

Our reference: CHSFOI23-24.33



DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by Canberra Health Services (CHS) on **Tuesday 19 December 2023**.

This application requested access to:

'I'm writing to request all documents prepared in relation to providing a media statement to The Canberra Times on Wednesday, December 13 2023 regarding WorkSafe issuing a summons to Canberra Health Services.'

This request includes draft responses and correspondence relating to the request.'

I am an Information Officer appointed by the Chief Executive Officer of Canberra Health Services (CHS) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. CHS was required to provide a decision on your access application by **Thursday 8 February 2024**.

I have identified 17 documents holding the information within scope of your access application. These are outlined in the schedule of documents included at <u>Attachment A</u> to this decision letter.

Decisions

I have decided to:

- grant full access to 13 documents; and
- grant partial access to 4 documents.

My access decisions are detailed further in the following statement of reasons and the documents released to you are provided as <u>Attachment B</u> to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act;
- The contents of the documents that fall within the scope of your request;
- The Human Rights Act 2004.

Full Access

I have decided to grant full access to the documents and references 11-14.

Partial Access

I have decided to grant full access to the documents and references 1-10 and 15-17.

Public Interest Factors Favouring Disclosure

The following factors were considered relevant in favour of the disclosure of the documents:

- Schedule 2, 2.1 (a)(i) promote open discussion of public affairs and enhance the government's accountability; and
- Schedule 2, 2.1 (a)(iii) inform the community of the government's operations, including the
 policies, guidelines and codes of conduct followed by the government in its dealings with
 members of the community.

Public Interest Factors Favouring Non-Disclosure

The following factors were considered relevant in favour of the non-disclosure of the documents:

• Schedule 2, 2.2 (a)(ii) prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004

On balance, the factors favouring disclosure were outweighed by the factors favouring non-disclosure as the redacted information is comprised of personal information such as names and mobile numbers of non-government employees and mobile numbers and photos of ACT-Government employees. Therefore, I determined the information identified is contrary to the public interest and I have decided not to disclose this information.

Charges

Processing charges are not applicable to this request.

Disclosure Log

Under section 28 of the FOI Act, CHS maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman GPO Box 442 CANBERRA ACT 2601

Via email: ACTFOI@ombudsman.gov.au

Website: ombudsman.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal

Allara House 15 Constitution Avenue GPO Box 370 Canberra City ACT 2601 Telephone: (02) 6207 1740 http://www.acat.act.gov.au/

Further assistance

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email HealthFOI@act.gov.au.

Yours sincerely

David Jean

Executive Branch Manager

Strategic Communication and Engagement

25 January 2024



FREEDOM OF INFORMATION SCHEDULE OF DOCUMENTS

Please be aware that under the Freedom of Information Act 2016, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: http://www.health.act.gov.au/public-information/consumers/freedom-information

APPLICANT NAME	WHAT ARE THE PARAMETERS OF THE REQUEST	FILE NUMBER	
	'I'm writing to request all documents prepared in relation to providing a media statement to The Canberra Times on Wednesday, December 13 2023 regarding WorkSafe issuing a summons to Canberra Health Services. This request includes draft responses and correspondence relating to the request.'	CHSFOI23-24.33	

Ref Number	Page Number	Description	Date	Status Decision	Factor	Open Access release status
1.	01 - 02	Email - FW FOE RESPONSE - Media inquiry WorkSafe and Dhulwa	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
2.	03 - 07	Email - RE Media inquiry WorkSafe and Dhulwa	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
3.	08 - 10	Email - FW FOE RESPONSE - Media inquiry WorkSafe and Dhulwa	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
4.	11 - 17	Email - RE Media inquiry WorkSafe and Dhulwa	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES

5.	18 - 19	Email - Re FOR APPROVAL Media inquiry WorkSafe and Dhulwa	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
6.	20 - 21	Email - FW Media inquiry WorkSafe and Dhulwa	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
7.	22 - 23	Email - FW Media inquiry WorkSafe and Dhulwa	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
8.	24 - 26	Email - FW FOR APPROVAL Media inquiry WorkSafe and Dhulwa	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
9.	27 - 29	Email - RE Media inquiry WorkSafe and Dhulwa	Multiple	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
10.	30	Microsoft Teams Screenshot 01	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
11.	31	Microsoft Teams Screenshot 02	12 December 2023	Full Release		YES
12.	32	Text Messages 01	12 December 2023	Full Release		YES
13.	33	Text Messages 02	12 December 2023	Full Release		YES
14.	34	Text Messages 03	12 December 2023	Full Release		YES
15.	35	Text Messages 04	12 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
16.	36	Text Messages 05	13 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
17.	37	Text Messages 06	13 December 2023	Partial Release	Schedule 2, 2.2(a)(ii) Privacy	YES
		Total Nun	nber of Documents		·	

