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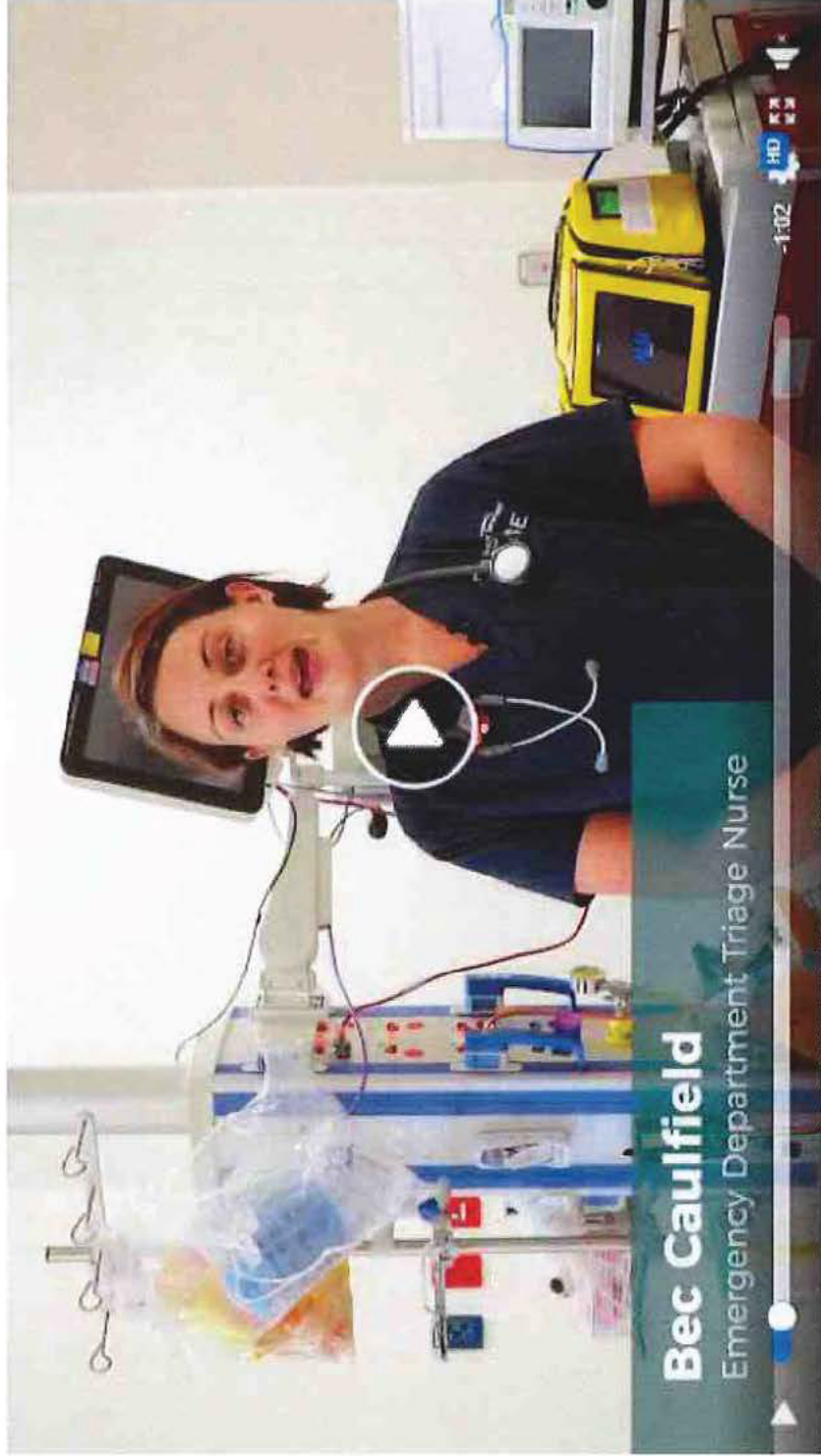
Triage explained

This winter is proving to be very busy for our wonderful emergency department staff.

Our ED staff use a triage system to ensure critically ill patients are always seen before those with less serious problems.

If you need help for a medical problem that isn't a life-threatening emergency, there are options other than the ED.

