

Our reference: FOI20/07



Dear

#### **DECISION ON YOUR ACCESS APPLICATION**

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by Canberra Health Services (CHS) on Friday 28 February 2020.

This application requested access to:

"Emails, reports and ministerial briefs relating to suspected fraudulent activity, as reported in the 2018-19 annual report (p137)."

I am an Information Officer appointed by the Chief Executive Officer of Canberra Health Services (CHS) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. CHS was required to provide a decision on your access application by **Monday 30 March 2020**.

In response to your request CHS has identified 118 documents holding the information within scope of your access application. These are outlined in the schedule of documents included at Attachment A to this decision letter.

### **Decisions**

I have decided to:

- grant partial access to one document; and
- refuse access to 117 documents.

My access decisions are detailed further in the following statement of reasons and the document released to you is provided at <u>Attachment B</u> to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act, in particular Schedule 2;
- The contents of the documents that fall within the scope of your request; and
- The Human Rights Act 2004.

### Public Interest Factors Favouring Disclosure

The following factors were considered relevant in favour of the disclosure of the documents;

- Schedule 2.1(a)(i) promote open discussion of public affairs and enhance the government's accountability;
- Schedule 2.1(a)(iv) ensure effective oversight of expenditure of public funds;

- Schedule 2.1(a)(v) allow or assist inquiry into possible deficiencies in the conduct or administration of an agency or public official; and
- Schedule 2.1(a)(vi) reveal or substantiate that an agency or public official has engaged in misconduct or negligent, improper or unlawful conduct or has acted maliciously or in bad faith.

## Public Interest Factors Favouring Non-Disclosure

The following factors were considered relevant in favour of the non-disclosure of the documents:

- Schedule 2.2(a)(ii) prejudice the protection of an individual's right to privacy, or any other right under the Human Rights Act 2004;
- Schedule 2.2(a)(xii) prejudice an agency's ability to obtain confidential information; and
- Schedule 2.2(a)(xv) prejudice the management function of an agency or the conduct of industrial relations by an agency.

## **Balancing of Public Interest factors**

In the balancing of these factors I have given particular attention to the obligation of the Directorate regarding Government accountability and effective oversight of public money, both of which hold significant weight in these matters. I also have a responsibility to ensure that employees are not unduly penalised with the public release of their personal information following the conclusion of a disciplinary investigation. The employee relations area depends on the ability of people to be able to provide honest information without the fear of reprisal. The release of this information could be reasonably expected to prejudice an agency's ability to obtain confidential information, the management function of an agency and the conduct of industrial relations by the agency. Therefore, I decided the release of this information would be contrary to the public interest. For these reasons I have determined that the public interest would not be advantaged by the release of the investigation documents and have released summary information of the three allegations of fraud reported in the 2018-19 Annual Report. To be helpful I have also provided an overview of the three matters investigated.

Case 1

Date of incident: 15/12/2017 Date of completion: 11/02/2019

Issue: False and misleading timesheets.

Outcome: Demotion.

Case 2

Date of incident: 26/02/2019
Date of completion 11/06/2019

Issue: Altered/forged medical certificates.

Outcome: Removal of one salary increment point for the period of 12 months.

Case 3

Date of incident: 01/12/2018 Date of completion 06/09/2019

Issue: Working in an unapproved second job whilst in receipt of incapacity benefits

pursuant to workers compensation claim for an injury sustained at work.

Outcome: Termination.

## Charges

Processing charges are not applicable to this request.

## **Disclosure Log**

Under section 28 of the FOI Act, CHS maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log.

