

Our reference: **FOI19/74**

Dear [REDACTED]

DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by ACT Health Directorate (ACTHD) on 24 October and rescoped on 6 November 2019.

This application requested access to:

"All documents exchanged between the relevant Health authority and:

- *the ACT Ambulance Service;*
- *the Australian Federal Police, and*
- *the unions representing emergency services personnel e.g. ambulance, police relating to the plans to redevelop the Canberra Hospital since the date of the Cabinet decision to move the building of SPIRE to North-East sector of the hospital site, from the original proposed location where the Helipad is currently located.*

I am an Information Officer appointed by the Director-General of AHD under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. AHD was required to provide a decision on your access application by **Wednesday 4 December 2019**.

I have identified 6 documents holding the information within scope of your access application. These are outlined in the schedule of documents included at [Attachment A](#) to this decision letter.

Decisions

I have decided to:

- grant full access to 2 documents; and
- grant partial access to 4 documents.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as [Attachment B](#) to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act;
- The contents of the documents that fall within the scope of your request;
- The *Human-Rights Act 2004*.

Full Access

I have decided to grant access in full to 2 documents relevant to your request.

Partial Access

I have decided to grant partial access to 4 documents. Documents at reference 1, 3, 4 and 6 contain deletions to information that I consider, on balance, to be contrary to the public interest to disclose under the test set out in section 17 of the Act. The information contained in these folios is personal information of government and non-government employees.

Public Interest Factors Favouring Disclosure

The following factors were considered relevant in favour of the non-disclosure of the documents:

- Schedule 2.1 (a) (i) promote open discussion of public affairs and enhance the government's accountability.

Public Interest Factors Favouring Non-Disclosure

The following factors were considered relevant in favour of the non-disclosure of the documents:

- Schedule 2, 2.2(a)(ii) prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2004*.

ACTHD was the lead on the Surgical Procedures, Interventional Radiology and Emergency (SPIRE) project until 1 July 2019. During this time, ACTHD held a meeting with ACTAS in March 2019, and discussions included the potential route of ambulance and emergency access. In regard to the presentation released as part of this FOI, it is a point in time representation of early design. The design of SPIRE has continued to progress such that these early designs do not represent the final design of SPIRE.

ACTHD and Major Projects Canberra have both consulted numerous stakeholders to inform service and infrastructure planning on the Canberra Hospital campus, including the scope of SPIRE. Major Projects Canberra, as the SPIRE project lead, will continue to consult with key stakeholders including the ACT Ambulance Service as the design of SPIRE is finalised.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, AHD maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: ACTFOI@ombudsman.gov.au.

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore St
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<http://www.acat.act.gov.au/>

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email HealthFOI@act.gov.au.

Yours sincerely



Liz Lopa
Executive Group Manager
Strategic Infrastructure Division

4 December 2019

FREEDOM OF INFORMATION SCHEDULE OF DOCUMENTS

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <http://www.health.act.gov.au/public-information/consumers/freedom-information>

APPLICANT NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	FILE NUMBER
[REDACTED]	<p>"All documents exchanged between the relevant Health authority and:</p> <ul style="list-style-type: none"> • the ACT Ambulance Service; • the Australian Federal Police, and • the unions representing emergency services personnel e.g. ambulance, police relating to the plans to redevelop the Canberra Hospital since the date of the Cabinet decision to move the building of SPIRE to North-East sector of the hospital site, from the original proposed location where the Helipad is currently located." 	FOI19/74

Ref Number	Page Number	Description	Date	Status Decision	Factor	Open Access release status
1.	1-3	Email- Planning for the SPIRE centre and ambulance movements	March 2019	Partial release	Schedule 2, 2.2(a)(ii) prejudice the protection of an individual's right to privacy or any other right under the <i>Human Rights Act 2004</i>	Yes
2.	4	Meeting invite – SPIRE Planning and ACTAS movements	March 2019	Full release		Yes
3.	5-22	Email- FW: SPIRE- ACTAS Presentation with attachment	March 2019	Partial release	Schedule 2, 2.2(a)(ii)	Yes

4.	23	Email- FW: NSW ambulance contacts	March 2019	Partial release	Schedule 2, 2.2(a)(ii)	Yes
5.	24	Email- FW: Ambulance feedback	September 2019	Full release		Yes
6.	25	Attachment- Clinical Engagement	March 2019	Partial release	Schedule 2, 2.2(a)(ii)	Yes
Total Number of Documents						

Pond, Aleks (Health)

To: Hayne, Casey (Health)
Cc: Lopa, Liz (Health)

Hello Casey,

Thank you for your email!

Friday the 15th is looking great between 9am and 1pm?

Regards

Tania Thompson

Executive Assistant to the Chief Officer

Peer Support Officer and

Respect, Equity and Diversity (RED) Contact Officer

ACT Ambulance Service | ACT Emergency Services Agency

Ph: 620 78701 | [REDACTED] Fx: 620 79984

9 Amberley Avenue Fairbairn (Majura) Canberra ACT 2609 | GPO Box 158 Canberra City ACT 2601



Protection and preservation of life in the community through the provision of professional ambulance services.

**Proudly working towards becoming a
 White Ribbon Accredited Workplace**



From: Hayne, Casey (Health)

Sent: Thursday, 7 March 2019 1:54 PM

To: Thompson, Tania <Tania.Thompson@act.gov.au>

Cc: Lopa, Liz (Health) <Liz.Lopa@act.gov.au>

Subject: RE: Planning for the SPIRE centre and ambulance movements [SEC=UNCLASSIFIED, DLM=For-Official-Use-Only]

UNCLASSIFIED

Good afternoon Tania

I'm hoping to organise some time for Liz Lopa and Howard to meet late next week.

Liz would like to bring along with the architects from STH and Howard suggested he'd like some of the Ambulance operations managers to attend.

Are you able to provide me with Howard's availability on Thursday and Friday next week?

Kind regards,

Casey Hayne

Executive Assistant to Liz Lopa

Strategic Infrastructure and Procurement | Corporate Services | ACT Health Directorate

P: 512 49879 | E: casey.hayne@act.gov.au | A: 2-6 Bowes Street PHILLIP ACT 2606**ACT**
Government**ACT Health**

-----Original Message-----

From: Wren, Howard

Sent: Tuesday, 5 March 2019 1:44 PM

To: Lopa, Liz (Health) <Liz.Lopa@act.gov.au>Cc: Finlay, India (Health) <India.Finlay@act.gov.au>; Hayne, Casey (Health) <Casey.Hayne@act.gov.au>

Subject: RE: Planning for the SPIRE centre and ambulance movements [SEC=UNCLASSIFIED, DLM=For-Official-Use-Only]

Thanks Liz

Tania Thompson is my EA to sort a time / room _____

From: Lopa, Liz (Health)

Sent: Tuesday 5 March 2019 13:43

To: Wren, Howard

Cc: Finlay, India (Health); Hayne, Casey (Health)

Subject: RE: Planning for the SPIRE centre and ambulance movements [SEC=UNCLASSIFIED, DLM=For-Official-Use-Only]

Fantastic! I'll get my office (cc'd) to organise a meeting, more than happy to come to you

Liz

-----Original Message-----

From: Wren, Howard

Sent: Tuesday, 5 March 2019 1:41 PM

To: Lopa, Liz (Health) <Liz.Lopa@act.gov.au>

Subject: RE: Planning for the SPIRE centre and ambulance movements [SEC=UNCLASSIFIED, DLM=For-Official-Use-Only]

Hello Liz

Very timely, we were discussing this earlier this morning I would like to be the first contact for any proposed meeting, & would bring some of the ambulance operations managers to a meeting when we sort out a time.

Are you able to come out to us, or we come to you?

Regards

Howard

From: Lopa, Liz (Health)

Sent: Tuesday 5 March 2019 13:20

To: Wren, Howard

Subject: Planning for the SPIRE centre and ambulance movements [SEC=UNCLASSIFIED, DLM=For-Official-Use-Only]

Hi Howard

I've just started working at ACT Health. We are working toward business case for the new SPIRE building at TCH and would appreciate being able to talk to someone in Ambulance about entrance/egress etc to the new emergency department.

Could you point me in the right direction as to who would be best to speak to in ACT Ambulance? I would be looking to bring our architects STH to run through the early planning and feed in feedback to the planning process.