Our Walk-in Centres are open from 7.30am til 10pm every day of the year. They're free, suitable for those over 2 years of age and you don't need an appointment. [See less](#)



Ramsay, Michelle (Health)

From: Flaherty, Hannah (Health) on behalf of Chatham, Elizabeth (Health)
Sent: Monday, 9 September 2019 3:40 PM
To: Ramsay, Michelle (Health)
Subject: FW: Respiratory Pathogens ACT Pathology
Attachments: Respiratory Pathogens ACT Path 20190814.xlsx; PastedGraphic-2.pdf

UNCLASSIFIED

Hannah Flaherty | Ag Executive Assistant to
 Linda Kohlhagen, Ag Chief Operating Officer
 Phone: 02 5124 2728 | Email: hannah.flaherty@act.gov.au
 Canberra Health Services | ACT Government
 Building 24, Level 2, Canberra Hospital, Garran, ACT 2605 | health.act.gov.au
 RELIABLE | PROGRESSIVE | RESPECTFUL | KIND

From: Kennedy, Karina (Health) <Karina.Kennedy@act.gov.au>
Sent: Monday, 19 August 2019 6:25 AM
To: Mitchell, Anne (Health) <Anne.Mitchell@act.gov.au>; McDonald, Tim (Health) <Tim.McDonald@act.gov.au>;
 Schembri, Stuart (Health) <Stuart.Schembri@act.gov.au>; Smallbane, Suzanne (Health)
 <Suzanne.Smallbane@act.gov.au>; Chatham, Elizabeth (Health) <Elizabeth.Chatham@act.gov.au>
Subject: Fw: Respiratory Pathogens ACT Pathology

From: Karina Kennedy [REDACTED]
Sent: Saturday, 17 August 2019 16:05
To: Johnston, Vanessa (Health) <Vanessa.Johnston@act.gov.au>; Daveson, Kathryn (Health)
 <Kathryn.Daveson@act.gov.au>; Boutlis, Craig (Health) <Craig.Boutlis@act.gov.au>; Hurwitz, Mark (Health)
 <Mark.Hurwitz@act.gov.au>; Chong, Brian (Health) <Brian.Chong@act.gov.au>; Ong, Chong-Wei (Health) <Chong-Wei.Ong@act.gov.au>; Canale, Elizabeth (Health) <Elizabeth.Canale@act.gov.au>; Coatsworth, Nicholas (Health)
 <Nicholas.Coatsworth@act.gov.au>; Senanayake, Sanjaya (Health) <Sanjaya.Senanayake@act.gov.au>;
 Swaminathan, Ashwin (Health) <Ashwin.Swaminathan@act.gov.au>; [REDACTED]
 [REDACTED] Beckingham, Wendy (Health) <Wendy.Beckingham@act.gov.au>; [REDACTED]
 [REDACTED] Kennedy, Karina (Health) <Karina.Kennedy@act.gov.au>; Watson,
 Ashley (Health) <Ashley.Watson@act.gov.au>; Collignon, Peter (Health) <Peter.Collignon@act.gov.au>; Bradbury,
 Susan (Health) <Susan.Bradbury@act.gov.au>; Ridgway, Jennifer (Health) <Jennifer.Ridgway@act.gov.au>; Das,
 Anindita (Health) <Anindita.Das@act.gov.au>; Lum, Gary (Health) <Gary.Lum@act.gov.au>; Avard, Bronwyn (Health)
 <Bronwyn.Avard@act.gov.au>
Subject: Respiratory Pathogens ACT Pathology

Hi

We still appears to have steady numbers of influenza - mainly due to increases in influenza B over the last few weeks.

RSV is declining as per usual seasonal trends.

