



Dear 

### DECISION ON YOUR ACCESS APPLICATION

I refer to your application under section 30 of the *Freedom of Information Act 2016* (FOI Act), received by ACT Health Directorate (ACTHD) on **Wednesday 23 June 2021**.

This application requested access to:

*'I write to request under the Freedom of Information Act 2016 the vaccine register from the Garran COVID-19 mass vaccination clinic. This request includes, but is not limited to, the register of doses administered, reconstituted, or disposed of, and the number of vaccination appointments booked, conducted and cancelled/missed.'*

I am an Information Officer appointed by the Director-General of ACT Health Directorate (ACTHD) under section 18 of the FOI Act to deal with access applications made under Part 5 of the Act. ACTHD was required to provide a decision on your access application by **Wednesday 21 July 2021**.

The information has been extracted into one document holding the information within the scope of your access application. The document was created for the purpose of your request and captures information sourced from the ACT Health Data Repository.

#### Decisions

I have decided to grant full access to the relevant document. The document released to you are provided at Attachment A to this letter.

In reaching my access decision, I have taken the following into account:

- The FOI Act;
- The contents of the documents that fall within the scope of your request; and
- The *Human Rights Act 2004*.

#### Charges

Processing charges are not applicable to this request.

#### Disclosure Log

Under section 28 of the FOI Act, ACTHD maintains an online record of access applications called a disclosure log. The scope of your access application, my decision and documents released to you will be published in the disclosure log not less than three days but not more than 10 days after the date of this decision. Your personal contact details will not be published.

<https://www.health.act.gov.au/about-our-health-system/freedom-information/disclosure-log>.

### **Ombudsman review**

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in ACT Health's disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601  
Via email: [ACTFOI@ombudsman.gov.au](mailto:ACTFOI@ombudsman.gov.au)  
Website: [ombudsman.act.gov.au](http://ombudsman.act.gov.au)

### **ACT Civil and Administrative Tribunal (ACAT) review**

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Level 4, 1 Moore St  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
<http://www.acat.act.gov.au/>

### **Further assistance**

Should you have any queries in relation to your request, please do not hesitate to contact the FOI Coordinator on (02) 5124 9831 or email [HealthFOI@act.gov.au](mailto:HealthFOI@act.gov.au).

Yours sincerely



Fiona Barbaro  
**Executive Branch Manager**  
COVID Vaccination Program

21 July 2021

## COVID-19 Vaccination data

Garran COVID-19 mass vaccination clinic:

### 1. Register of doses administered

To 23 June 2021, all Pfizer doses, in tables 1 and 2 below, have been administered through the Garran mass vaccination clinic.

**Table 1. ACT Government COVID-19 Vaccine doses administered by vaccine brand and dose number, as at 23 June 2021**

Dose number	Pfizer doses
First dose	39,844
Second dose	23,210
<b>Total doses</b>	<b>63,056</b>

*Note:* For two Pfizer dose the dose number is unknown.

*Source:* ACT Health Data Repository, vaccine dashboard. Extract of data submitted to the Australian Immunisation Register.

**Table 2. ACT Government COVID-19 vaccine doses administered per week by vaccine brand, to 23 June 2021.**

Week	Pfizer		Total doses
	Dose 1	Dose 2	
Cumulative to Week 14	23,144	17,024	40,168
Week 15	4,293	1,612	5,905
Week 16	5,474	1,595	7,069
Week 17	4,925	1,990	6,915
Week 18 (21 to 23 June)	2,008	989	2,997
<b>Total</b>	<b>39,844</b>	<b>23,210</b>	<b>63,056</b>

*Note:* For two Pfizer doses the dose number is unknown.

*Source:* ACT Health Data Repository. Extract of data sourced from EPIC.

### 2. Reconstituted doses

The number of doses prepared for administration (defrosted, diluted and prepared in single dose syringes) and subsequent administration and wastage is monitored daily by Canberra Health Services (CHS).

Numbers of vials prepared varies according to demand (booked appointments).

### 3. Disposed of

Canberra Health Services (CHS) monitor wastage daily to ensure this is minimal.

