colleges.

Kind regards, Janet

Janet Zagari | Deputy CEO

Phone: 02 5124 6799 | Email: janet.zagari@act.gov.au

Office of the Deputy CEO | Canberra Health Services | ACT Government

PO Box 11 Woden ACT 2606 | health.act.gov.au

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From: Canberra Health Services Media
Sent: Thursday, 24 August 2023 9:24 AM
To: Canberra Health Services Media; Doyle, Tom
Cc: Jean, David (Health)
Subject: RE: FOR REVIEW: CT response re: training accreditation

Categories: Tracey

OFFICIAL

Hi Tom

Updated response to the last question below.

Attributable to a Canberra Health Services (CHS) spokesperson:

How many reports has Canberra Health Services this year about training programs?

To date, coordination and oversight of Accreditation for specialist terms by Specialist Colleges has sat within our specialty departments. The recent investment into Better Support for Junior Medical Officers which was announced in the 23/24 budget includes the move to a centralised oversight and support function delivered in partnership with our specialties. This will ensure a central register of reports and recommendations from all accrediting Colleges.

ENDS

Cheers
Trace

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Tuesday, 22 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>; Doyle, Tom <Tom.Doyle@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>
Subject: RE: FOR REVIEW: CT response re: training accreditation

OFFICIAL

Hi Tom

Updated media response (in red).

Attributable to a Canberra Health Services (CHS) spokesperson:

This year's Budget invests more than \$8 million to improve the wellbeing of our Junior Medical Officers. This includes expanding pastoral support for young doctors and putting a new Director of Clinical Training to help with the coordination of recognised training programs that occur within CHS.

Training accreditation is a continuous cycle of review and re-accreditation. This includes ongoing monitoring in between to inform this process. We welcome this process as a key opportunity to review and improve the learning environments in our hospitals.

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

We are not aware of other training accreditation programs at Canberra Hospital or North Canberra Hospital under review by a specialist college or accreditor, other than those recently reported on. No other training programs at either hospital have been suspended in 2023.

CHS has written to the ACT Branch of the Australian Medical Association to ask them to provide details on any additional information they have regarding college accredited programs at risk of suspension, so that appropriate measures can be considered where these areas have not been identified.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

There have been no approaches outside the regular cycle at either hospital. Training accreditation is a continuous cycle, and we work closely with speciality colleges on an ongoing basis throughout the year.

For example, in March 2022, following a visit by the Royal Australasian College of Surgeons (RACS), CHS were not accredited for an Early Surgical Educational and Training (SET) trainee for Paediatric Surgery. In May this year, following a follow-up visit by the college and extensive work to address the college's feedback from the previous year, CHS was re-accredited for one SET trainee for five years. The college provided the following feedback:

"The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee."

In addition, another example is work that has been underway with the Royal Australian College of Physicians (RACP) on Cardiology at Canberra Hospital to ensure the department continues to meet its accreditation requirements, following the changes underway in recent years to improve both the culture and operating model for cardiology services.

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Since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital.

ENDS

Trace

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Tuesday, 22 August 2023 9:15 AM
To: Doyle, Tom <Tom.Doyle@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: FOR REVIEW: CT response re: training accreditation

OFFICIAL

Hi Tom

Please see below the proposed response to the CT media enquiry on training accreditation for MO review and approval. I have emailed █████ this morning to let her know that we would be late with the response...

As discussed yesterday, I am still waiting for NCH to respond to the last question. I am hoping I get this through early this morning, so we can incorporate into the response before we go back to █████ If not, I will call █████ to let her know we are answering about CH only to get them a response as quickly as possible, and that NCH response is coming.

Attributable to a Canberra Health Services (CHS) spokesperson:

This year's Budget invests more than \$8 million to improve the wellbeing of our Junior Medical Officers. This includes expanding pastoral support for young doctors and putting a new Director of Clinical Training to help with the coordination of recognised training programs that occur within CHS.

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What programs are scheduled for a review this year?

CHS is advised by the individual speciality colleges immediately prior to planned visits. At this stage, we are not aware of any planned visits, although individual units may have had some preliminary discussions with colleges about upcoming visits.

How many reports has Canberra Health Services this year about training programs?