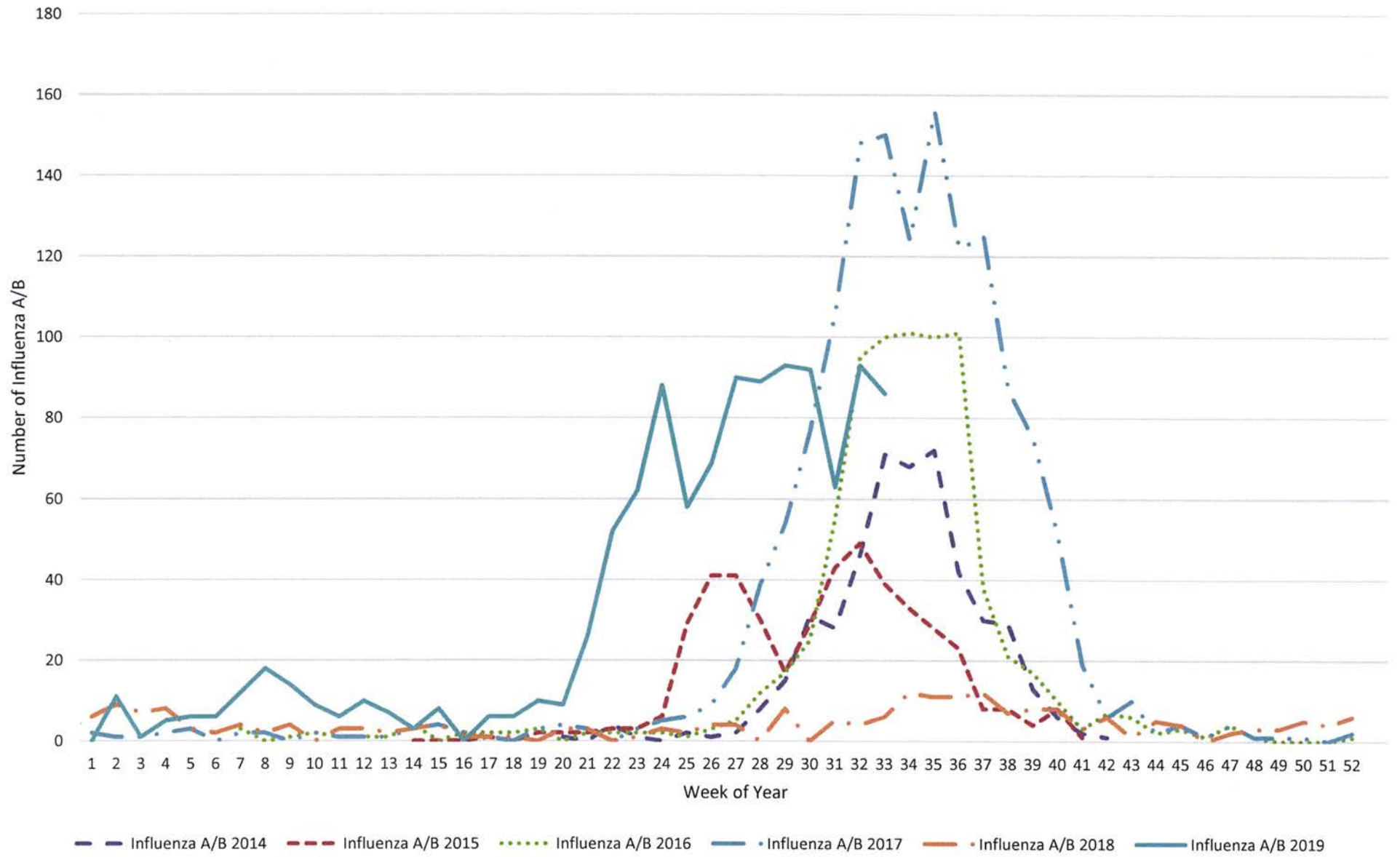
The positivity rate for influenza is about 30% and combined influenza/RSV 40%.

We are continuing to test more than 250 specimens per week.