From: CHS ED MHJHADS

Sent: Tuesday, 12 December 2023 1:45 PM

To: CEOHealth

Subject: FW: FOE RESPONSE - Media inquiry: WorkSafe and Dhulwa

Importance: High

OFFICIAL

HI Team,

Checking if you have received any communication from Worksafe

Kel

From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 12:52 PM

To: CHS ED MHJHADS < CHSEDMHJHADS@act.gov.au>; Canberra Health Services Work Health Safety

<CHS.WorkHealthSafety@act.gov.au>

Cc: Canberra Health Services People and Culture <CHSPeople-Culture@act.gov.au>; Doyle, Tom (Health)

<Tom.Doyle@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Jean, David (Health)

<David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; CHS, DCEO <CHSDCEO@act.gov.au>

Subject: FOE RESPONSE - Media inquiry: WorkSafe and Dhulwa

Importance: High

OFFICIAL

Hi MHJHADS and WHS team,

Please see below a media enquiry for response back to the journo (including clearances) by COB today. Apologies, I thought this had been sent to you sooner.

Can you please provide info on the below? Please call if that's easier.

Kind Regards

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

Canberra Health Services acknowledges the Ngunnawal people as traditional custodians of the ACT and recognises any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and contribution to the life of this region.



From:

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHSmedia@act.gov.au>

Subject: Media inquiry: WorkSafe and Dhulwa

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. Learn why this is important

Hi team,

and I have heard about CHS facing a summons from WorkSafe from multiple Please see some questions below. people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,

Journalist **Australian Community Media**

W www.canberratimes.com.au

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From: Flynn, Annaliesha (Health)

Sent: Tuesday, 12 December 2023 2:44 PM

To: Williams, Gareth (Health); Griffiths, Narelle (Health); Canberra Health Services Media; Canberra

Health Services Work Health Safety

Cc: Guthrie, Daniel (Health)

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL



From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 2:42 PM

To: Flynn, Annaliesha (Health) < Annaliesha. Flynn@act.gov.au>; Griffiths, Narelle (Health)

<Narelle.Griffiths@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Canberra Health Services

Work Health Safety < CHS. WorkHealth Safety@act.gov.au> Cc: Guthrie, Daniel (Health) < Daniel. Guthrie@act.gov.au>

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Ah legal liaison, no probs, I'll give Simon a call.

Cheers

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | <u>canberrahealthservices.act.gov.au</u>

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From: Flynn, Annaliesha (Health) < Annaliesha. Flynn@act.gov.au>

Sent: Tuesday, December 12, 2023 2:40 PM

To: Williams, Gareth (Health) < Gareth.Williams@act.gov.au; Griffiths, Narelle (Health)

< <u>Narelle.Griffiths@act.gov.au</u>>; Canberra Health Services Media < <u>CHSmedia@act.gov.au</u>>; Canberra Health Services

Work Health Safety < CHS. WorkHealthSafety@act.gov.au > Cc: Guthrie, Daniel (Health) < Daniel.Guthrie@act.gov.au > Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi Gareth,

So sorry I should have been more specific, it stands for the Insurance and Legal Liaison Unit.

Insurance and Legal Liaison Unit on 5124 9548 or 5124 9543 or CHS.ILLU@act.gov.au

WHS are not aware of any WorkSafe Notices issued to CHS relating to Dhulwa since 1 Nov 2023

Many thanks

Annaliesha

From: Williams, Gareth (Health) < Gareth.Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 2:25 PM

To: Flynn, Annaliesha (Health) < Annaliesha. Flynn@act.gov.au>; Griffiths, Narelle (Health)

<Narelle.Griffiths@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Canberra Health Services

Work Health Safety < CHS.WorkHealthSafety@act.gov.au > Cc: Guthrie, Daniel (Health) < Daniel.Guthrie@act.gov.au >

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Thanks Annaliesha,

Sorry for my ignorance – ILLU team stands for what?

