



**ACT**  
Government  
Health

Ref FOI18-69

Dear [REDACTED]

### **Freedom of Information Request – FOI18-69**

I refer to your application received by ACT Health on 9 August 2018 in which you sought access to information under the *Freedom of Information Act 2016* (the FOI Act).

In your application you have requested:

*“-internal communication between the dates of February 25 and March 26 2018 - including emails, memos, minutes, text/whatsapp messages - between Nicole Feely, Shaun Strachan.*

*- internal communication between the dates of February 25 and March 26 2018 - including emails, memos, minutes, text/whatsapp messages - between Meegan Fitzharris and Nicole Feely.*

*-internal communication between the dates of February 25 and March 26 2018 - including emails, memos, minutes, text/whatsapp messages - between Meegan Fitzharris and Shaun Strachan.”*

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

ACT Health was required to provide a decision on your access application by 6 September 2018.

#### Decision on access

I can inform you that in response to your request, 3 documents have been identified by ACT Health within the scope of your request.

The release of the documents is outlined in the Schedule of documents attached.

#### Charges

Processing charges are not applicable to this request.

### Online publishing – disclosure log

Under section 28 of the Act, ACT Health maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you in response to your access application will be published in the ACT Health disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

### Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

Via email: [ACTFOI@ombudsman.gov.au](mailto:ACTFOI@ombudsman.gov.au).

### ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Level 4, 1 Moore St  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
<http://www.acat.act.gov.au/>

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on 6205 1340 or email [HealthFOI@act.gov.au](mailto:HealthFOI@act.gov.au).

Yours sincerely



Karen Doran  
**Deputy Director-General**  
Corporate


30 August 2018

## FREEDOM OF INFORMATION REQUEST SCHEDULE

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <http://www.health.act.gov.au/public-information/consumers/freedom-information>

NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	File No
	<p><b>"-internal communication between the dates of February 25 and March 26 2018 - including emails, memos, minutes, text/whatsapp messages - between Nicole Feely, Shaun Strachan</b></p> <p><b>- internal communication between the dates of February 25 and March 26 2018 - including emails, memos, minutes, text/whatsapp messages - between Meegan Fitzharris and Nicole Feely.</b></p> <p><b>-internal communication between the dates of February 25 and March 26 2018 - including emails, memos, minutes, text/whatsapp messages - between Meegan Fitzharris and Shaun Strachan"</b></p>	FOI18/69

Ref No	No of Folios	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1 - 2	E-mail from Nicole Feely to Meegan Fitzharris	26 February 2018	Full release		Yes
2	3-4	E-mail with letter attachment from Shaun Strachan to Nicole Feely	27 February 2018	Full release		Yes

3	5	E-mail from Nicole Feely to Shaun Strachan	7 March 2018	Full release		Yes
Total No of Docs						
3						

## Stevenson, Nicole (Health)

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**From:** Feely, Nicole (Health)  
**Sent:** Monday, 26 February 2018 7:33 PM  
**To:** Fitzharris, Meegan  
**Subject:** Fwd: Good news for WYC Community Program [SEC=UNCLASSIFIED]

As discussed

Nicole Feely  
 Director General  
 ACT Health  
 02 6205 0823



Begin forwarded message:

**From:** "Bone, Chris (Health)" <Chris.Bone@act.gov.au>  
**Date:** 25 February 2018 at 5:21:41 pm AEDT  
**To:** "Feely, Nicole (Health)" <Nicole.Feely@act.gov.au>  
**Subject:** FW: Good news for WYC Community Program [SEC=UNCLASSIFIED]

More pockets of good work. This appears to be a significant improvement on the previous survey.  
 Chris