Since late 2022, there have been five routine accreditation visits and reports received at Canberra Hospital.

ENDS

Please give me a call to discuss further if you need.

Cheers

Trace

From: [REDACTED]
 Sent: Friday, 18 August 2023 12:59 PM
 To: Canberra Health Services Media <CHSmedia@act.gov.au>
 Cc: [REDACTED]
 Subject: MR: training programs

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Hi everyone,
 Just following the AMA's comments yesterday -

- Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

Thank you,

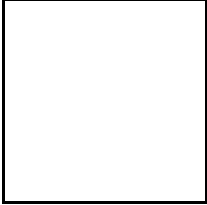
--

General news reporter
The Canberra Times

A 9 Pirie Street, Canberra Times, ACT, 2609

W www.canberratimes.com.au

I am living and working on Ngunnawal Land.



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Davis, MelissaD 22/08 10:02 am

Hi Tracey, Just following up on the Media request and the last question that came through re reports following visits, is the request relating to NCH or inclusive of Calvary also?

22/08 10:05 am

Hi Melissa - anything from 2023. That will make it consistent with how we have answered the question for CH.

Thanks for checking in 😊



Davis, MelissaD 22/08 10:06 am

January or July?

22/08 10:07 am

Calendar year, so from January. Thank you 😊



22/08 1:00 pm

Hi Melissa - any update on when this information will be coming through? Many thanks

Davis, MelissaD 22/08 1:01 pm

yes there will be

the issue for us is an info prior to July 2023, is Calvary info

22/08 1:02 pm

Thanks Melissa - Let me check with MO if they would be comfortable with info just from July 2023. Ill get back to you

Davis, MelissaD 22/08 1:03 pm

Thank you!

22/08 1:05 pm

Hi Melissa - just checked. MO would like us to get info from Jan for this calendar year if possible...

Davis, MelissaD 22/08 1:07 pm

No problem - that could take more time. We may need to get the transition team involved - will reach out soon



22/08 1:09 pm

Thanks Melissa.

Appreciate all your work on this.

22/08 1:24 pm
We have a response currently sitting with the MO at the moment. Once cleared, I will send back through to you for your awareness - it is a collective CHS response. I would say we will need to progress this back to the journalist, and then send through this additional information once we have it.

Davis, MelissaD 22/08 1:25 pm
ok

22/08 2:14 pm
Hi Melissa - sorry to call. Do you think you will have something to add to the response? Min just asking to determine whether we should progress or wait for your input...

Davis, MelissaD 22/08 2:15 pm
Not sure. We have no requests post July
Still chasing the Jan - June 30
Sorry in a meeting

22/08 2:15 pm
Sorry, this is for the reports.

Davis, MelissaD 22/08 2:15 pm
yes

22/08 2:16 pm
Oh, sorry to interrupt. Chat when you can.

Davis, MelissaD 22/08 3:41 pm
Still working on a cleared response - we believe we have some O&G input now

22/08 3:42 pm
Thanks so much Melissa

Davis, MelissaD 22/08 4:08 pm
The GM is seeking info re Calvary protocol with the Transition Team
apologies for the delay

22/08 4:08 pm
No, not at all
Thank you for keeping me up to date with this Melissa
Is that is the case, I am assuming we might not hear back today?

Davis, MelissaD 22/08 4:09 pm
We may

22/08 4:09 pm
Oh, okay Great
Ill the MO know.

Davis, MelissaD 22/08 4:09 pm
Ive drafted the response - just need to check it is ok to go

22/08 4:09 pm
Thank you

Wednesday, 23 August

Davis, MelissaD 23/08 9:44 am

Hi - had a look this morning at any reports received from RANZOG following their visits and there are none.

Let me know how you land on this from a definition perspective. Thanks

23/08 2:09 pm

Hi Melissa - many thanks for this advice. I have just responded to the email chain from last night. If you could formally respond through that, that would be great. However, give me a call too if you need. Cheers Trace

Davis, MelissaD 23/08 2:58 pm

yes will do

23/08 3:53 pm

Thanks Melissa - email with you. Cathie has responded but I will wait for your email confirming no input.