Thanks

Liz

Liz Lopa
Executive Group Manager, Strategic Infrastructure ACT Health
Ph: 5124 9805
[REDACTED]
liz.lope@act.gov.au

Pond, Aleks (Health)

From: Lopa, Liz (Health)
Sent: Thursday, 21 November 2019 9:30 AM
To: McMullen, Stephanie (Health)
Subject: FW: SPIRE Planning and ACTAS movements [SEC=UNCLASSIFIED, DLM=For-Official-Use-Only]

-----Original Appointment-----

From: Thompson, Tania **On Behalf Of** Wren, Howard
Sent: Friday, 8 March 2019 12:02 PM
To: Lopa, Liz (Health)
Subject: Accepted: SPIRE Planning and ACTAS movements
When: Friday, 15 March 2019 9:00 AM-10:00 AM (UTC+10:00) Canberra, Melbourne, Sydney.
Where: TBA

Pond, Aleks (Health)

From: Lopa, Liz (Health)
Sent: Thursday, 21 November 2019 9:32 AM
To: McMullen, Stephanie (Health)
Subject: FW: SPIRE - ACTAS Presentation [SEC=UNCLASSIFIED, DLM=Sensitive]
Attachments: 20190314_SPIRE ACTAS Mtg_lowres.pdf

From: [REDACTED]
Sent: Thursday, 14 March 2019 2:24 PM
To: Lopa, Liz (Health) <Liz.Lopa@act.gov.au>
Cc: Catanzariti, John <John.Catanzariti@act.gov.au>; Busic, Babita <Babita.Busic@act.gov.au>
Subject: SPIRE - ACTAS Presentation

HI Liz,
as discussed today, I have compiled a PDF document tailored for the meeting tomorrow which I will talk to. I have included the slides for all floor in the MP option 1 at the end but you may wish to delete. If you do, they start from page 14 onwards.

Let me know if there is anything you may wish to alter before tomorrow, otherwise I'll see you in the morning. I will take you up on your offer of a lift to the meeting if that still stands

thanks



SILVER THOMAS HANLEY
 PELACO COMPLEX
 BUILDING 3, LEVEL 2
 21-31 GOODWOOD ST
 (PO BOX 550)
 RICHMOND 3121
 VIC, AUSTRALIA

T: [REDACTED]
 F: [REDACTED]
 E: [REDACTED]
 W: sth.com.au

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CANBERRA HOSPITAL SPIRE PROJECT