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**From:** Chatham, Elizabeth (Health)  
**Sent:** Wednesday, 7 February 2018 5:33 PM  
**To:** Blumer, Shari (Health) <Shari.Blumer@act.gov.au>; Brims, Felicity (Health) <Felicity.Brimms@act.gov.au>; Carlisle, Hazel (Health) <Hazel.Carlisle@act.gov.au>; Chaudhari, Tejasvi (Health) <Tejasvi.Chaudhari@act.gov.au>; Cleary, Donna (Health) <Donna.Cleary@act.gov.au>; Colliver, Deborah (Health) <Deborah.Colliver@act.gov.au>; Davis, Deborah (Health) <Deborah.Davis@act.gov.au>; Faichney, Karen (Health) <Karen.Faichney@act.gov.au>; Kecskes, Zsuzsoka (Health) <Zsuzsoka.Kecskes@act.gov.au>; Kent, Alison (Health) <Alison.Kent@act.gov.au>; Lang, Samantha (Health) <Samantha.Lang@act.gov.au>; Lim, Boon (Health) <Boon.Lim@act.gov.au>; Long, Christine (Health) <Christine.Long@act.gov.au>; Maher, Penny (Health) <Penny.Maher@act.gov.au>; Mitchell, Anne (Health) <Anne.Mitchell@act.gov.au>; O'Neill, Cathy (Health) <Cathy.O'Neill@act.gov.au>; Peek, Michael (Health) <Michael.Peek@act.gov.au>; Porteous, Alison (Health) <Alison.Porteous@act.gov.au>; Robson, Stephen (Health) <Stephen.Robson@act.gov.au>; Sansum, Catherine (Health) <Catherine.Sansum@act.gov.au>; Susanna, Syienny (Health) <Syienny.Susanna@act.gov.au>; Thomas, Kay (Health) <Kay.Thomas@act.gov.au>; Warwick, Linda (Health) <Linda.Warwick@act.gov.au>; Warylo, Melissa (Health) <Melissa.Warylo@act.gov.au>  
**Cc:** Bone, Chris (Health) <Chris.Bone@act.gov.au>; McLeod, Margaret (Health) <Margaret.McLeod@act.gov.au>; Fletcher, Jeffery (Health) <Jeffery.Fletcher@act.gov.au>; Taylor, Ric (Health) <Ric.Taylor@act.gov.au>; Murkin, Jane (Health) <Jane.Murkin@act.gov.au>; Hammat, Janine (Health) <Janine.8.Hammat@act.gov.au>  
**Subject:** Good news for WYC Community Program [SEC=UNCLASSIFIED]

Dear All,

The below dot points are some high-level positive results from a recent cultural survey done in the WYC Community Program

- 105 people responded of a possible 167;
- 88% agreed they would recommend WYCCHP as a 'good place to work' (52% agreed in 2015);
- 93% agreed they would recommend WYCCHP as 'the best choice if they required the type of care we provide' (78% agreed in 2015);
- 72% agreed there is a strong sense of success and achievement – 'Things are getting better all the time' (23% agreed in 2015);
- 83% agreed there is a strong sense of purpose and direction (34% agreed in 2015);
- 73% agreed that 'my workplace is free from bullying' (55% agreed in 2015 and consequently managers did a refresh in the RED framework); and
- 88% agreed they would rate the culture of their team positively'.

While this survey has also drawn attention to some opportunities and challenges for us to follow up, I think that Christine, her senior staff team and staff in that program should be very proud of these results. I feel proud.

Well done all. The improvements since the 2015 all staff survey are impressive. Keep up the good work.

Many Thanks Liz Chatham

### **Elizabeth Chatham**

Executive Director Division of Women, Youth & Children

Building 11, Level 2, Block F, WY&C, Garran ACT 2605  
PO Box 11, Woden, ACT, 2606

Phone: 02 6174 7389 | E-mail: [elizabeth.chatham@act.gov.au](mailto:elizabeth.chatham@act.gov.au)

Personal Assistant: Shari Blumer | [shari.blumer@act.gov.au](mailto:shari.blumer@act.gov.au)

Care ▲ Excellence ▲ Collaboration ▲ Integrity

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**Stevenson, Nicole (Health)**

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**From:** Griffiths, Narelle on behalf of Strachan, Shaun  
**Sent:** Tuesday, 27 February 2018 2:55 PM  
**To:** Feely, Nicole (Health)  
**Cc:** Doran, Karen (Health); DGAHealth; Douglas, Nerida (Health)  
**Subject:** SMS Procurement Reform Program - Stage 2 [DLM=For-Official-Use-Only]  
**Attachments:** Letter - SMS Procurement Reform Program - Stage 2 - Health.pdf; Directorate Briefing Pack - SMS Stage 2 Initiation - KPMG.pdf

*Acknowledged. Sent to Corporate to request that Karen Doran represent the DG at the requested meeting. VDM 28/2/2018*

Dear Nicole

Please find attached correspondence from Shaun Strachan, Deputy Under Treasurer, Commercial Services and Infrastructure regarding the SMS Procurement Reform Program, Stage 2.