Also just confirming you're not aware of any WorkSafe notices issued to Dhulwa in the last few weeks, let's say since 1 November?

I've also left a message with the journo saying that I need a bit more information to their questions – have not heard back yet.

Kind Regards

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Flynn, Annaliesha (Health) < Annaliesha. Flynn@act.gov.au>

Sent: Tuesday, December 12, 2023 2:20 PM

To: Griffiths, Narelle (Health) < Narelle.Griffiths@act.gov.au>; Williams, Gareth (Health)

<Gareth.Williams@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Canberra Health Services

Work Health Safety < CHS.WorkHealthSafety@act.gov.au > Cc: Guthrie, Daniel (Health) < Daniel.Guthrie@act.gov.au > Subject: FW: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi all,

It would be best to confirm this with the ILLU team as they are dealing with the GSO in supporting CHS and any staff with legal advice.

WHS doesn't have any knowledge of any recent workSafe summons.

Many thanks

Annaliesha

From: Griffiths, Narelle (Health) < Narelle.Griffiths@act.gov.au > On Behalf Of Canberra Health Services People and

Culture

Sent: Tuesday, December 12, 2023 1:41 PM

To: Flynn, Annaliesha (Health) < Annaliesha.Flynn@act.gov.au>

Subject: FW: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

From: Canberra Health Services Media < CHSmedia@act.gov.au>

Sent: Tuesday, December 12, 2023 1:40 PM

To: Doyle, Tom (Health) < <u>Tom.Doyle@act.gov.au</u>>; Canberra Health Services People and Culture < <u>CHSPeople-</u>

Culture@act.gov.au>; CHS ED MHJHADS < CHSEDMHJHADS@act.gov.au>

Cc: Jean, David (Health) < <u>David.Jean@act.gov.au</u>>; Canberra Health Services Media < <u>CHSmedia@act.gov.au</u>>

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hey Tom,

I already emailed about this. Am waiting on a call back from the journo for more info.

Cheers

Gareth Williams | Director, Media

Mobile

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Doyle, Tom (Health) < Tom.Doyle@act.gov.au>

Sent: Tuesday, December 12, 2023 1:34 PM

To: Canberra Health Services People and Culture < CHSPeople-Culture@act.gov.au >; CHS ED MHJHADS

<CHSEDMHJHADS@act.gov.au>

Cc: Jean, David (Health) < David.Jean@act.gov.au>; Canberra Health Services Media < CHSmedia@act.gov.au>

Subject: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hey teams

Do you know if WorkSafe has issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?

Journo is wanting to know by COB today.

Feel free to give me a buzz.

~ Tom

From:

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHSmedia@act.gov.au>

Cc: Alana

Subject: Media inquiry: WorkSafe and Dhulwa

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. Learn why this is important

Hi team,

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,

Journalist
Australian Community Media

M

W www.canberratimes.com.au

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From: Jean, David (Health)

Sent: Tuesday, 12 December 2023 3:14 PM

To: Williams, Gareth (Health); Smitham, Kalena (Health)

Subject: FW: FOE RESPONSE - Media inquiry: WorkSafe and Dhulwa

Importance: High

OFFICIAL

Looping Kalena in

David Jean | Executive Branch Manager

Phone:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 12:52 PM

To: CHS ED MHJHADS < CHSEDMHJHADS@act.gov.au>; Canberra Health Services Work Health Safety

<CHS.WorkHealthSafety@act.gov.au>

Cc: Canberra Health Services People and Culture < CHSPeople-Culture@act.gov.au>; Doyle, Tom (Health) < Tom.Doyle@act.gov.au>; Canberra Health Services Media < CHSmedia@act.gov.au>; Jean, David (Health)

<David.Jean@act.gov.au>; CHS COO <CHSCOO@act.gov.au>; CHS, DCEO <CHSDCEO@act.gov.au>

Subject: FOE RESPONSE - Media inquiry: WorkSafe and Dhulwa

Importance: High

OFFICIAL

Hi MHJHADS and WHS team,

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Can you please provide info on the below? Please call if that's easier.

Kind Regards

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Lucy Bladen < l.bladen@canberratimes.com.au>

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHSmedia@act.gov.au > Cc: Alana Tindale < lanie.tindale@canberratimes.com.au >

Subject: Media inquiry: WorkSafe and Dhulwa

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Hi team,

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

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- · If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,

Journalist Australian Community Media

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From: Williams, Gareth (Health)

Sent: Tuesday, 12 December 2023 5:21 PM **To:** Stevenson, Nic (Health); CEOHealth

Cc: Jean, David (Health); Canberra Health Services Media

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Thanks Nic!