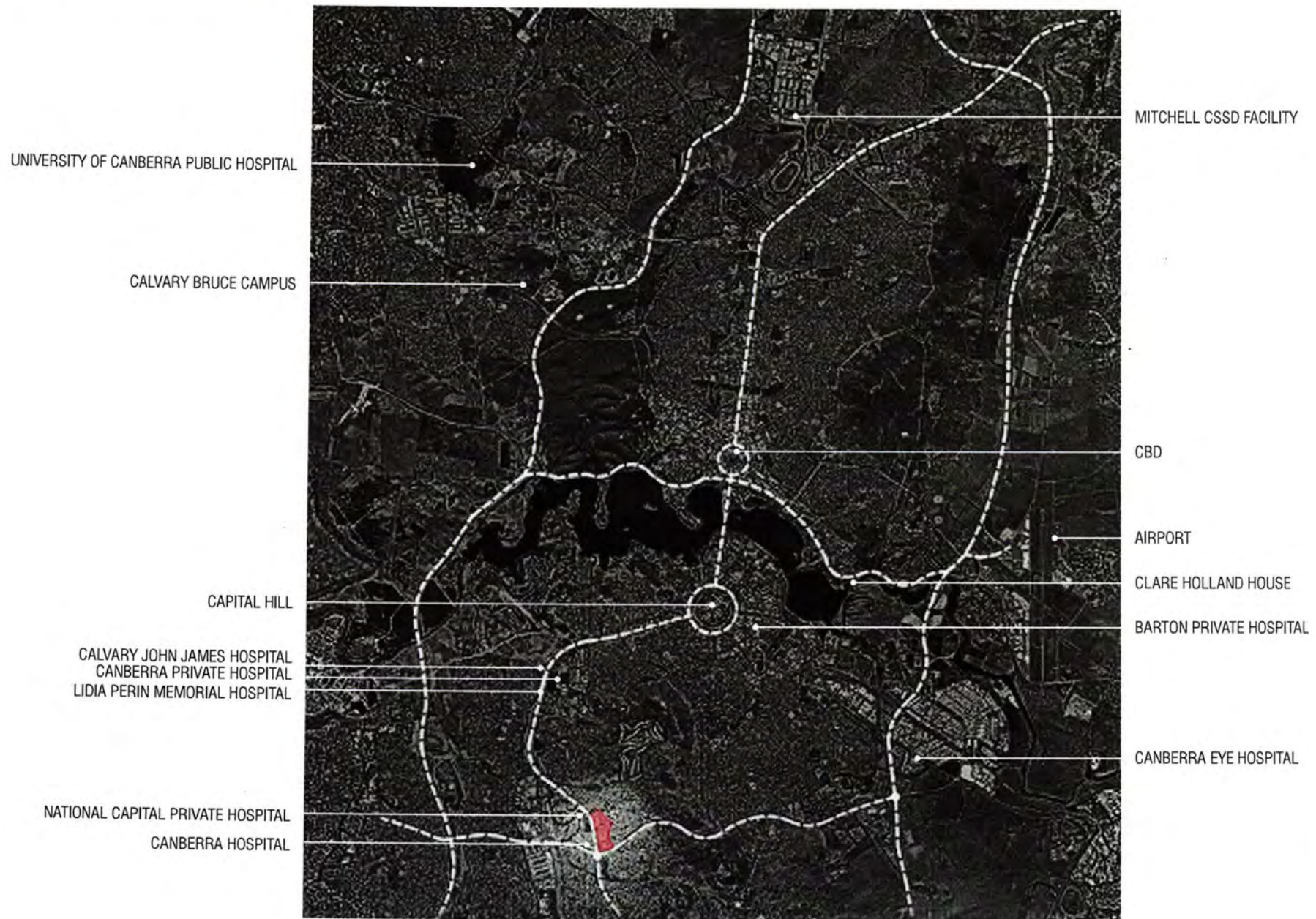
ACT AMBULANCE SERVICE PRESENTATION No 1

15 MARCH 2019



SITE ANALYSIS

URBAN CONTEXT - REGIONAL



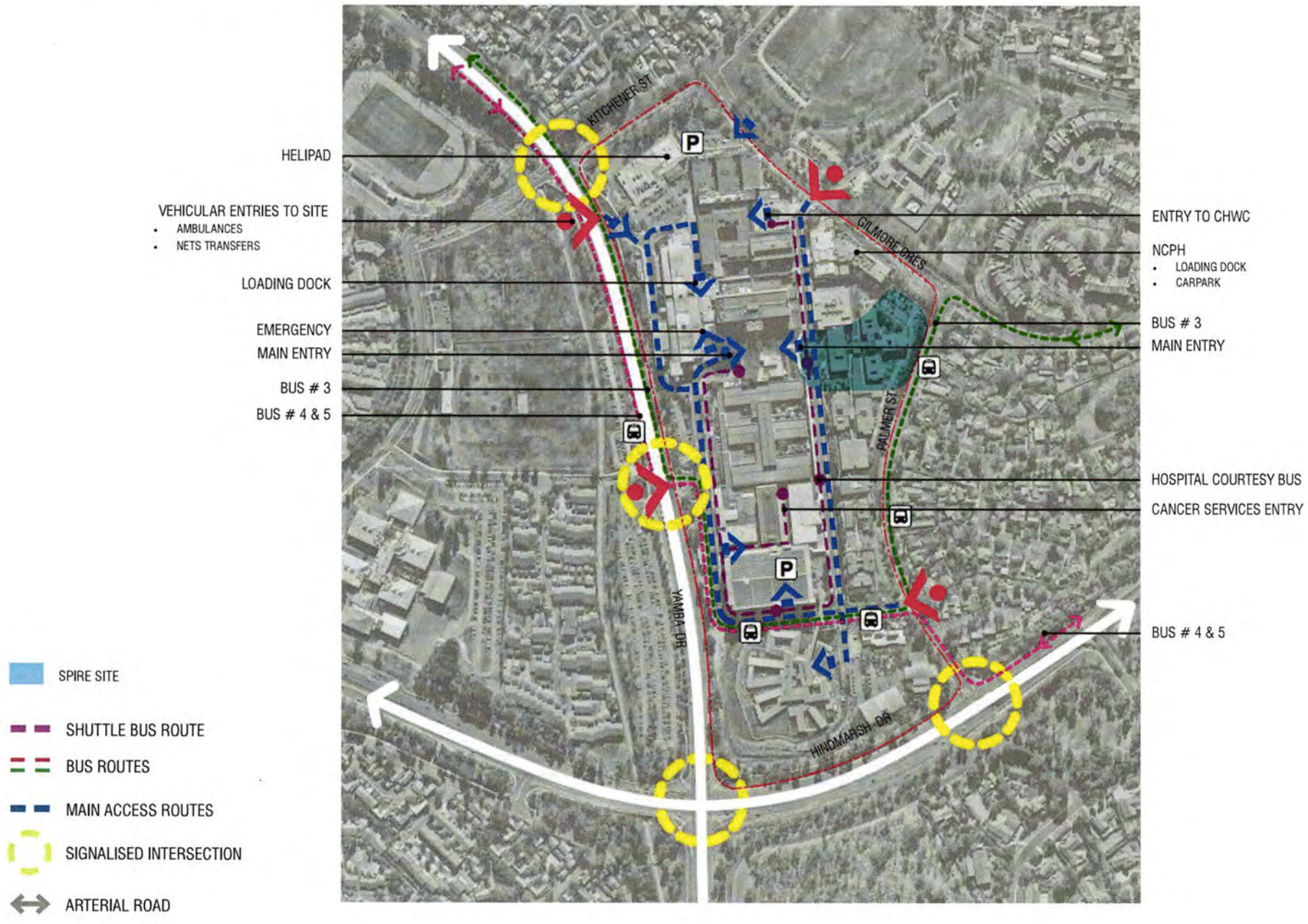
SITE ANALYSIS

URBAN CONTEXT - LOCALITY MAP



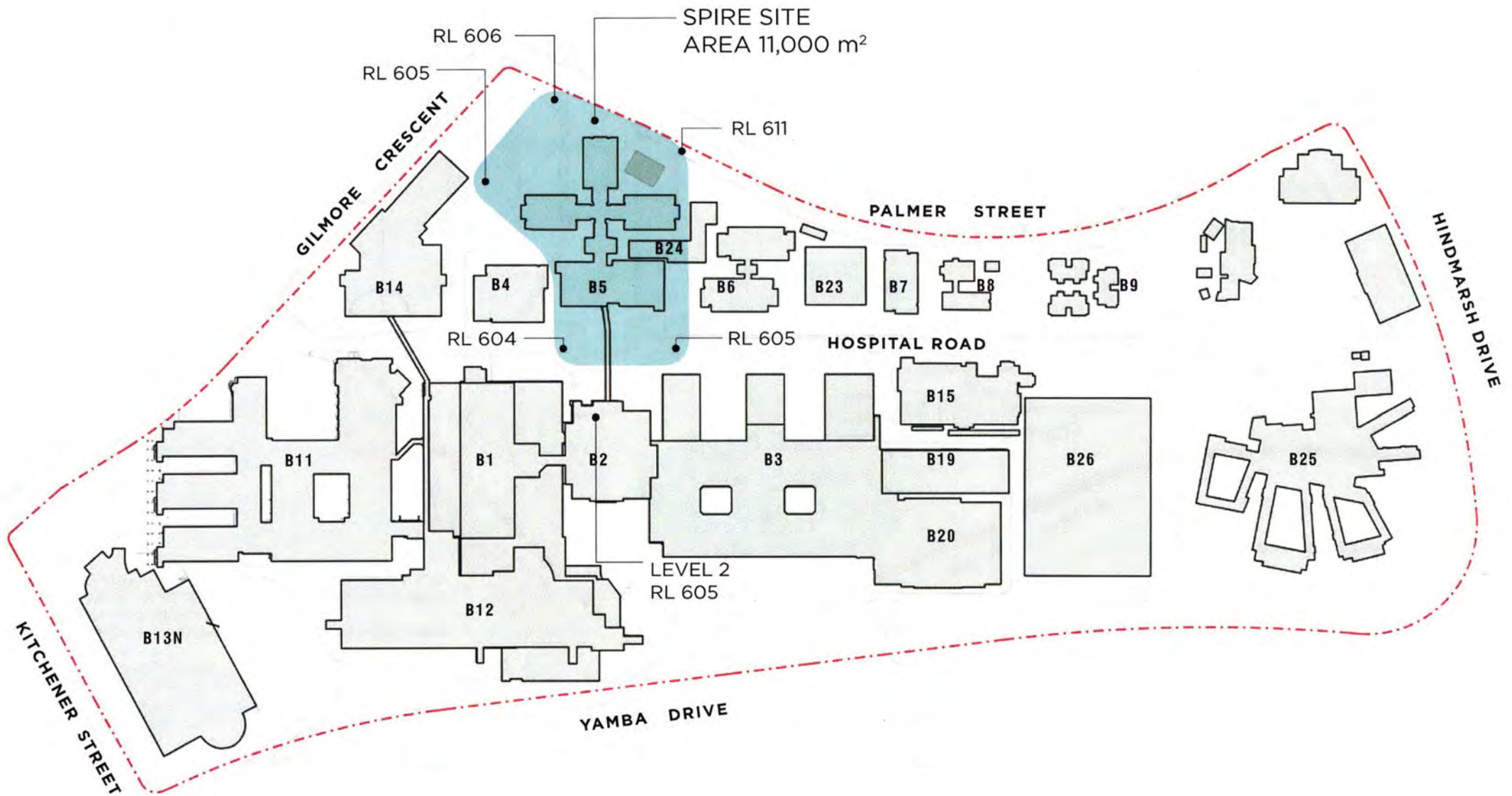
SITE ANALYSIS

URBAN CONTEXT - SITE ACCESS & CIRCULATION



SITE ANALYSIS

SPIRE SITE



SITE ANALYSIS

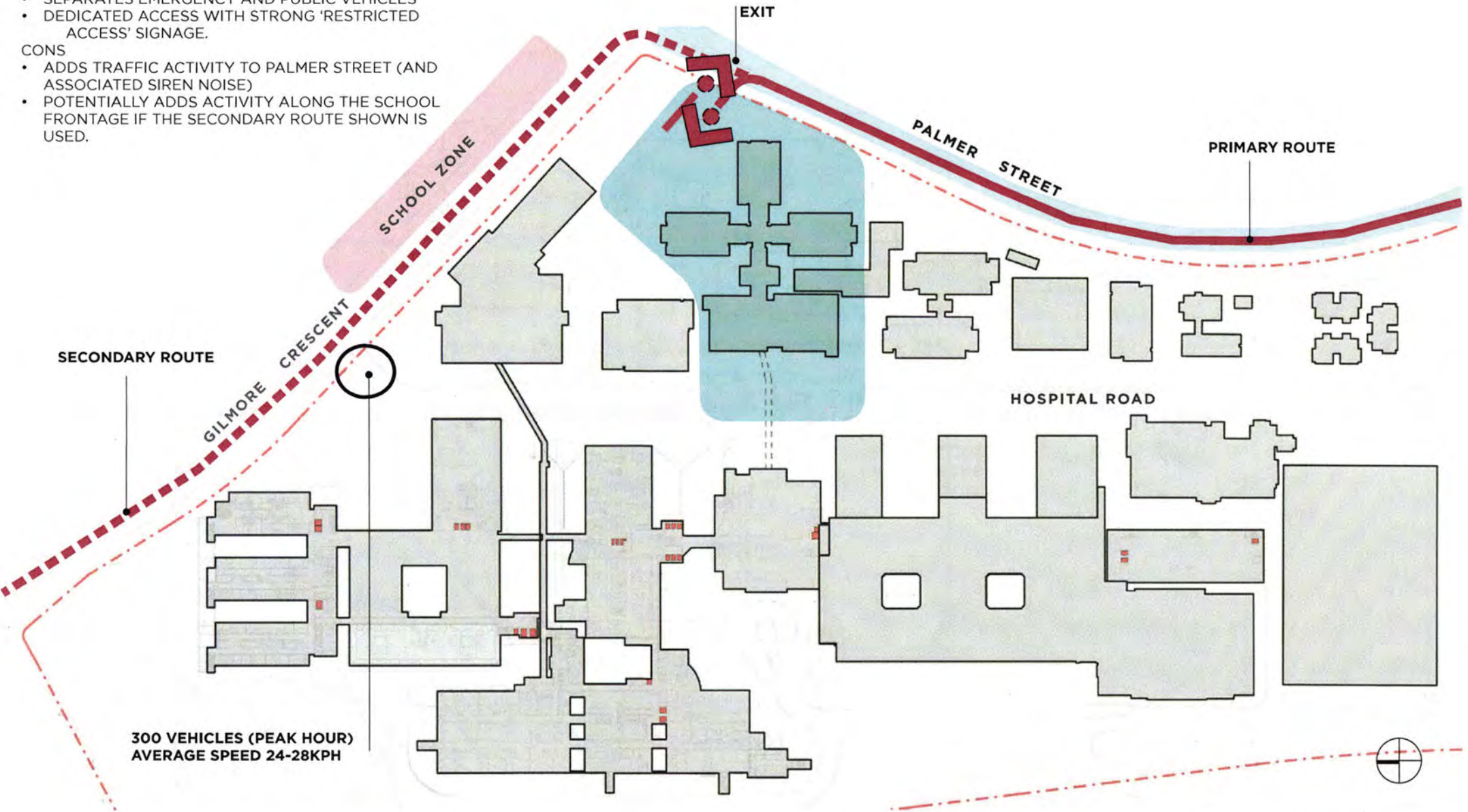
TRAFFIC ANALYSIS - PALMER STREET AMBULANCE ACCESS

PROS

- AVOIDS USE OF HOSPITAL ROAD, WHICH CARRIES SLOWER TRAFFIC AND HAS LIMITED SPACE TO PASS PUBLIC VEHICLES.
- MORE DIRECT ACCESS FROM THE ROAD NETWORK.
- SEPARATES EMERGENCY AND PUBLIC VEHICLES
- DEDICATED ACCESS WITH STRONG 'RESTRICTED ACCESS' SIGNAGE.