#### **Ombudsman review**

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman GPO Box 442 CANBERRA ACT 2601

Via email: <u>ACTFOI@ombudsman.gov.au</u> Website: ombudsman.act.gov.au

## ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal Level 4, 1 Moore St GPO Box 370 Canberra City ACT 2601 Telephone: (02) 6207 1740

http://www.acat.act.gov.au/

### **Further assistance**

Should you have any queries in relation to your request, please do not he sitate to contact the FOI Coordinator on (02) 5124 9829 or email  $\frac{\text{HealthFOI@act.gov.au}}{\text{MealthFOI@act.gov.au}}.$ 

Yours sincerely

Dave Peffer

**Deputy Chief Executive Officer** Canberra Health Services

27 March 2020



# FREEDOM OF INFORMATION SCHEDULE OF DOCUMENTS

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: http://www.health.act.gov.au/public-information/consumers/freedom-information

|               | NT NAME        |                      |   | HE PARAMETERS OF | THE REQUEST  | FILE NUMBER                |  |  |
|---------------|----------------|----------------------|---|------------------|--|----------------------------|--|--|
|               |                | · ·                  | Emails, reports and ministerial briefs relating to suspected fraudulent activity, as reported in the 2018-19 annual report (p137) |                  |  |                            |  |  |
| Ref<br>Number | Page<br>Number | Description          | Date  | Status Decision  | Factor   | Open Access release status |  |  |
| 1.            | 1              | CHS WR Database      | Undated   | Partial Release  | Schedule 2.2 (a)(ii) Privacy   | YES                        |  |  |
|               |                |                      |   | Case 1           |  |                            |  |  |
| 2.            | 2 - 3          | Email and attachment | 13 February 2018  | Refuse Release   | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO                         |  |  |
| 3.            | 4 – 5          | Email                | 19 February 2018  | Refuse Release   | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO                         |  |  |
| 4.            | 6 – 7          | Email                | 20 February 2018  | Refuse Release   | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO                         |  |  |
| 5.            | 8 – 9          | Email                | 23 February 2018  | Refuse Release   | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO                         |  |  |

| 6.  | 10 – 11 | Email                | 1 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|-----|---------|----------------------|--------------|----------------|--|----|
| 7.  | 12 - 14 | Email                | 1 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 8.  | 15 – 23 | Email and attachment | 5 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 9.  | 24 – 33 | Email and attachment | 6 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 10. | 34 - 45 | Email and attachment | 7 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 11. | 46 - 77 | Email and attachment | 7 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 12. | 78 – 81 | Email and attachment | 8 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 13. | 82 - 85 | Email and attachment | 8 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule  | NO |

|     |           |                      |               |                | 2.2 (a)(xv) management function/industrial relations   |    |
|-----|-----------|----------------------|---------------|----------------|--|----|
| 14. | 86 - 101  | Email and attachment | 15 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 15. | 102 – 103 | Email                | 15 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 16. | 104 - 119 | Email and attachment | 20 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 17. | 120 - 129 | Email and attachment | 23 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 18. | 130 – 147 | Email and attachment | 28 March 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 19. | 148 – 149 | Draft Letter         | March 2018    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 20. | 150 - 156 | Email and attachment | 4 April 2018  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |

| 21. | 157 - 159 | Email                | 6 April 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|-----|-----------|----------------------|--------------|----------------|--|----|
| 22. | 160 -164  | Email and attachment | 9 April 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 23. | 165 - 171 | Email and attachment | 24 May 2018  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 24. | 172- 173  | Email                | 3 July 2018  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 25. | 174 - 177 | Email and attachment | 10 July 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 26. | 178 - 180 | Email                | 12 July 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 27. | 181 - 183 | Email and attachment | 24 July 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 28. | 184 – 188 | Email                | 24 July 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule  | NO |

|     |           |                      |                |                | 2.2 (a)(xv) management function/industrial relations   |    |
|-----|-----------|----------------------|----------------|----------------|--|----|
| 29. | 189 – 192 | Email and attachment | 26 July 2018   | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 30. | 193 - 196 | Email                | 7 August 2018  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 31. | 197 – 205 | Email and attachment | 9 August 2018  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 32. | 206 - 220 | Email and attachment | 13 August 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 33. | 221 – 225 | Email and attachment | 13 August 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 34. | 226       | Email                | 15 August 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 35. | 227 - 230 | Email and attachment | 15 August 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |

| 36. | 231 – 237 | Email and attachment | 23 August 2018    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|-----|-----------|----------------------|-------------------|----------------|--|----|
| 37. | 238 – 240 | Email                | 30 August 2018    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 38. | 241 – 242 | Email                | 4 September 2018  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 39. | 243       | Email                | 11 September 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 40. | 244 – 250 | Email and attachment | 20 September 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 41. | 251 - 253 | Email and attachment | 4 October 2018    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 42. | 254       | Email                | 9 October 2018    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 43. | 255 - 257 | Email                | 10 October 2018   | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule  | NO |

|     |           |                                    |                 |                | 2.2 (a)(xv) management function/industrial relations   |    |
|-----|-----------|------------------------------------|-----------------|----------------|--|----|
| 44. | 258 – 259 | Email                              | 25 October 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 45. | 260 - 334 | Email and attachment               | 1 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 46. | 335 – 425 | Email and attachment               | 1 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 47. | 426 – 451 | Email and attachment               | 5 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 48. | 452 – 455 | Email                              | 5 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 49. | 456       | Email (Attachment at reference 45) | 5 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 50. | 457       | Email (Attachment at reference 46) | 5 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |

| 51. | 458 - 463 | Report               | 5 November 2018  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|-----|-----------|----------------------|------------------|----------------|--|----|
| 52. | 464 – 468 | Email and attachment | 20 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 53. | 469 - 470 | Email                | 22 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 54. | 471 – 473 | Email                | 23 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 55. | 474 – 480 | Email and attachment | 23 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 56. | 481 – 482 | Letter               | 23 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 57. | 483 - 484 | Email and attachment | 27 November 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 58. | 485 – 487 | Email                | 11 December 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule  | NO |

|     |           |                      |                  |                | 2.2 (a)(xv) management function/industrial relations   |    |
|-----|-----------|----------------------|------------------|----------------|--|----|
| 59. | 488       | Email                | 12 December 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 60. | 489 – 493 | Email                | 17 December 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 61. | 494 - 495 | Email                | 18 December 2018 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 62. | 496 – 497 | Email                | 10 January 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 63. | 498 – 500 | Email and attachment | 21 January 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 64. | 501       | Email                | 24 January 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 65. | 502 - 512 | Email and attachment | 6 February 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |

| 66. | 513 – 517 | Email and attachment | 6 February 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|-----|-----------|----------------------|------------------|----------------|--|----|
| 67. | 518 - 522 | Email and attachment | 11 February 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 68. | 523 - 524 | Email                | 11 February 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 69. | 525 – 526 | Draft Letter         | February 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 70. | 527 - 537 | Email and attachment | 15 April 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 71. | 538 – 542 | Email and attachment | 22 May 2019      | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 72. | 543 – 548 | Email and attachment | 22 May 2019      | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 73. | 549 - 550 | Email                | 25 October 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule  | NO |

|     |           |                        |                   |                | 2.2 (a)(xv) management function/industrial relations   |    |
|-----|-----------|------------------------|-------------------|----------------|--|----|
| 74. | 551 - 558 | Email                  | 26 September 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|     |           |                        |                   | Case 2         |  |    |
| 75. | 559 – 561 | Email and attachment   | 25 March 2019     | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 76. | 562 – 563 | Email                  | 25 March 2019     | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 77. | 564 – 565 | Email                  | 26 March 2019     | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 78. | 566 - 567 | Record of Conversation | 27 March 2019     | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 79. | 568       | Email                  | 1 April 2019      | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 80. | 569 – 571 | Email and attachment   | 1 April 2019      | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |

| 81. | 572 - 573 | Email                | 1 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|-----|-----------|----------------------|--------------|----------------|--|----|
| 82. | 574       | Email                | 1 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 83. | 575       | Email                | 2 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 84. | 576 – 577 | Email and attachment | 2 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 85. | 578       | Email                | 2 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 86. | 579 - 580 | Email                | 2 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 87. | 581 - 587 | Email and attachment | 2 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 88. | 588 - 590 | Email and attachment | 2 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule  | NO |