Kind regards

**Narelle Griffiths | Executive Support**

**Shaun Strachan, Deputy Under Treasurer, Commercial Services and Infrastructure**

Phone: 02 6207 5881 | Email: [narelle.griffiths@act.gov.au](mailto:narelle.griffiths@act.gov.au)

Chief Minister, Treasury and Economic Development Directorate | ACT Government

Level 2, Canberra Nara Centre 1 Constitution Avenue Canberra ACT 2601 | GPO Box 158 Canberra ACT 2601

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**ACT**  
Government

Chief Minister, Treasury and  
Economic Development

Ref:

To: Director-General, Health Directorate

## SMS Procurement Reform Program – Stage 2

Dear Nicole,

In 2015 Cabinet approved the Smart Modern Strategic Procurement Reform Program (SMS Program) for implementation across the 2015 to 2018 financial years. Collectively the SMS initiatives resulted in Territory savings of \$10.5 million over the 2015-16 and \$14.5 million over the 2016-17 financial years.

In 2017, Cabinet approved an extension to the SMS Program (SMS Stage 2) to be implemented across the 2019 to 2021 financial years.

CMTEDD has engaged KPMG to conduct a desktop analysis of General Ledger data to identify potential procurement opportunities for Stage 2 of the Program. KPMG have also interviewed Executives from Shared Services, Procurement and Capital Works to identify opportunities that might improve the delivery of Corporate Services to Directorates.

The SMS Program Office along with myself are seeking to share the insights gained and validate preliminary findings from the KPMG analysis with relevant stakeholders in your Directorate and gain a better understanding of your Directorate's vision for the future of Corporate Services and any initiatives you may be considering or have in progress.

To facilitate this engagement, I would like to schedule a one hour meeting with yourself, or with a key representative of the Health Directorate executive, a representative of Shared Services and KPMG in the week commencing 26 February 2018. Narelle Griffiths from my office will be contacting you to schedule this meeting.

An agenda and relevant material will be forwarded ahead of the meeting.

We look forward to working with you and your team to deliver the Governments SMS Stage 2 agenda.

Yours sincerely

Shaun Strachan  
Deputy Under Treasurer

Commercial Services and Infrastructure

23<sup>rd</sup> February 2018



**Stevenson, Nicole (Health)**

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**From:** Feely, Nicole (Health)  
**Sent:** Wednesday, 7 March 2018 4:45 PM  
**To:** Strachan, Shaun  
**Cc:** Doran, Karen (Health); Jones, Greg; Thomas, Rowena; Browne, Lyn (Health); Dal Molin, Vanessa (Health)  
**Subject:** Re: Meeting with ACT Health / Worksafe [SEC=UNCLASSIFIED, DLM=Sensitive]

Ok - I have been briefed by Dave Pheffer but happy to catch up for an update - by phone if we can't coordinate

Nicole Feely  
Director General  
ACT Health  
02 6205 0823



On 7 Mar 2018, at 1:20 pm, Strachan, Shaun <[Shaun.Strachan@act.gov.au](mailto:Shaun.Strachan@act.gov.au)> wrote:

Dear Nicole, Karen,

I would like to organise a time for Greg and I to meet with you preferably next week to advise you on upcoming developments regarding the Worksafe investigation impacting UCRH.

As this matter is sensitive we would appreciate briefing you in person.

I'll have my ea. contact your office to make a suitable time for us to meet with you.

Please do not hesitate to give me a call should you have any questions in advance.

Sincerely,

**Shaun Strachan, A/g Deputy Under Treasurer, Commercial Services and Infrastructure**

Phone: 02 6207 1001 | Email: [shaun.strachan@act.gov.au](mailto:shaun.strachan@act.gov.au)

Chief Minister, Treasury and Economic Development Directorate | ACT Government

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