CONS

- ADDS TRAFFIC ACTIVITY TO PALMER STREET (AND ASSOCIATED SIREN NOISE)
- POTENTIALLY ADDS ACTIVITY ALONG THE SCHOOL FRONTAGE IF THE SECONDARY ROUTE SHOWN IS USED.



SITE ANALYSIS

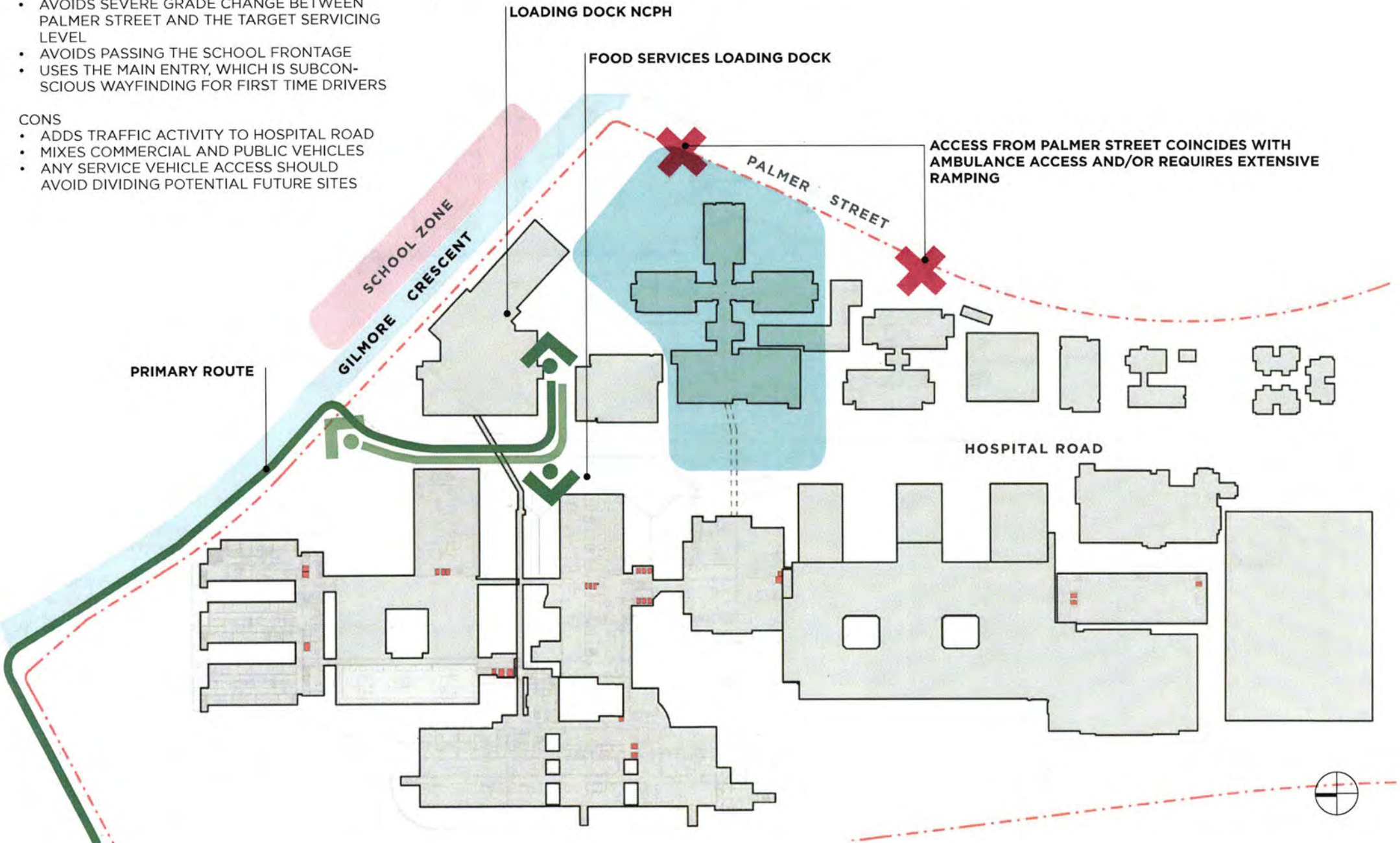
TRAFFIC ANALYSIS - GILMORE CRESCENT SERVICE ACCESS

PROS

- AVOIDS SEVERE GRADE CHANGE BETWEEN PALMER STREET AND THE TARGET SERVICING LEVEL
- AVOIDS PASSING THE SCHOOL FRONTAGE
- USES THE MAIN ENTRY, WHICH IS SUBCONSCIOUS WAYFINDING FOR FIRST TIME DRIVERS

CONS

- ADDS TRAFFIC ACTIVITY TO HOSPITAL ROAD
- MIXES COMMERCIAL AND PUBLIC VEHICLES
- ANY SERVICE VEHICLE ACCESS SHOULD AVOID DIVIDING POTENTIAL FUTURE SITES



SITE ANALYSIS

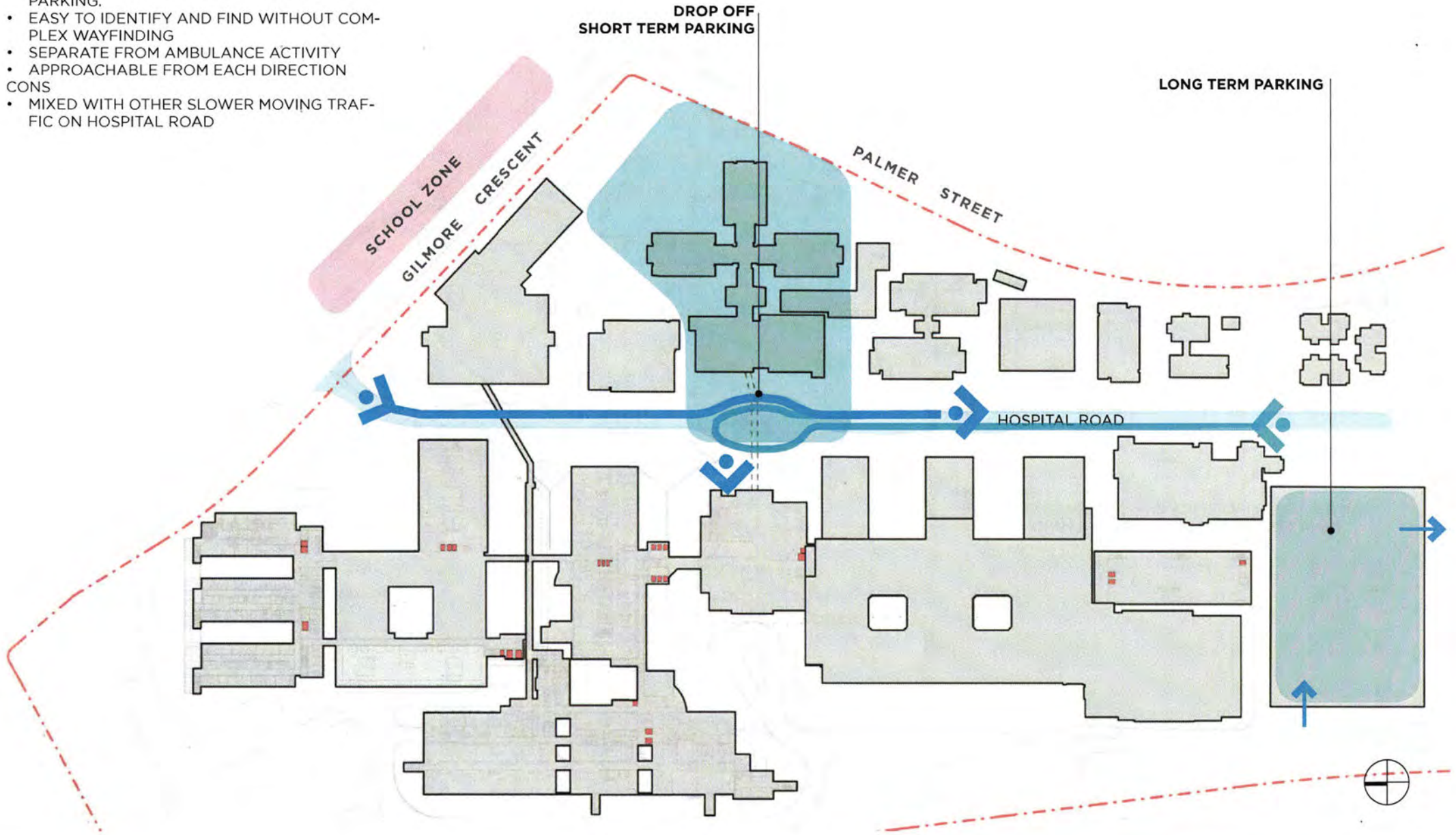
TRAFFIC ANALYSIS - HOSPITAL ROAD PUBLIC ACCESS