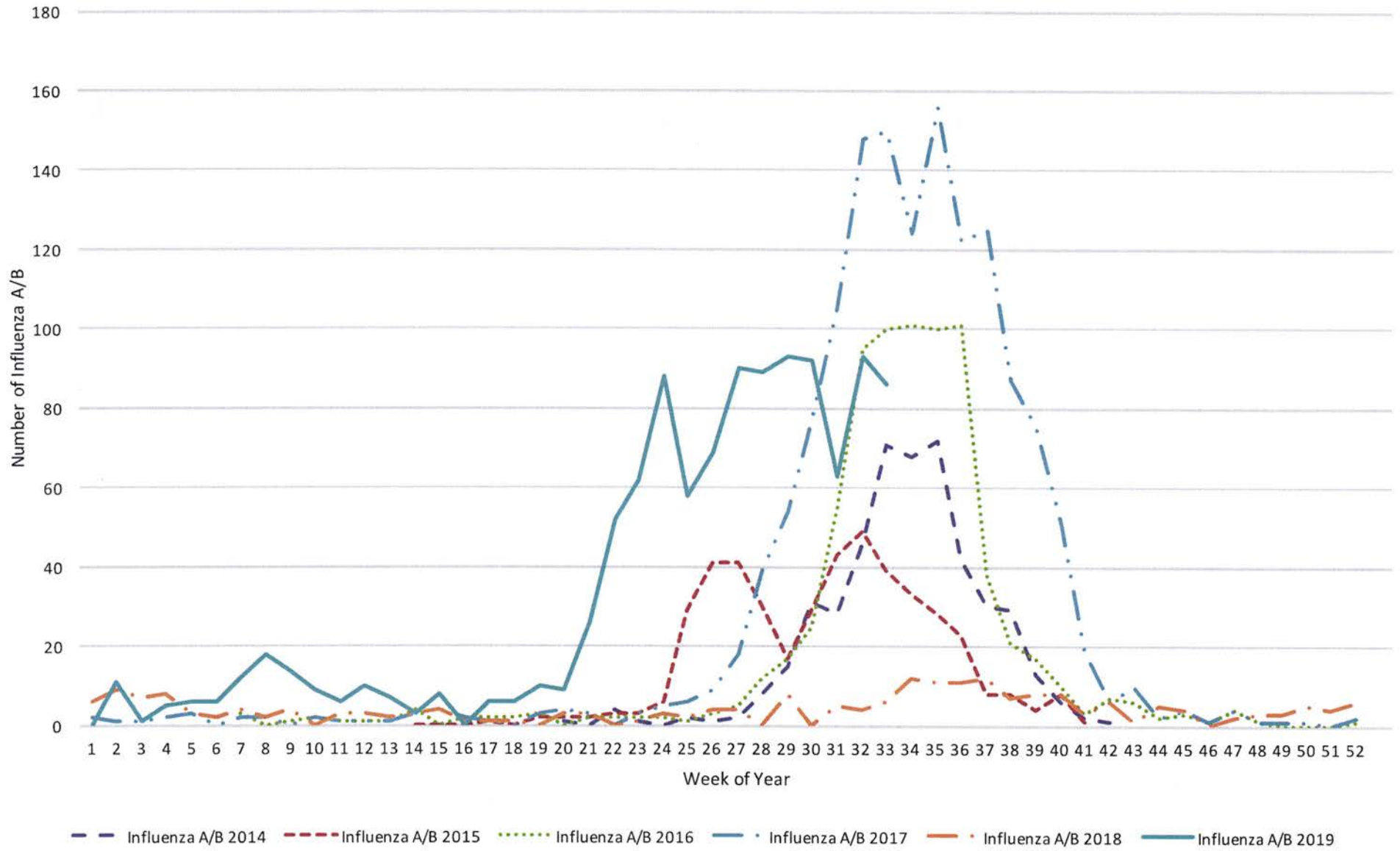
Regards

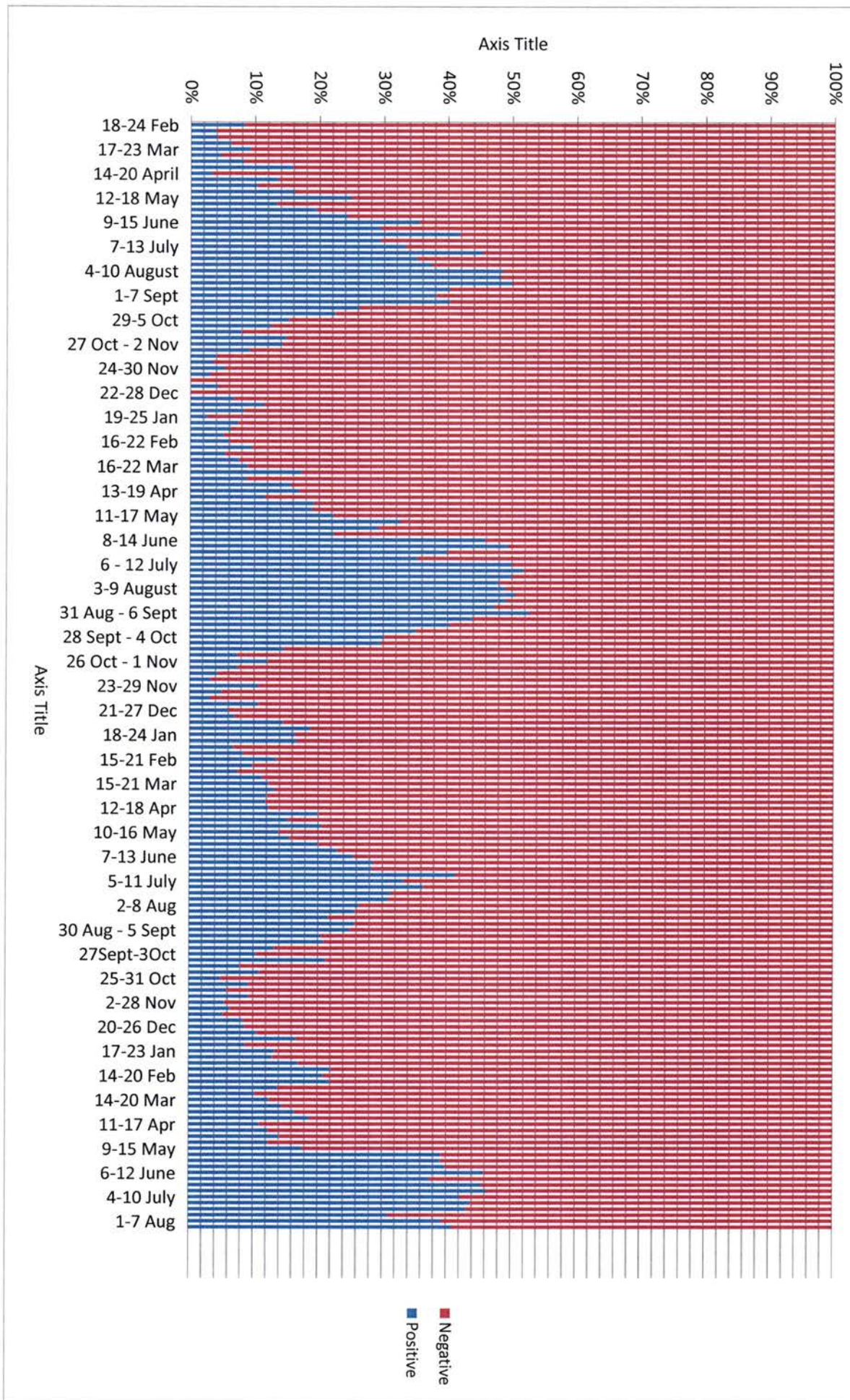
Karina

ACT PATHOLOGY INFLUENZA A/B ANNUAL TRENDS



ACT PATHOLOGY INFLUENZA A/B ANNUAL TRENDS





Ramsay, Michelle (Health)

From: O'Neill, Cathie (Health)
Sent: Friday, 15 March 2019 12:02 PM
To: Barr, Conrad (Health)
Cc: SupportHPS
Subject: RE: Over 65's Flu vaccinations by Walk In Centres [SEC=UNCLASSIFIED, DLM=For-Official-Use-Only]

Hi Conrad

Can I suggest we make the statement for the website a little more consumer friendly:

"When clients aged 65 and over present to a Walk in Centre for other conditions, the nurses will be able to provide the influenza vaccine, should the client wish. This will commence late April 2019 once funded influenza vaccines are available."

Re the briefing we would suggest something like:

The Walk in Centres (WiC) have agreed to participate in the program. However given their core business is minor illness or injury, the influenza vaccine will only be offered opportunistically, that is to appropriate clients who present for other reasons. It is therefore preferable that this is not specifically advertised. The WiC team is continuing to manage the relationship with the primary health care sector and do not wish to be seen as further encroaching on GPs work. The over 65's cohort when attending a GP for routine vaccine will also receive other health and screening interventions that the WiC's cannot provide. In addition, the potential demand for influenza vaccinations at the WiC may have a significant impact on wait times.

Hope that helps

Cathie

From: Barr, Conrad (Health)
Sent: Wednesday, 13 March 2019 5:32 PM
To: O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>
Cc: ED-HPS-Support <ED-HPS-support@act.gov.au>