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Stevenson, Nic (Health) < Nic.Stevenson@act.gov.au>

Sent: Tuesday, December 12, 2023 5:20 PM

To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>; CEOHealth <CEOHealth@act.gov.au>

Cc: Jean, David (Health) <David.Jean@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>

Subject: RE: Media inquiry: WorkSafe and Dhulwa

Hi Gareth

Happy for this to go.

Thanks

Nic

From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 5:01 PM

To: CEOHealth < CEOHealth@act.gov.au >; Stevenson, Nic (Health) < Nic.Stevenson@act.gov.au >

Cc: Jean, David (Health) < David. Jean@act.gov.au >; Canberra Health Services Media < CHSmedia@act.gov.au >

Subject: FW: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi Nic and CEO team,

Cleared by Kalena. You want to clear too?

Questions

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

Proposed response

Canberra Health Services is not aware of any summons, notices or requests for information issued to Canberra Health Services or Dhulwa Mental Health Unit by WorkSafe ACT recently.

We do not have oversight over correspondence that WorkSafe ACT may directly issue to team members. This would be for individual team members or WorkSafe ACT to advise if it has occurred, if they choose.

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Smitham, Kalena (Health) < Kalena.Smitham@act.gov.au>

Sent: Tuesday, December 12, 2023 4:57 PM

To: Williams, Gareth (Health) < Gareth.Williams@act.gov.au>

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Yes all good.

From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 4:31 PM

To: Smitham, Kalena (Health) < Kalena.Smitham@act.gov.au>

Cc: Jean, David (Health) < <u>David.Jean@act.gov.au</u>>; Canberra Health Services Media < <u>CHSmedia@act.gov.au</u>>; CHS

ED MHJHADS < CHSEDMHJHADS@act.gov.au; Canberra Health Services Work Health Safety < CHS.WorkHealthSafety@act.gov.au; Canberra Health Services People and Culture < CHSPeople-size: services People <a href="mailto:chsedulin:center-siz

<u>Culture@act.gov.au</u>>; Flynn, Annaliesha (Health) < <u>Annaliesha.Flynn@act.gov.au</u>>; CHS, DCEO < <u>CHSDCEO@act.gov.au</u>>; CEOHealth < <u>CEOHealth@act.gov.au</u>>

Subject: FW: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi Kalena,

Based on my conversations with yourself and other areas of the service, please see below a proposed media response to the Canberra Times media enquiry, for your review and clearance:

Questions

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

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Kind Regards

Gareth Williams | Director, Media

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From: Flynn, Annaliesha (Health) < Annaliesha.Flynn@act.gov.au>

Sent: Tuesday, December 12, 2023 2:40 PM

To: Williams, Gareth (Health) < Gareth.Williams@act.gov.au >; Griffiths, Narelle (Health)

<<u>Narelle.Griffiths@act.gov.au</u>>; Canberra Health Services Media <<u>CHSmedia@act.gov.au</u>>; Canberra Health Services Work Health Safety <<u>CHS.WorkHealthSafety@act.gov.au</u>>

Cc: Guthrie, Daniel (Health) < <u>Daniel.Guthrie@act.gov.au</u>>

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi Gareth,

So sorry I should have been more specific, it stands for the Insurance and Legal Liaison Unit.

Insurance and Legal Liaison Unit on

5124 9548 or **5124 9543** or <u>CHS.ILLU@act.gov.au</u>

WHS are not aware of any WorkSafe Notices issued to CHS relating to Dhulwa since 1 Nov 2023

Many thanks

Annaliesha

From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 2:25 PM

To: Flynn, Annaliesha (Health) < <u>Annaliesha. Flynn@act.gov.au</u> >; Griffiths, Narelle (Health)

< Narelle. Griffiths@act.gov.au >; Canberra Health Services Media < CHSmedia@act.gov.au >; Canberra Health Services

Work Health Safety < Cc: Guthrie, Daniel (Health) < Daniel.Guthrie@act.gov.au>

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Thanks Annaliesha,

Sorry for my ignorance – ILLU team stands for what?

Also just confirming you're not aware of any WorkSafe notices issued to Dhulwa in the last few weeks, let's say since 1 November?