PROS

- ALLOWS FOR DROP-OFF OR SHORT-TERM PARKING FOR EMERGENCIES, FOLLOWED BY MOVING THE VEHICLE TO LONGER TERM PARKING.
- EASY TO IDENTIFY AND FIND WITHOUT COMPLEX WAYFINDING
- SEPARATE FROM AMBULANCE ACTIVITY
- APPROACHABLE FROM EACH DIRECTION

CONS

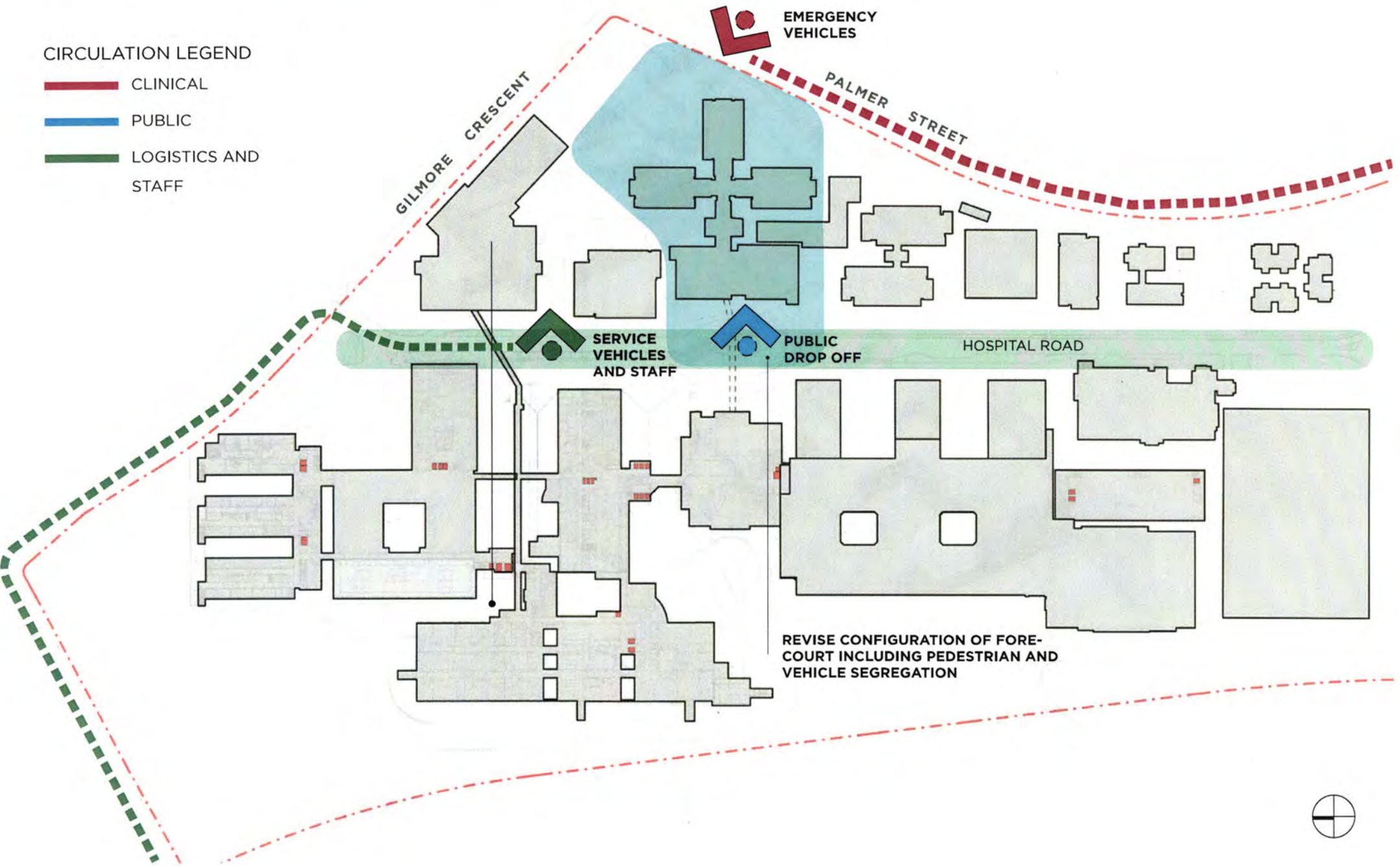
- MIXED WITH OTHER SLOWER MOVING TRAFFIC ON HOSPITAL ROAD