Subject: Over 65's Flu vaccinations by Walk In Centres [SEC=UNCLASSIFIED, DLM=For-Official-Use-Only]

Dear Cathie

Thanks for your time on the phone today to discuss the provision of National Immunisation Program (NIP) funded influenza vaccine to people aged 65 and over who attend the WIC's.

You requested that any briefing to the Minister emphasise the view of the Cancer Ambulatory and Community Health Group was that the provision of influenza vaccine to WIC clients aged 65 and over be opportunistic, where influenza vaccine will only be offered opportunistically to clients presenting for other reasons. This was based on the sensitivity that the WIC does not want to be seen to be taking business from GPs and it is the preference that the WIC not be publicised as a place for over 65's influenza vaccination.

To facilitate this, I would appreciate it if you were able to provide me with a paragraph/ words you would like to be included in our influenza update brief to the Minister. In order to meet our timelines, could we please have your input by Monday 18 March 2019.

As part of our Flu season preparations, the influenza page on the ACT Health Website will also be updated to include information about access to influenza vaccination in 2019.

It was our intention to include the following words in the update. Please provide any comments you have on the words below:

“The WIC will offer opportunistic influenza vaccination to clients aged 65 and over presenting for medical assessment from late April in 2019, once National Influenza Program funded influenza vaccine becomes available.”

I appreciate the WIC’s cooperation and commitment to increasing influenza vaccination coverage rates for those aged 65 and over in our community. I look forward to your response and continuing to work with the WIC’s on this initiative.