I've also left a message with the journo saying that I need a bit more information to their questions – have not heard back yet.

Kind Regards

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

Canberra Health Services acknowledges the Ngunnawal people as traditional custodians of the ACT and recognises any other people or families with connection to the lands of the ACT and region. We acknowledge and respect their continuing culture and contribution to the life of this region.



From: Flynn, Annaliesha (Health) < Annaliesha.Flynn@act.gov.au>

Sent: Tuesday, December 12, 2023 2:20 PM

To: Griffiths, Narelle (Health) < Narelle.Griffiths@act.gov.au>; Williams, Gareth (Health)

<Gareth.Williams@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>; Canberra Health Services

Work Health Safety < CHS.WorkHealthSafety@act.gov.au > Cc: Guthrie, Daniel (Health) < Daniel.Guthrie@act.gov.au > Subject: FW: Media inquiry: WorkSafe and Dhulwa

abject. 1 W. Media inquiry. Worksare and Brianda

OFFICIAL

Hi all,

It would be best to confirm this with the ILLU team as they are dealing with the GSO in supporting CHS and any staff with legal advice.

WHS doesn't have any knowledge of any recent workSafe summons.

Many thanks

Annaliesha

From: Griffiths, Narelle (Health) < Narelle.Griffiths@act.gov.au > On Behalf Of Canberra Health Services People and

Culture

Sent: Tuesday, December 12, 2023 1:41 PM

To: Flynn, Annaliesha (Health) < Annaliesha.Flynn@act.gov.au>

Subject: FW: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

From: Canberra Health Services Media < CHSmedia@act.gov.au>

Sent: Tuesday, December 12, 2023 1:40 PM

To: Doyle, Tom (Health) < <u>Tom.Doyle@act.gov.au</u>>; Canberra Health Services People and Culture < <u>CHSPeople-</u>

Culture@act.gov.au>; CHS ED MHJHADS < CHSEDMHJHADS@act.gov.au>

Cc: Jean, David (Health) < <u>David.Jean@act.gov.au</u>>; Canberra Health Services Media < <u>CHSmedia@act.gov.au</u>>

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hey Tom,

I already emailed about this. Am waiting on a call back from the journo for more info.

Cheers

Gareth Williams | Director, Media

Mobile

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Doyle, Tom (Health) < Tom.Doyle@act.gov.au>

Sent: Tuesday, December 12, 2023 1:34 PM

To: Canberra Health Services People and Culture < CHSPeople-Culture@act.gov.au >; CHS ED MHJHADS

<CHSEDMHJHADS@act.gov.au>

Cc: Jean, David (Health) < <u>David.Jean@act.gov.au</u>>; Canberra Health Services Media < <u>CHSmedia@act.gov.au</u>>

Subject: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hey teams

Do you know if WorkSafe has issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?

Journo is wanting to know by COB today.

Feel free to give me a buzz.

~ Tom

From:

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHSmedia@act.gov.au>

Cc:

Subject: Media inquiry: WorkSafe and Dhulwa

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. Learn why this is important

Hi team,

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,

Journalist
Australian Community Media

M

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From: Cook, Caitlin

Sent: Tuesday, 12 December 2023 5:47 PM **To:** Morgan, Mat; Williams, Gareth (Health)

Cc: Jean, David (Health); Canberra Health Services Media

Subject: Re: FOR APPROVAL: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Thanks Mat - I'll run through RSS but likely won't be until tomorrow morning, at an event!

Thanks Caitlin

Get Outlook for iOS

From: Morgan, Mat <Mat.Morgan@act.gov.au> Sent: Tuesday, December 12, 2023 5:46:08 PM

To: Williams, Gareth (Health) <Gareth.Williams@act.gov.au>; Cook, Caitlin <Caitlin.Cook@act.gov.au> **Cc:** Jean, David (Health) <David.Jean@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>

Subject: Re: FOR APPROVAL: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi crew, Caitlin I can't see any issues. Over to you

Get Outlook for iOS

From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 5:24:51 PM

To: Cook, Caitlin <Caitlin.Cook@act.gov.au>; Morgan, Mat <Mat.Morgan@act.gov.au>

Cc: Jean, David (Health) <David.Jean@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>

Subject: FOR APPROVAL: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi Caitlin and Mat,

Please see below our response to for your review and clearance. I advised her earlier in the afternoon that while we would aim for today, it may not be possible:

If Min is not able to look at this until tomorrow morning, I can advise it will be a tomorrow morning response:

Questions

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

Proposed response

Canberra Health Services is not aware of any summons, notices or requests for information issued to Canberra Health Services or Dhulwa Mental Health Unit by WorkSafe ACT recently.