PLANNING OUTCOMES FACILITY ACCESS

CIRCULATION LEGEND

-  CLINICAL
-  PUBLIC
-  LOGISTICS AND STAFF

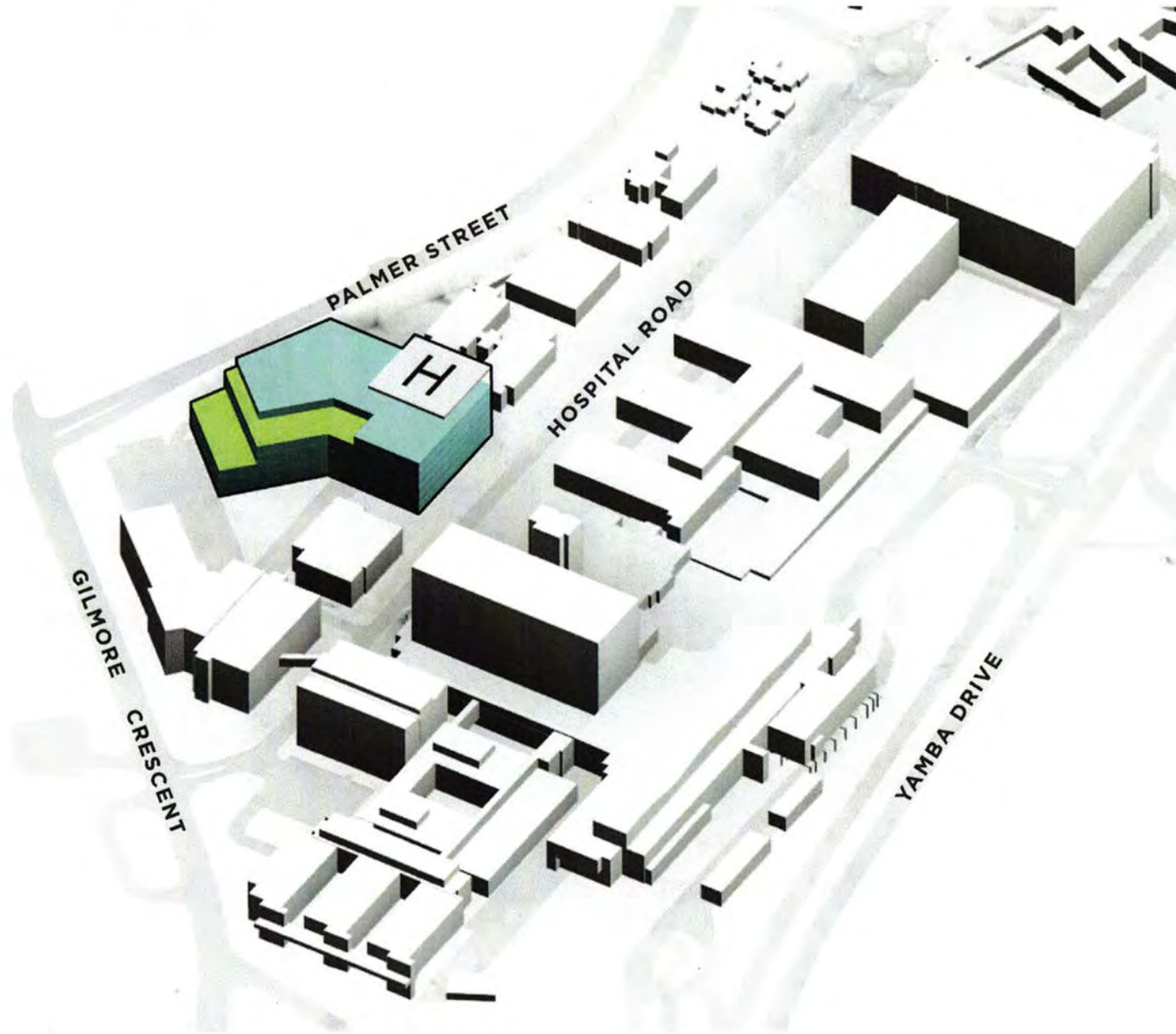


REVISE CONFIGURATION OF FORE-COURT INCLUDING PEDESTRIAN AND VEHICLE SEGREGATION



MASTERPLAN OPTIONS PRESENTATION

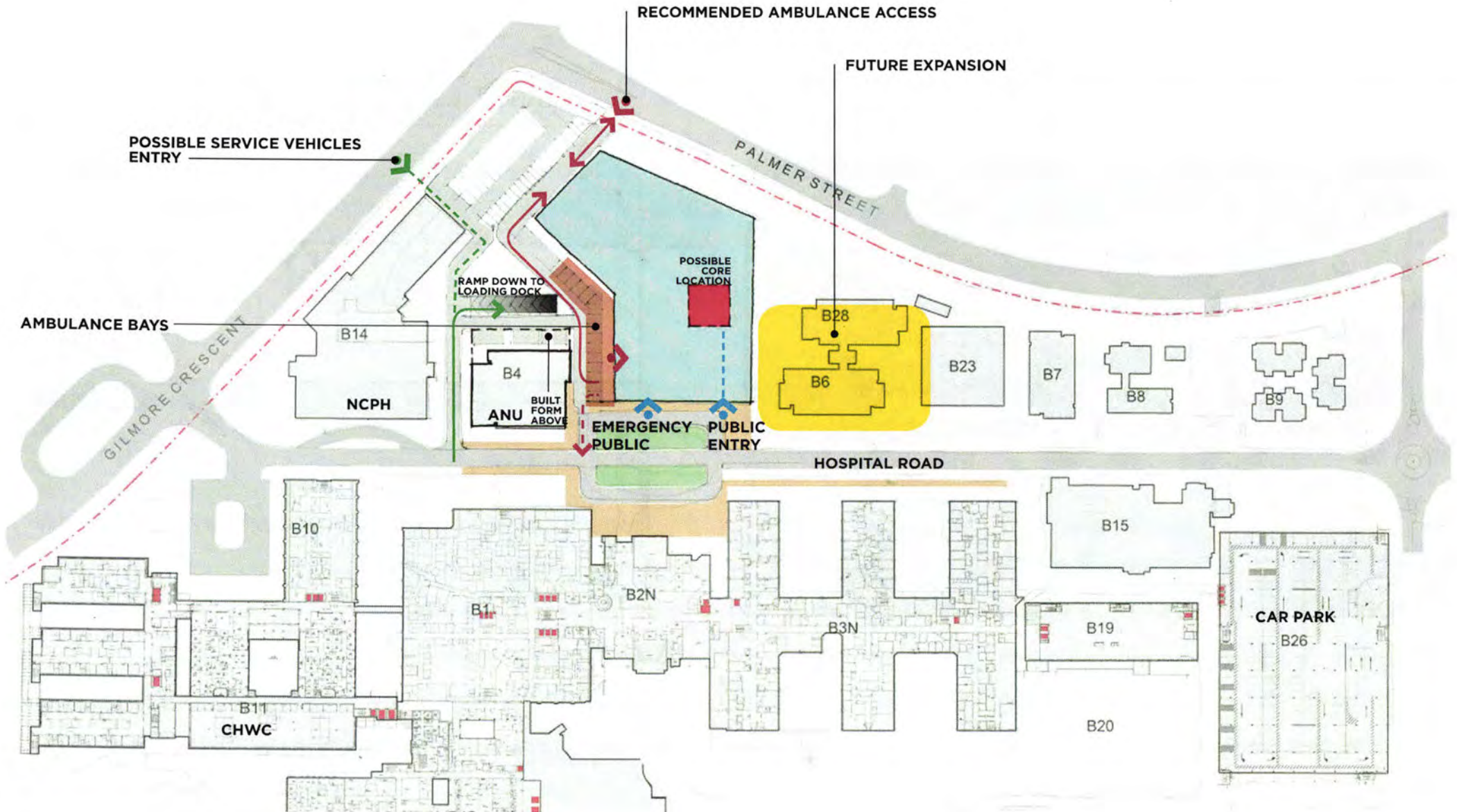
OPTION 1 - MASSING



MASTERPLAN OPTIONS PRESENTATION

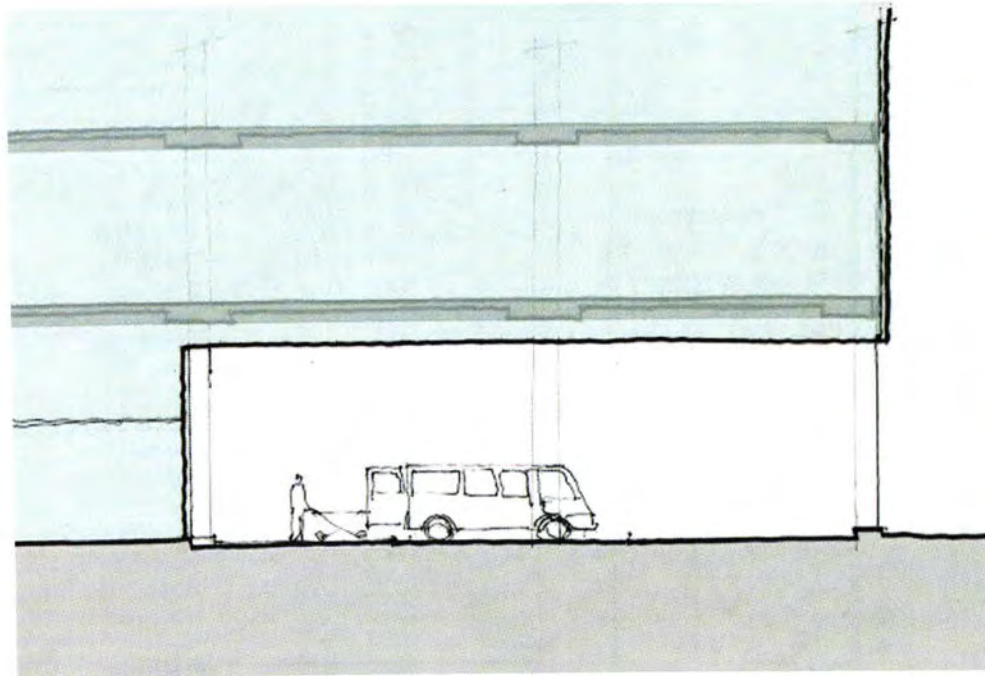
OPTION 1

LEVEL 2 - EMERGENCY



MASTERPLAN OPTIONS PRESENTATION

AMBULANCE BAYS SECTION

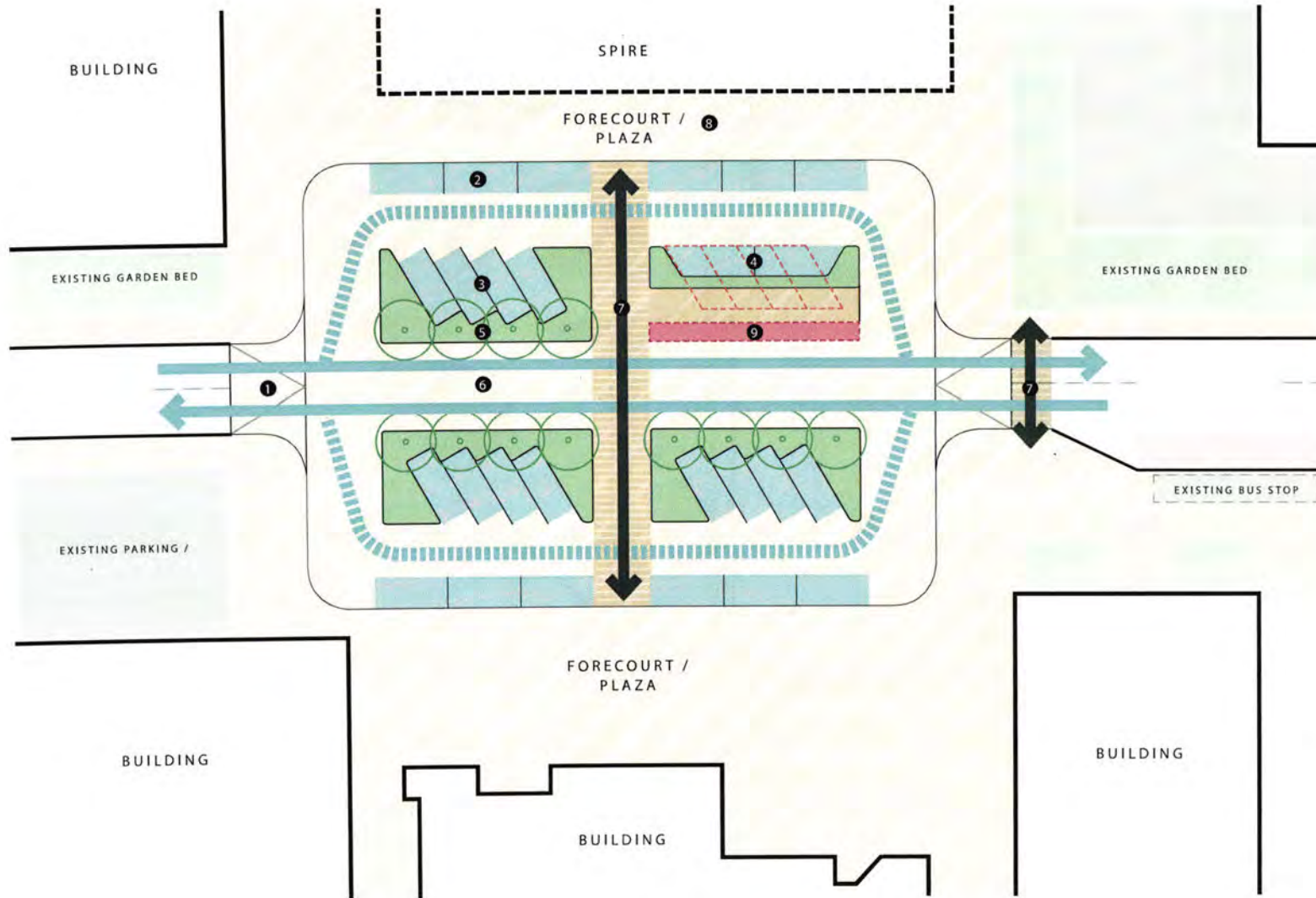


MASTERPLAN OPTIONS PRESENTATION

MAIN ENTRY FORECOURT

OXIGEN

Public Realm Option 01



Key

- 1 Raised paved threshold
- 2 Pick-up / drop-off
- 3 60° parking