Regards

Conrad

Conrad Barr AFSM | Executive Branch Manager
Health Protection Service | Public Health, Protection and Regulation | ACT Health
PH 025124962 | FAX 6205 1705
25 Mulley Street, HOLDER ACT 2611 | Locked Bag 5005, Weston Creek, ACT, 2611
E Conrad.Barr@act.gov.au W health.act.gov.au

Ramsay, Michelle (Health)

From: O'Neill, Cathie (Health)
Sent: Monday, 1 April 2019 12:43 PM
To: Coleman, Kerryn (Health); Beaumont, Cassandra (Health)
Cc: Owen, Kimberly (Health); Nolan, Jessica (Health)
Subject: RE: Walk in Centre Flu Vax - MSO - URGENT [SEC=UNCLASSIFIED]

Thanks Kerryn

Appreciate it

I think the WiC MSOs probably sit better at CHS

Cathie

From: Coleman, Kerryn (Health)
Sent: Monday, 1 April 2019 12:39 PM
To: Beaumont, Cassandra (Health) <Cassandra.Beaumont@act.gov.au>
Cc: Owen, Kimberly (Health) <Kimberly.Owen@act.gov.au>; O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>; Nolan, Jessica (Health) <Jessica.J.Nolan@act.gov.au>
Subject: RE: Walk in Centre Flu Vax - MSO - URGENT [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Cassie

Given that this request is associated with work we have been progressing together, and is required prior to flu vaccination season, I am happy to progress this urgently.

Thanks, Kerryn

Dr Kerryn Coleman
Acting ACT Chief Health Officer
Public Health Physician
 Public Health, Protection and Regulation | **ACT Health Directorate**
 PH 6207 6654 | MOB [REDACTED]
 25 Mulley Street, HOLDER ACT 2611 | GPO Box 825, Canberra City ACT 2601
 E Kerryn.coleman@act.gov.au W <https://health.act.gov.au/>

From: Beaumont, Cassandra (Health)
Sent: Monday, 1 April 2019 12:13 PM
To: Coleman, Kerryn (Health) <Kerryn.Coleman@act.gov.au>
Cc: Owen, Kimberly (Health) <Kimberly.Owen@act.gov.au>
Subject: RE: Walk in Centre Flu Vax - MSO - URGENT [SEC=UNCLASSIFIED]

Good Morning and thank you Kerryn



Cassie

Cassandra Beaumont
Assistant Director of Nursing

Division Cancer, Ambulatory Support (CAS)
Building 19, Level 5, Canberra Health Services
WiCs - Walk-in Centres | CHI | Central Outpatient Department
P: 02 5124 8546 | M: 

E-mail: cassandra.beaumont@act.gov.au
Info on Walk-in Centres: www.walkincentre.act.gov.au

From: Coleman, Kerryn (Health)
Sent: Monday, 1 April 2019 12:09 PM
To: Beaumont, Cassandra (Health) <Cassandra.Beaumont@act.gov.au>
Cc: Owen, Kimberly (Health) <Kimberly.Owen@act.gov.au>
Subject: RE: Walk in Centre Flu Vax - MSO - URGENT [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks Cassie



Thank you and your team for your help in providing flu vaccines to the over 65 group!

Kerryn

Dr Kerryn Coleman
Acting ACT Chief Health Officer
Public Health Physician
Public Health, Protection and Regulation | **ACT Health Directorate**
PH 6207 6654 | MOB 
25 Mulley Street, HOLDER ACT 2611 | GPO Box 825, Canberra City ACT 2601
E Kerryn.coleman@act.gov.au W <https://health.act.gov.au/>

From: Beaumont, Cassandra (Health)
Sent: Saturday, 30 March 2019 7:33 PM
To: Coleman, Kerryn (Health) <Kerryn.Coleman@act.gov.au>
Subject: RE: Walk in Centre Flu Vax - MSO - URGENT [SEC=UNCLASSIFIED]

Dear Kerryn

I note the OMU has Flu Vax is in stock and is commencing service provision. Population Health Service will have stock and it would be good to commence this service as soon as possible. I hope you can review the attached MSO to support this project.

Regards
Cassie

From: Beaumont, Cassandra (Health)
Sent: Friday, 29 March 2019 5:03 PM
To: Coleman, Kerryn (Health) <Kerryn.Coleman@act.gov.au>
Subject: Walk in Centre Flu Vax - MSO - URGENT [SEC=UNCLASSIFIED]
Importance: High

Dear Kerryn

I seek your approval on a Walk in Centre Medication Standing Order as a matter of urgency – Attached

Overview

As you may be aware there has been a political decision that has come to us via the Ministers Office and Population Health Services to offer opportunistic Flu vaccination to people over the age of 65yrs under the scope of the WiC. Older adults have been identified as group who are at increased risk for complications of influenza and improving uptake of influenza vaccination in this age group has been found to improve health outcomes. Yearly influenza vaccination helps reduce the risk and severity of infection and the number of hospitalisations from flu. People over 65 should receive one of the high dose or adjuvanted trivalent influenza vaccines specially formulated to induce a greater immune response in this age group. This initiative has been encouraged and is being support by the Population Health Service who will supply the vaccine stock.