Davis, MelissaD 23/08 4:05 pm

Im waiting for the GM to give me the all clear



23/08 4:05 pm

Thanks Melissa

Davis, MelissaD 23/08 4:37 pm

sent 😊



23/08 4:49 pm

Thank you!

Really appreciate your help and nice to meet you working on this one. Have a good night Melissa 😊

Davis, MelissaD 23/08 5:05 pm

pleasure - you too 😊

Monday, 21 August

Bartlett, Madeline (Health) 21/08 8:52 am

MB Morning Trace - can we push our chat to after Mins meeting? after 11?

Bartlett, Madeline (Health) 21/08 11:49 am

MB Kanta Toraskar <Kanta.Toraskar@calvary-act.com.au>

Bartlett, Madeline (Health) 21/08 2:45 pm

MB Can I call you, with Suze now

Bartlett, Madeline (Health) 21/08 6:01 pm

MB I don't think my phone lets me make calls on teams 🙄 give me a buzz when you can

Wednesday, 23 August

Bartlett, Madeline (Health) 23/08 1:11 pm

MB Suze is checking now 😊

23/08 1:14 pm

Amazing

Thank you

Bartlett, Madeline (Health) 23/08 1:40 pm

MB can you give me a buzz when you're free

Bartlett, Madeline (Health) 23/08 5:00 pm

MB Hey Trace - with Janet now. Would you mind sending me the entire response incl bit thats already gone to journalist

23/08 5:02 pm

Just sent it through

Bartlett, Madeline (Health) 23/08 5:04 pm

MB What's the deadline? Janet wants to speak with Dave P about it

23/08 5:04 pm

We were hoping to be able to provide the additional response to the journalist today if possible

She hasnt followed up with me today though

Bartlett, Madeline (Health) 23/08 5:05 pm

MB Yep Janet wants to chat to Dave tonight so we won't get a response until tomorrow

👍 1

sorry!

23/08 5:17 pm

Ill let MO know.

Thursday, 24 August

24/08 9:07 am

Hi Maddy - the journalist is following up on our response. Wondering if Janet and Dave have spoken yet?

Bartlett, Madeline (Health) 24/08 9:10 am

MB Morning Trace - forwarding you updated response now 😊

From: CEOHealth
Sent: Friday, 25 August 2023 10:28 AM
To: Stevenson, Nicole (Health)
Subject: FW: MR: training programs

OFFICIAL

FYI

From: Canberra Health Services Media <CHSmedia@act.gov.au>
Sent: Thursday, 24 August 2023 6:21 PM
To: CHS, DCEO <CHSDCEO@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>; CHS COO <CHSCOO@act.gov.au>
Cc: Jean, David (Health) <David.Jean@act.gov.au>
Subject: FW: MR: training programs

OFFICIAL

Hi teams

For records – responses to Canberra Times for this media enquiry on training accreditation.

Cheers
Trace

From: Canberra Health Services Media
Sent: Thursday, 24 August 2023 6:17 PM
To: [REDACTED]
Cc: [REDACTED] Canberra Health Services Media <CHSmedia@act.gov.au>
Subject: RE: MR: training programs

OFFICIAL

Hi [REDACTED]

Please see below response to the rest of your enquiry.

Attributable to a Canberra Health Services spokesperson:

How many reports has Canberra Health Services **received this year about training programs?**

Canberra Health Services is unable to provide an exact number of reports received in this calendar year, as coordination and oversight of accreditation for specialist terms by specialist colleges currently sits within our specialty departments.

The recent investment into Better Support for Junior Medical Officers, which was announced in the 23/24 budget, includes moving to a centralised oversight and support function delivered in partnership with our specialties. This will ensure a central register of reports and recommendations from all accrediting colleges.

ENDS

Cheers
Trace

CHS Media

From: Canberra Health Services Media
Sent: Thursday, 24 August 2023 11:49 AM
To: [REDACTED] Canberra Health Services Media
 <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: RE: MR: training programs

OFFICIAL

Hi [REDACTED]

Sorry for the delay on this one. Hoping to get you the response this afternoon.