- 4 Parallel parking
- 5 Garden beds and tree planting
- 6 Vehicle travel lanes
- 7 Pedestrian crossing
- 8 Forecourt / plaza
- 9 Semi-indented bus stop

Desired Character

- Civic heart
- Pedestrian slow zone
- Landscape amenity and greening
- Safe and accessible drop-off and pick-up

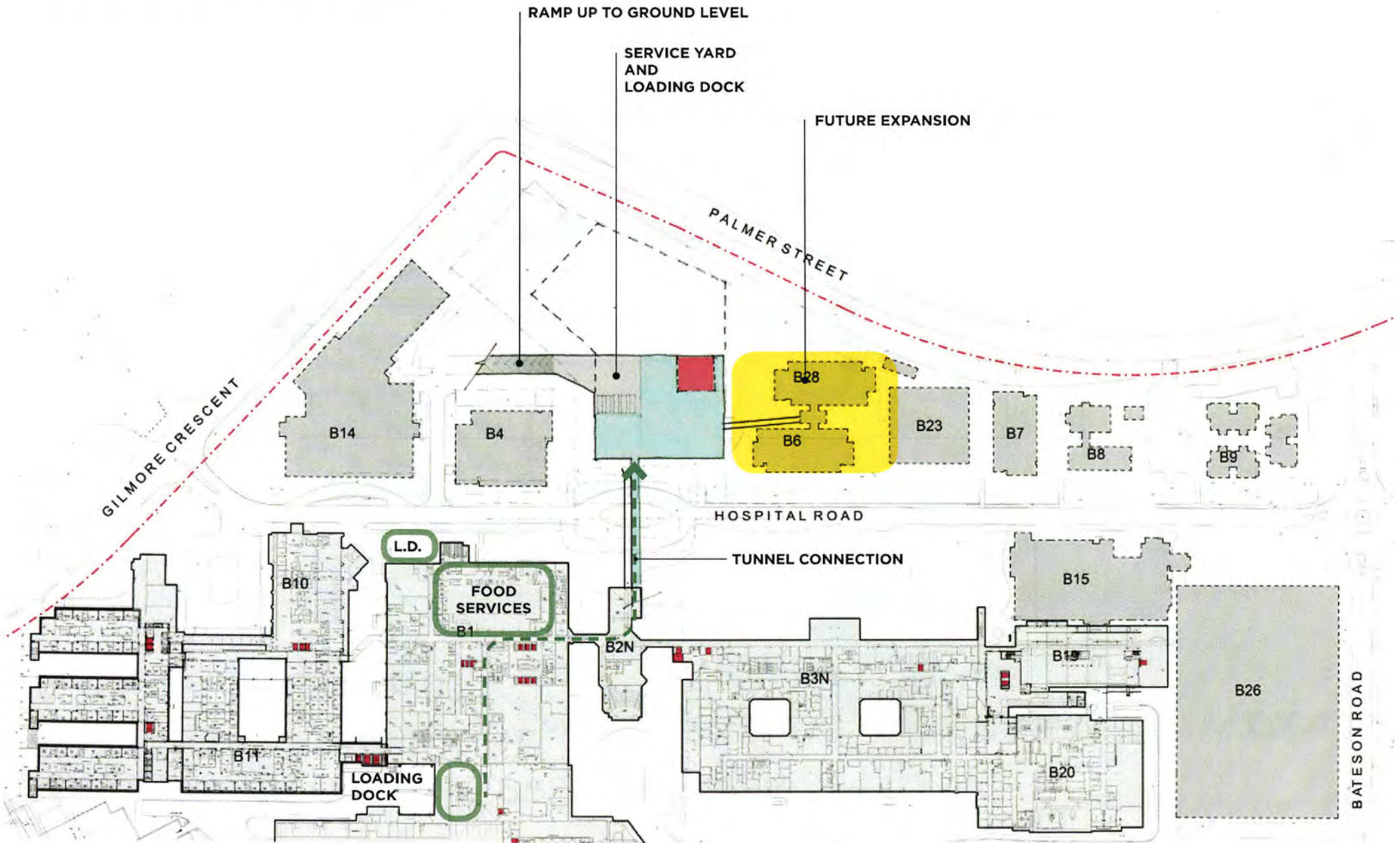
Considerations

- Increased carparking
- Reduced pedestrian safety around drop-off/pick-up, bus stop and vehicles reversing from 60° parks
- Possible requirement for bollards if the entire zone is raised with ramps at both ends
- Reduced forecourt/plaza size to accommodate car parking
- Narrower turn paths to accommodate additional parking and pick-up/drop-off