The Medication Standing Order (MSO) and Clinical Treatment Protocol (CTP) have been submitted to the DTC who have advised that they agree with the attached document however the Cho is to sign off on this.

The aim is to have opportunistic Flu vaccination for over 65 yr olds in the WiC commencing **April 2019** as soon as **vaccine stocks arrive in the ACT.**

The Population Health Service's Vaccine management Unit (VMU) staff will provide a monthly delivery to the WiCs. This will be every 4 weeks after the initial stock is delivered.

I ask that you consider the attached document for your signature as soon as possible, this will be submitted to the policy committee and loaded with all of the current WiC MSO

The project cannot commence until the MSO is signed, please see the email below form the DTC.

I am contactable on my mobile at any time.

Cassie

Cassandra Beaumont
Assistant Director of Nursing

Division Cancer, Ambulatory Support (CAS)
Building 19, Level 5, Canberra Health Services
WiCs - Walk-in Centres | CHI | Central Outpatient Department

P: 02 5124 8546 | M: [REDACTED]

E-mail: cassandra.beaumont@act.gov.au

Info on Walk-in Centres: www.walkincentre.act.gov.au

From: O'Neill, Cathie (Health)

Sent: Friday, 29 March 2019 2:20 PM

To: Beaumont, Cassandra (Health) <Cassandra.Beaumont@act.gov.au>; Wakefield, Katherine (Health) <Katherine.Wakefield@act.gov.au>

Cc: Nolan, Jessica (Health) <Jessica.J.Nolan@act.gov.au>

Subject: RE: Wic Flu Vax - MSO [SEC=UNCLASSIFIED]

Cassie

[REDACTED]

Cathie

From: Beaumont, Cassandra (Health)

Sent: Friday, 29 March 2019 1:36 PM

To: O'Neill, Cathie (Health) <Cathie.O'Neill@act.gov.au>; Wakefield, Katherine (Health) <Katherine.Wakefield@act.gov.au>

Cc: Nolan, Jessica (Health) <Jessica.J.Nolan@act.gov.au>

Subject: FW: Wic Flu Vax - MSO [SEC=UNCLASSIFIED]

Importance: High

Dear Cathie and Kath

The Drug and Therapeutic Committee have advised that the attached MSO for the WiC Flu Vaccine is required to be signed off by the CHO.

Kerryn Coleman is the current acting CHO and she is on leave today.

As part of the agreement with Population Health Services for the WiC trial of opportunistic Flu Vax for people over 65 years (when they attend the WiC for other services), we agreed we would be ready for functionally in the WiC as of early April. At this time I highlighted at our risk point being the sign off on the MSO.

It was my understanding that the CHO was part of the DTC group. Unfortunately this is not the case and I need to progress this for CHO agreement.

Are you able to provide advice on how best I should do this by at the latest the end of next week? The DTC have agreed with the document as attached.

Cassie

Cassandra Beaumont
Assistant Director of Nursing

Division Cancer, Ambulatory Support (CAS)

Building 19, Level 5, Canberra Health Services

WiCs - Walk-in Centres | CHI | Central Outpatient Department

P: 02 5124 8546 | M: [REDACTED]

E-mail: cassandra.beaumont@act.gov.au
Info on Walk-in Centres: www.walkincentre.act.gov.au

From: Wilkinson, Lorna (Health) **On Behalf Of** dtc
Sent: Friday, 29 March 2019 10:11 AM
To: Beaumont, Cassandra (Health) <Cassandra.Beaumont@act.gov.au>
Subject: RE: Wic Flu Vax - MSO [SEC=UNCLASSIFIED]

Hi Cassie

DTC considered this MSO at their March meeting.

