

Our reference: CHS23-24.40



Dear 

### DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by Canberra Health Services (CHS) on **Wednesday 21 February 2024**.

This application requested access to:

'I am advised that a comprehensive review of the operations of the nurse led walk-in centres was undertaken in 2013. Under the FOI Act I would like to be supplied with:

- a) any report regarding the review of the existing nurse walk-in centres undertaken in 2013.
- b) any report of any subsequent similar review into the operations of the 5 nurse led walk-in centres that was undertaken after the 2013 review.'

I am an Information Officer appointed by the Chief Executive Officer of Canberra Health Services (CHS) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. CHS was required to provide a decision on your access application by **Monday 22 April 2024**.

#### Decisions

CHS does not hold information relevant to the scope of your application, being reports regarding the review of nurse led walk-in centres in 2013 or subsequently, in accordance with section 35(1)(b) of the FOI Act.

An Independent evaluation of the nurse-led ACT Health Walk-in Centre by the Australian Primary Health Care Research Institute was performed in 2011. The report regarding this evaluation is publicly available and can be found at the following link:

[https://nceph.anu.edu.au/files/ACTHealthWalk-inCentreReport\\_0.pdf](https://nceph.anu.edu.au/files/ACTHealthWalk-inCentreReport_0.pdf).

#### Charges

Processing charges are not applicable to this request.

#### Disclosure Log

Under section 28 of the FOI Act, CHS maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

### **Ombudsman review**

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601  
Via email: [ACTFOI@ombudsman.gov.au](mailto:ACTFOI@ombudsman.gov.au)  
Website: [ombudsman.act.gov.au](http://ombudsman.act.gov.au)

### **ACT Civil and Administrative Tribunal (ACAT) review**

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Allara House  
15 Constitution Avenue  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
<http://www.acat.act.gov.au/>

### **Further assistance**

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email [HealthFOI@act.gov.au](mailto:HealthFOI@act.gov.au).

Yours sincerely



Melissa O'Brien  
**Executive Director**  
Cancer and Ambulatory Support

20 March 2024