We do not have oversight over correspondence that WorkSafe ACT may directly issue to team members. This would be for individual team members or WorkSafe ACT to advise if it has occurred, if they choose.

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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We acknowledge and respect their continuing culture and contribution to the life of this region.



From:

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHSmedia@act.gov.au>

Cc:

Subject: Media inquiry: WorkSafe and Dhulwa

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Hi team,

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,

Lucy Bladen

Journalist Australian Community Media

M

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From: Canberra Health Services Media
Sent: Tuesday, 12 December 2023 11:13 AM

To: Doyle, Tom (Health)

Subject: FW: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hey Tom,

Can you please take this one? Reach out to MHJHADS and WHS in P&C to see what's going on. Just cc me and Jeano in.

Thanks mate

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From:

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHS media@act.gov.au>

Cc:

Subject: Media inquiry: WorkSafe and Dhulwa

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Hi team,

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

 Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?

- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,

Lucy Bladen

Journalist **Australian Community Media**

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From: Canberra Health Services Media
Sent: Tuesday, 12 December 2023 11:16 AM

To: Cook, Caitlin; Morgan, Mat

Cc: Doyle, Tom (Health)

Subject: FW: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi Caitlin and Mat,

We've received the below media enquiry from CT about WorkSafe notices at Dhulwa. Tom is touching base with the team to get some info. We'll keep you posted.

Cheers

Gareth

From:

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHSmedia@act.gov.au>

Cc:

Subject: Media inquiry: WorkSafe and Dhulwa

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Hi team,

Please see some questions below. Lanie and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,

Lucy Bladen

Journalist

Australian Community Media

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From: Williams, Gareth (Health)

Sent: Wednesday, 13 December 2023 5:07 PM

To: Cook, Caitlin

Subject: FW: FOR APPROVAL: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

That's fine, will do.

Thanks Caitlin.

Gareth Williams | Director, Media

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From: Cook, Caitlin <Caitlin.Cook@act.gov.au>
Sent: Wednesday, December 13, 2023 5:02 PM

To: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>; Morgan, Mat < Mat. Morgan@act.gov.au> **Cc:** Jean, David (Health) < David. Jean@act.gov.au>; Canberra Health Services Media < CHSmedia@act.gov.au>

Subject: RE: FOR APPROVAL: Media inquiry: WorkSafe and Dhulwa

Thanks Gareth -

Could we go back with additional line?

Proposed response

Canberra Health Services is not aware of any summons, notices or requests for information issued to Canberra Health Services or Dhulwa Mental Health Unit by WorkSafe ACT recently.

We do not have oversight over correspondence that WorkSafe ACT may directly issue to team members. This would be for individual team members or WorkSafe ACT to advise if it has occurred, if they choose.

Should team members advise CHS that they have received correspondence from WorkSafe ACT, CHS will provide appropriate advice and wellbeing support to those team members.

From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Tuesday, December 12, 2023 5:25 PM

To: Cook, Caitlin <Caitlin.Cook@act.gov.au>; Morgan, Mat <Mat.Morgan@act.gov.au>

Cc: Jean, David (Health) <David.Jean@act.gov.au>; Canberra Health Services Media <CHSmedia@act.gov.au>

Subject: FOR APPROVAL: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi Caitlin and Mat,

Please see below our response to for your review and clearance. I advised her earlier in the afternoon that while we would aim for today, it may not be possible:

If Min is not able to look at this until tomorrow morning, I can advise it will be a tomorrow morning response:

Questions

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

Proposed response

Canberra Health Services is not aware of any summons, notices or requests for information issued to Canberra Health Services or Dhulwa Mental Health Unit by WorkSafe ACT recently.

We do not have oversight over correspondence that WorkSafe ACT may directly issue to team members. This would be for individual team members or WorkSafe ACT to advise if it has occurred, if they choose.

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From:

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHSmedia@act.gov.au>

Subject: Media inquiry: WorkSafe and Dhulwa

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Hi team.