MASTERPLAN OPTIONS PRESENTATION

OPTION 1

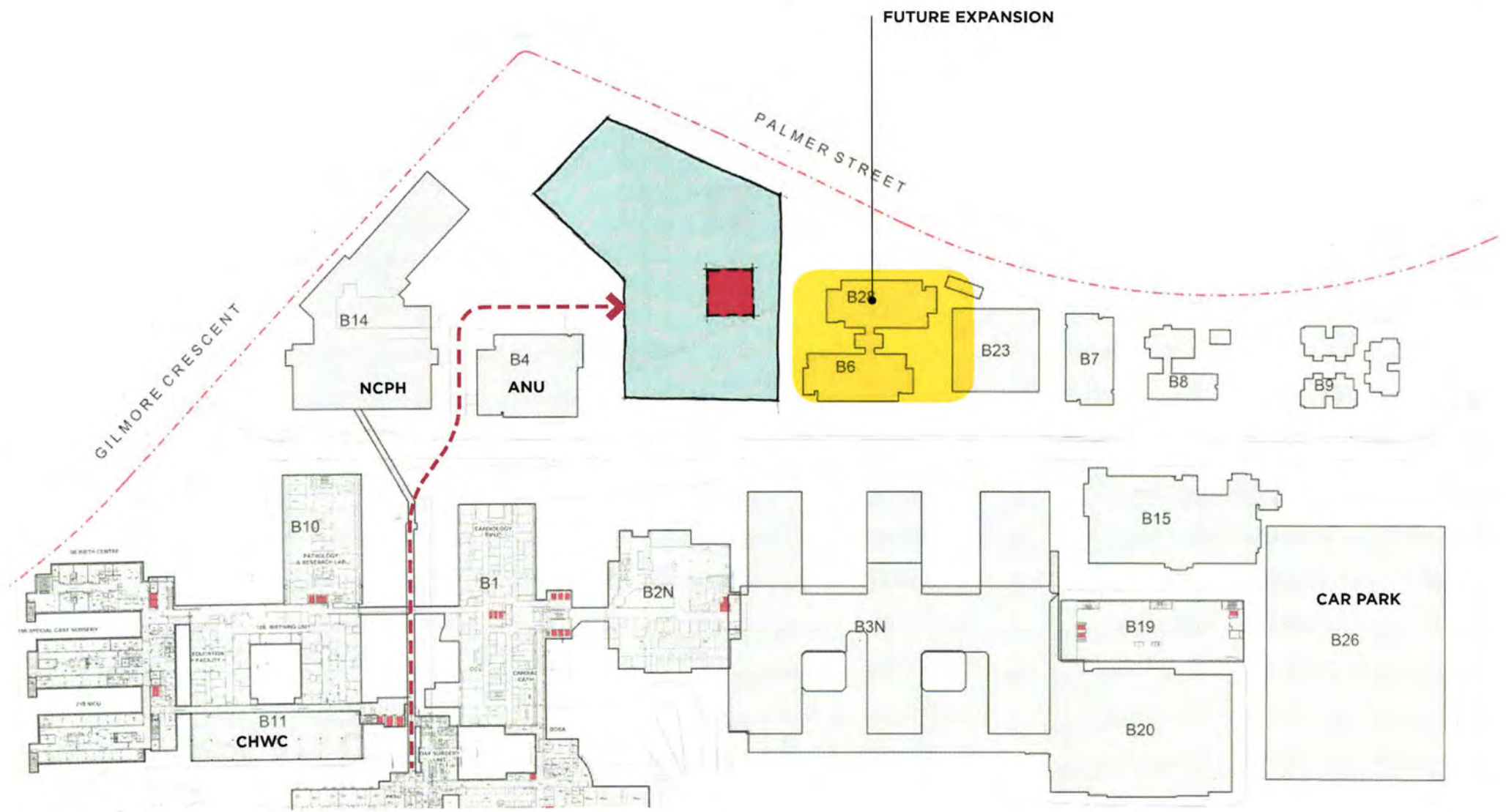
LEVEL 1 - LOGISTICS



MASTERPLAN OPTIONS PRESENTATION

OPTION 1

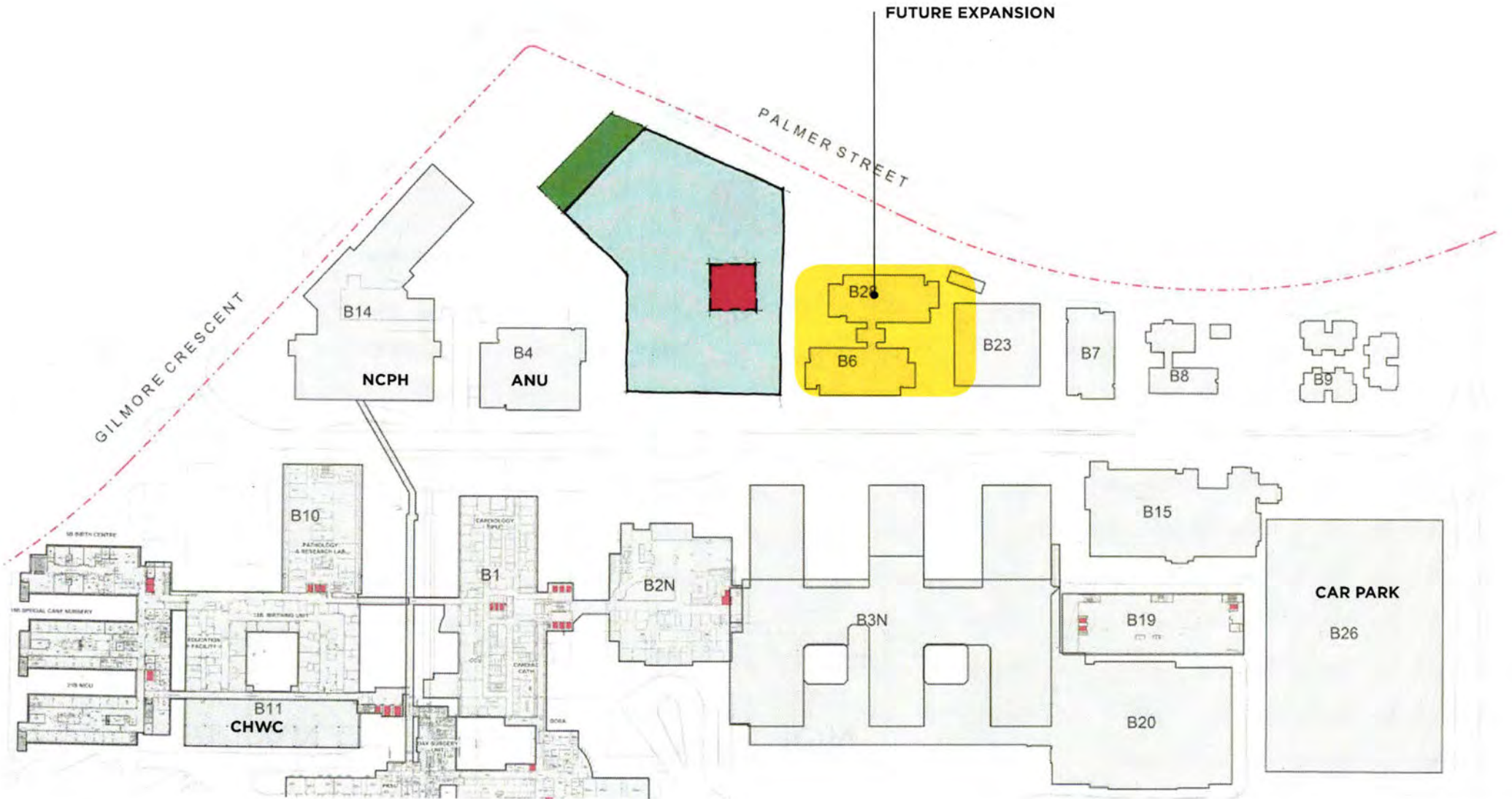
LEVELS 3 AND 4 - PERIOPERATIVE CENTRE



MASTERPLAN OPTIONS PRESENTATION

OPTION 1

LEVELS 5 AND 6 - ICU AND ACCU



Pond, Aleks (Health)

From: Lopa, Liz (Health)
Sent: Thursday, 21 November 2019 9:30 AM
To: McMullen, Stephanie (Health)
Subject: FW: NSW ambulance contacts [DLM=For-Official-Use-Only]

From: Wren, Howard
Sent: Saturday, 16 March 2019 12:56 PM
To: Lopa, Liz (Health) <Liz.Lopa@act.gov.au>
Subject: NSW ambulance contacts [DLM=For-Official-Use-Only]

Hi Liz

It was good to meet yesterday – looking forward to working with the team on this (significant) project

NSW ambulance contacts, in the first instance anyway:

[REDACTED]

[REDACTED]

Best wishes

Howard

Lopa, Liz (Health)

From: Lopa, Liz (Health)
Sent: Monday, 2 September 2019 10:25 AM
To: Evans, Kate (Health)
Subject: RE: Ambulance feedback [SEC=UNCLASSIFIED]

Hi Kate

I just realised I never replied to this! I'll contact Ambulance and organise for them to be a part of the masterplanning process.

Thanks – hope you had a good weekend

Liz

From: Evans, Kate (Health)
Sent: Thursday, 15 August 2019 3:05 PM
To: Lopa, Liz (Health) <Liz.Lopa@act.gov.au>
Subject: Ambulance feedback

UNCLASSIFIED

Hi Liz,

We met with the ACTAS two weeks ago to close off the PoC work. Howard was away, so we met with Matt Smith who is back filling his role.

Matt was very keen to have a conversation regarding the Urgent v Scheduled ambulance arrivals and departures, in particular, having two separate locations for these to separate out the cohort. As the discussion regarding this probably sits within the Master Plan, I wanted to flag this with you. I did not mention this in our interaction with Vanessa last week, but I am happy to contact her if you would prefer me directly engage.

Happy to discuss further should you wish to clarify anything.

Kind regards

Kate Evans NP

Kathleen Evans | SPIRE Clinical Liaison
 SPIRE | Major Projects Canberra | ACT Government
 T 02 5124 9668 | E kate.evans@act.gov.au
 2-6 Bowes Street, Phillip, ACT 2606 | GPO Box 825, Canberra, ACT 2601



Clinical Engagement – ACTAS

15 March, 2019 0900-1000hrs

Attendees

Howard Ren, ACTAS

Liz Lopa, Executive Group manager, Strategic Infrastructure

Brad Burch, Executive Branch Manager, Strategic Infrastructure

Kate Evans – Clinical Liaison SPIRE, Strategic Infrastructure

Sliver Thomas and Handley

Discussion

- Scope of Project
- Proof of concept Design
- Potential route of Ambulance/Emergency access

Discussion Points

- Hardstand
 - Size
 - Location
 - Space
 - Coverage – over bay
 - Emergency vehicle overflow
 - Decontamination
- Non urgent ambulance/transfer access point/hardstand
- HR stated 0.5% of ambulance service transfers are urgent (most originate from the hospital or nearby), consideration is more towards urgent departure from the hospital not arrival. Need to consider dedicated signal control for departures
- Role delineation impacts on ACTAS/NSWAS activities. Any changes in role delineation result in changes to traffic. For consideration

Action Items

- Further meeting with ACTAS as we progress into design phase
- HR will liaise with NSWAS