The Committee noted this is in line with the new guidelines, and is consistent with the MSO for staff at CHS. However the Committee noted that WIC MSO requires to be signed off by the Chief Health Officer, rather than the DTC

Thanks kindly

Lorna

Lorna Wilkinson | DTC and Formulary Pharmacist
Phone: 02 5124 3054 | E-mail: dtc@act.gov.au
Hours of Work Mon-Fri 07:30-14:30
Pharmacy | Canberra Health Services | ACT Government
Canberra Hospital, Garran | PO Box 11, Woden ACT 2605 | act.gov.au

From: Beaumont, Cassandra (Health)
Sent: Thursday, 28 March 2019 6:43 PM
To: dtc <dtc@act.gov.au>
Cc: Wilkinson, Lorna (Health) <Lorna.Wilkinson@act.gov.au>
Subject: Wic Flu Vax - MSO [SEC=UNCLASSIFIED]

Dear DTC.

Is there any feedback for the completion of the Walk in Centre MSO for the flu Vaccine?

Cassie

Cassandra Beaumont
Assistant Director of Nursing

Division Cancer, Ambulatory Support (CAS)
Building 19, Level 5, Canberra Health Services
WiCs - Walk-in Centres | CHI | Central Outpatient Department
P: 02 5124 8546 | M: [REDACTED]

E-mail: cassandra.beaumont@act.gov.au
Info on Walk-in Centres: www.walkincentre.act.gov.au

Ramsay, Michelle (Health)

From: Murphy, Louise (Health)
Sent: Monday, 9 September 2019 8:29 AM
To: Lang, Samantha (Health)
Subject: FW: Flu under 5 social media [SEC=UNCLASSIFIED]
Attachments: Flu - Social video 6 - Children under 5.mp4

Importance: High

Categories: Action

Regards

Louise Murphy

MACH Manager | **Women Youth & Children Community Health Programs** | Canberra Health Services

PH mobile: 51241701 Mobile: [REDACTED] | e-mail: louise.murphy@act.gov.au

Work hours: 0730-1600

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From: Murphy, Louise (Health)
Sent: Friday, 17 May 2019 12:14 PM
To: Buckland, Sue (Health) <Sue.Buckland@act.gov.au>; Ringland, Cathy (Health) <Cathy.Ringland@act.gov.au>; Campbell, Sally (Health) <Sally.Campbell@act.gov.au>; Herbert, Genny (Health) <Genny.Herbert@act.gov.au>; McDonald, Linda (Health) <Linda.M.McDonald@act.gov.au>; Warwick, Judith (Health) <Judith.Warwick@act.gov.au>
Cc: Zaidi, Asif (Health) <Asif.Zaidi@act.gov.au>; Armati, Bernadette (Health) <Bernadette.Armati@act.gov.au>
Subject: FW: Flu under 5 social media [SEC=UNCLASSIFIED]
Importance: High

Good afternoon

Please be aware that the media campaign has commenced for the Childhood Influenza – watch out on ACT Health & CHS Face Book pages for these 2 posts.

There are plenty of appointments- please encourage bookings

Thank you for your support

Regards

Louise Murphy | Nurse Manager | Maternal & Child Health

Division of Women Youth & Children Community Health Programs | ACT Health

PH 62079918 mobile: [REDACTED]

e-mail: louise.murphy@act.gov.au

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From: Jelbart, Merryn (Health)
Sent: Thursday, 16 May 2019 3:31 PM
To: Murphy, Louise (Health) <Louise.Murphy@act.gov.au>
Subject: Flu under 5 social media

UNCLASSIFIED

Hi Louise

Do these look ok? I will call you to discuss.

Cheers
Merryn

Merryn Jelbart

Director Strategic Communication
Communication and Government Relations
ACT Health Directorate

P: 02 5124 9469

Level 3, 2-6 Bowes St, Woden ACT 2606

My work days are Monday – Thursday

Facebook post #1

(video of this post is attached)



The flu vaccine is free for children aged 6 months to under 5 years in the ACT.

The flu vaccine is safe and cannot give your child influenza. It can save a child's life.

Children are more likely to contract influenza and spread it than adults, and are at higher risk of serious related complications.

The best time to get vaccinated is now. Book an appointment today. Call 5124 9977 to make an appointment at an ACT Government Early Childhood Immunisation Clinic or talk to your GP.

Children getting the flu vaccine for the first time will need two doses approximately four weeks apart. Book both doses at the same time so you don't forget the second.

health.act.gov.au/flu

Facebook post #1

(A one off organic post for tomorrow only)



The flu vaccine is free for children aged 6 months to under 5 years in the ACT.

Appointments are available TODAY at the following ACT Government Childhood Immunisation Clinics:

Florey Child Health Clinic
Ratcliffe Crescent, Florey

Gungahlin Community Health Centre
Ernest Cavanagh St, Gungahlin

Book an appointment for your child before you attend a clinic. Call Community Health Intake on 5124 9977.

Bookings can also be made for other clinics across Canberra.

health.act.gov.au/flu