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

- Has WorkSafe issued a summons to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa?
- Has WorkSafe issued any notices of any nature to Canberra Health Services or individuals at Canberra Health Services in regards to Dhulwa over recent weeks?
- If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,

Journalist
Australian Community Media

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From: Smitham, Kalena (Health)

Sent: Wednesday, 13 December 2023 5:17 PM

To: Williams, Gareth (Health)

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Yes ok.

From: Williams, Gareth (Health) < Gareth. Williams@act.gov.au>

Sent: Wednesday, December 13, 2023 5:12 PM

To: Smitham, Kalena (Health) < Kalena. Smitham@act.gov.au>

Cc: McKenzie, Katie (Health) <Katie.McKenzie@act.gov.au>; Plant, Deborah <Deborah.Plant@act.gov.au>; Jean,

David (Health) < David.Jean@act.gov.au>

Subject: FW: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

FYI Kalena - Final media response below, one additional sentence added by the MO.

Kind Regards

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From: Williams, Gareth (Health)

Sent: Wednesday, December 13, 2023 5:09 PM

To: Cc:

Canberra Health Services Media < CHSmedia@act.gov.au >

Subject: RE: Media inquiry: WorkSafe and Dhulwa

OFFICIAL

Hi

Please attribute the below to a CHS spokesperson:

Canberra Health Services is not aware of any summons, notices or requests for information issued to Canberra Health Services or Dhulwa Mental Health Unit by WorkSafe ACT recently.

We do not have oversight over correspondence that WorkSafe ACT may directly issue to team members. This would be for individual team members or WorkSafe ACT to advise if it has occurred, if they choose. Should team members advise CHS that they have received correspondence from WorkSafe ACT, CHS will provide appropriate advice and wellbeing support to those team members.

Kind Regards

Gareth Williams | Director, Media

Mobile:

Strategic Communication and Engagement | Canberra Health Services | ACT Government Building 23, Canberra Hospital, Garran ACT 2605 | canberrahealthservices.act.gov.au

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From:

Sent: Tuesday, December 12, 2023 11:04 AM

To: Canberra Health Services Media < CHSmedia@act.gov.au >

Cc:

Subject: Media inquiry: WorkSafe and Dhulwa

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Hi team,

Please see some questions below. and I have heard about CHS facing a summons from WorkSafe from multiple people and we are trying to confirm this.

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- If so, what is the nature of this and how is CHS responding?

My deadline is COB today.

Kind regards,



Journalist

Australian Community Media



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12 December 2023 12:30 pm

Hey mate, you going okay with that Dhulwa one?

12 December 2023 1:37 pm

Need to can our catch up this arvo, sorry. Too much on with urgent timeframes



Don't wory about Dhulwa. I've already had chats, emails and calls, i'll just keep running with it as it's too hard to transfer over.



hi Narelle, yep and working on the media request now 🐸





Griffiths, Narelle (Health) 12/12/23 1:40 PM



ok

Tom from media has also sent an email. i have sent it to you for your records



Thanks

Got it, thanks

Great, thanks



Griffiths, Narelle (Health) is out of office and may not respond



Type a message









Tuesday, 12 Dec • 3:11 pm

Kalena seems to know a bit about it



I'm in a health literacy campaign meeting until 430, but I've texted Kalena to say I can give her a call when she's free

We're in minister's briefing at moment

Okay, I can call her after

Tuesday, 12 Dec • 3:16 pm

Hi Kalena, I can give you a quick call about this Dhulwa media enquiry when you have a sec? DJ said you have some info about this?

3:16 pm • SMS





Text message





Tuesday, 12 Dec • 5:13 pm

Hey Nic, sent an email to CEO inbox only a few minutes ago with a media response cleared by Kalena. Not sure if you think Dave wants to clear?

5:13 pm • **⋘**



















Dhulwa questions. I did advise her earlier this arvo that we may not be able to get it to her today.

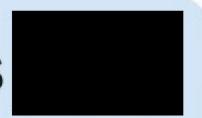


Hi Gareth, how's the response on Dhulwa/ WorkSafe coming along?

I'll chase up MO now

I'm just waiting on MO clearance, sorry.

Just sent, sorry for lateness



5:09 pm • SMS



















Wednesday, 13 Dec • 4:18 pm

Hi Caitlin, is chasing me on the Dhulwa/Worksafe response. Any update? Cheers

Standby



Give us a buzz if you need any other context

Sorry, had a bit more to add that I just remembered