Cheers
Trace

From: [REDACTED]
Sent: Wednesday, 23 August 2023 5:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>
Cc: [REDACTED]
Subject: Re: MR: training programs

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Hi Tracey, do you have the rest of the response? Thank you

On Tue, 22 Aug 2023 at 19:26, [REDACTED] wrote:

Thank you

On Tue, 22 Aug 2023 at 6:31 pm, Canberra Health Services Media <CHSmedia@act.gov.au> wrote:

This Message Is From an External Sender

This message came from outside your organization.

OFFICIAL

Hi [REDACTED]

Please see below and apologies for the delay in getting back to you. As discussed, still working on the response to your last question, so I will send that through separately tomorrow.

Attributable to a Canberra Health Services (CHS) spokesperson:

This year's Budget invests more than \$8 million to improve the wellbeing of our Junior Medical Officers. This includes expanding pastoral support for young doctors and putting a new Director of Clinical Training to help with the coordination of recognised training programs that occur within CHS.

Training accreditation is a continuous cycle of review and re-accreditation. This includes ongoing monitoring in between to inform this process. We welcome these key opportunities to have external review and continual improvement of the learning environments in our hospitals.

Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?

Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.

We are not aware of other training accreditation programs at Canberra Hospital or North Canberra Hospital under review by a specialist college or accreditor, other than those recently reported on. No other training programs at either hospital have been suspended in 2023.

CHS has written to the ACT Branch of the Australian Medical Association to ask them to provide details on any additional information they have regarding college accredited programs at risk of suspension, so that appropriate measures can be considered where these areas have not been identified.

Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?

Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?

There have been no other known approaches outside the regular cycle at either hospital in 2023. Training accreditation is a continuous cycle, and we work closely with speciality colleges on an ongoing basis as part of core business.

For example, in March 2022, following a visit by the Royal Australasian College of Surgeons (RACS), CHS were not accredited for an Early Surgical Educational and Training (SET) trainee for Paediatric Surgery. In May this year, following a follow-up visit by the college and extensive work to address the college's feedback from the previous year, CHS was re-accredited for one SET trainee for five years. The college provided the following feedback:

"The Executive and Paediatric Surgeons have responded in a positive fashion to the concerns of the Committee described in the previous out of cycle accreditation visit and deserve recognition for their considerable efforts. They have addressed each of the concerns raised, have kept the Committee apprised of their progress and have a structure which would enable an appropriate learning environment for a SET Trainee."

In addition, another example is work that has been underway with the Royal Australian College of Physicians (RACP) on Cardiology at Canberra Hospital to ensure the department continues to meet its accreditation requirements, following the changes underway in recent years to improve both the culture and operating model for cardiology services.

What programs are scheduled for a review this year?

CHS is advised by the individual speciality colleges immediately prior to planned visits. At this stage, we are not aware of any planned visits, although individual units may have had some preliminary discussions with colleges about upcoming visits.

ENDS

Cheers

Tracey

CHS Media

From: [REDACTED]
Sent: Friday, 18 August 2023 12:59 PM
To: Canberra Health Services Media <CHSmedia@act.gov.au>

Cc: [REDACTED]
Subject: MR: training programs

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Hi everyone,

Just following the AMA's comments yesterday -

- Are any other training programs at Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Are any other training programs at North Canberra Hospital under review by a specialist college or accreditor outside of the regular cycle?
- Which specialist colleges or accreditors have contacted Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Which specialist colleges or accreditors have contacted North Canberra Hospital seeking further information about training programs, outside of the regular cycle?
- Have any training programs, other than those previously reported, been suspended or cancelled at either hospital in 2023? This is either by accreditors or the hospitals themselves.
- What programs are scheduled for a review this year?
- How many reports has Canberra Health Services this year about training programs?

Deadline Monday August 21, 12pm please. I'll be away that day, so please cc [REDACTED]

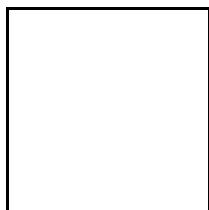
Thank you,

--

[REDACTED]
General news reporter
The Canberra Times

[REDACTED]
[A 9 Pirie Street](#), Canberra Times, ACT, 2609
[W www.canberratimes.com.au](http://www.canberratimes.com.au)

I am living and working on Ngunnawal Land.



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