A review for the month of June shows that the average wastage is 0.28% for Pfizer vaccine doses. That is, from every 1000 doses, an average of just 2.8 are wasted. The vast majority of this very small amount of wastage is due to the complex handling associated with multi-dose vials, and the fragile nature of the Pfizer vaccine. For example, unlike other vaccines if an air-bubble is present in the syringe it cannot be tapped out.

This wastage rate is very low by benchmark standards. For newly introduced vaccines, the National Partnership on Essential Vaccines sets a baseline of 10% wastage, with the target of achieving a wastage rate of less than 5% over time to meet the benchmark.

Of note, the Commonwealth Government publishes vaccine utilisation rates for each state and Territory and the ACT often leads this nationally.

#### 4. Appointments booked

**Table 3. ACT Government COVID-19 vaccine appointments (excluding cancelled appointments) at Garran Pfizer clinics, to 23 June 2021.**

Week	Dose 1	Dose 2	Total appointments
Week 14	2,191	1,979	4,170
Week 15	4,305	1,740	6,045
Week 16	5,442	1,661	7,103
Week 17	5,014	2,118	7,132
Week 18 (21 to 23 June)	2,002	757	3,069

Source: ACT Health Data Repository. Extract of data sourced from EPIC.

#### 5. Conducted

The number of appointments conducted is the number of appointments booked excluding cancellations (Table 3), minus the number of appointments not attended (Table 6).

**Table 4. ACT Government COVID-19 vaccine appointments conducted at Garran Pfizer clinics, to 23 June 2021.**

Week	Dose 1	Dose 2	Total appointments
Week 14	2,119	1,892	4,011
Week 15	4,203	1,639	5,842
Week 16	5,342	1,590	6,932
Week 17	4,881	2,029	6,910
Week 18 (21 to 23 June)	1,963	721	2,994

Source: ACT Health Data Repository. Extract of data sourced from EPIC.

Please note that the number of appointments conducted does not equal the number of doses administered. This is because doses may be administered by the Garran mass vaccination clinic to patients in hospital or other settings as part of their in-reach activities. Appointments at the Garran clinic generally provide one dose per appointment, however on some occasions more than one dose may be administered where persons with disability are accompanied by a carer. In addition, appointments may be attended but the vaccination dose may not proceed for a range of reasons, including that the person does not wait for their dose to be administered.

## 6. Cancelled appointments –

**Table 5. ACT Government COVID-19 vaccine appointments cancelled and proportion immediately rebooked by vaccine brand and dose number, per week to 23 June 2021.**

Week	Garran Pfizer clinic			
	Dose 1 cancelled	Dose 1 % rebooked	Dose 2 Cancelled	Dose 2 % rebooked
Week 14	363	76%	953	96%
Week 15	578	83%	859	97%
Week 16	844	85%	992	95%
Week 17	822	79%	1078	96%
Week 18 (to 23 June)	335	80%	512	94%

*Note:*

1. Changes to eligibility for Pfizer vaccine for those aged 50 to 59 occurred in week 17, resulting in a high number of cancellations at the AstraZeneca clinic at Calvary Hospital.
2. Calvary clinic capacity in week 15 was reduced to five days (no weekend operation) due to staff capacity.

*Source:* ACT Health Data Repository. Extract of data sourced from EPIC.

## 7. Missed

**Table 6. ACT Government COVID-19 vaccine appointments not attended, number and as a proportion of booked appointments, per week to 23 June 2021.**

Week	Garran Pfizer clinic			
	Dose 1 no show	Dose 1 % bookings no show	Dose 2 No show	Dose 2 % bookings no show
Week 14	72	3%	87	4%
Week 15	102	2%	101	6%
Week 16	100	2%	71	4%
Week 17	133	3%	89	4%
Week 18 (to 23 June)	39	2%	36	3%

*Note:*

1. Changes to eligibility for Pfizer vaccine for those aged 50 to 59 occurred in week 17, resulting in a high number of cancellations at the AstraZeneca clinic at Calvary Hospital.

*Source:* ACT Health Data Repository. Extract of data sourced from EPIC.