|     |           |                              |               |                | 2.2 (a)(xv) management function/industrial relations   |    |
|-----|-----------|------------------------------|---------------|----------------|--|----|
| 89. | 591 - 592 | Email                        | 3 April 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 90. | 593 – 610 | Final Letter and attachment  | 3 April 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 91. | 611 - 625 | Draft Letters and attachment | April 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 92. | 626 – 631 | Email and attachment         | 9 April 2019  | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 93. | 632 – 634 | Email                        | 10 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 94. | 635 – 640 | Email                        | 15 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 95. | 641 – 674 | Email and attachment         | 24 April 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |

| 96.  | 675 – 679 | Draft Letters                      | April 2019      | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|------|-----------|------------------------------------|-----------------|----------------|--|----|
| 97.  | 680 – 683 | Email and attachment               | 6 May 2019      | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 98.  | 684 - 685 | Email (Attachment at reference 95) | 7 May 2019      | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 99.  | 686 – 746 | Email and attachment               | 6 June 2019     | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 100. | 747 - 750 | Email and attachment               | 14 June 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 101. | 751 – 759 | Draft Letters                      | June 2019       | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 102. | 760       | Final Letter                       | 15 January 2020 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 103. | 761       | Draft Letter                       | January 2020    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule  | NO |

|      |           |                      |                 |                | 2.2 (a)(xv) management function/industrial relations   |    |
|------|-----------|----------------------|-----------------|----------------|--|----|
| 104. | 762 - 764 | Email                | 16 January 2020 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|      |           |                      |                 | Case 3         |  |    |
| 105. | 765 - 770 | Email and attachment | 14 June 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 106. | 771 – 784 | Email and attachment | 14 June 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 107. | 785 – 799 | Email and attachment | 14 June 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 108. | 800 - 802 | Email and attachment | 14 June 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 109. | 803 - 804 | Final Letter         | 24 June 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 110. | 805 – 806 | Draft Letter         | July 2019       | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |

| 111. | 807 – 950 | Email and attachment | 9 August 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
|------|-----------|----------------------|------------------|----------------|--|----|
| 112. | 951 – 952 | Email                | 9 August 2019    | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 113. | 953 – 956 | Email and attachment | 20 August 2019   | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 114. | 957 – 960 | Email and attachment | 26 August 2019   | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 115. | 961 – 964 | Email and attachment | 30 August 2019   | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 116. | 965 - 968 | Draft Letters        | August 2019      | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 117. | 969 – 970 | Finial Letter        | 5 September 2019 | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule 2.2 (a)(xv) management function/industrial relations | NO |
| 118. | 971 - 976 | Draft Letters        | September 2019   | Refuse Release | Schedule 2.2 (a)(ii) Privacy, Schedule 2.2 (a)(xii) Confidential information and Schedule  | NO |

|     |  |          |                    | 2.2 (a)(xv) management function/industrial relations |  |  |  |
|-----|--|----------|--------------------|--|--|--|--|
|     |  | Total No | umber of Documents |  |  |  |  |
| 118 |  |          |                    |  |  |  |  |

| CHS WR Dat         | tabase   |                               |  |   |                     |         | October Data          |                  |
|--------------------|--|-------------------------------|--|---|---------------------|---------|-----------------------|------------------|
|                    | ID Status  | Referred from                 | Category   | Incident Type                           | Case Officer        | Outcome | Completed             | Date of Incident |
| Date Created       | 390 Complete   |                               | Investigations   | Fraud                                   | Terry Keel          | Proven  | 11/02/2019 03.21 PM   | 15/12/2017       |
| 9/03/2018 09.58 AM | AND ADDRESS OF THE PARTY OF THE |                               | Investigations   | Fraud                                   | Daniel Ingram       | Proven  | 11/06/2019 04.12 PM   | 26/02/2019       |
| 9/04/2019 05.51 PM | 890 Complete   | Andrews (1977-1977) - Andrews | Annual and the second s | *************************************** | Jessica Pendergast  | Proven  | 06/09/2019 08.34 AM   | 01/12/2018       |
| 5/06/2019 12.14 PM | 923 Complete   |                               | Investigations   | Fraud                                   | Jessica Peridergast | rioven  | 00/03/2019 00.34 AIVI | 01/12/2010       |